Exam Code: Certified Experience Cloud Consultan

Exam Name: Salesforce Certified Experience Cloud Consultant

QUESTION 1
Cloud Kicks has packaged its Customer Support Community. The community includes navigation menu items that link to standard and custom objects.
Which two points should the Experience Cloud consultant consider when reviewing the package? Choose 2 answers
A. Custom list views for custom objects are not included as dependencies.
B. Custom list views for custom objects are included as dependencies.
C. Custom list views for standard objects are not included as dependencies.
D. Custom list views for standard objects are included as dependencies.

Correct Answer: B, C
Section:
Explanation:

QUESTION 2
Dreamscape Flowers (DF) is planning to use Salesforce Partner Relationship Management (PRM) to manage partner lifecycle. DF is aware that Salesforce PRM can help with channel sales, lead distribution, and co-marketing with partners.
Which other three features come standard with Salesforce PRM that DF can leverage without any code customization?
Choose 3 answers
A. Partner Value Score Matrix
B. Case Escalation
C. AI-Powered Knowledge Base
D. Partner Incentivization Map
E. Chat

Correct Answer: A, C, E
Section:
Explanation:

QUESTION 3
Universal Containers' (UC) Salesforce org uses SAML 550 with a third-party identity provider for internal user authentication. UC now wants to extend this capability for Experience Cloud site users as well.
What should the UC administrator ensure in order to successfully implement SAML 550 for the Experience Cloud site?
A. Register the Experience Cloud site as an Identity Provider in SAML settings.
B. Create a Visualforce page that receives and validates the SAML assertion.
C. Use the site login URL as an endpoint where SAML assertion is made.
D. Create a Connected App with custom attributes before configuring SAML settings.

Correct Answer: C
Section:
Explanation:

QUESTION 4
What are three valid topic types? Choose 3 answers
A. Featured Topic
B. Content Topic
C. Trending Topic
D. Navigational Topic
E. Standard Topic

Correct Answer: A, B, D

Section:
Explanation:

QUESTION 5
Universal Containers is planning to build a community where customers will be able to view Knowledge articles and chat live with a support agent.
What should the administrator use to configure the chat functionality?
A. Experience Builder and Chatter
B. Service Console and Service Channel
C. Chat Agent Guided Setup Flow and Service Console
D. Service Channel and Chatter

Correct Answer: C
Section:
Explanation:

QUESTION 6
Ursa Major Solar would like its Experience Cloud site's guest users to benefit from the suggestions that come from autocomplete on search terms.
How should the administrator configure this?
A. Use the Developer Console to add code to allow for autocomplete functionality.
B. In Salesforce Setup, type 'support settings'' in the quick find box. Under the Autocomplete header, select the objects to appear in autocomplete for guest users.
C. In the Search component property editor, open the Autocomplete section and click desired objects to appear in autocomplete. Select 'publicly available'.
D. In the Hero component property editor, open the Search Results section and click desired objects to appear in autocomplete. Select 'publicly available''.

Correct Answer: C
Section:
Explanation:

QUESTION 7
What are two Salesforce recommendations for setting up partner roles in large orgs? Choose 2 answers
A. Create partner roles in the same branch in your Role Hierarchy.
B. Create partner roles in a separate branch in your Role Hierarchy.
C. Grant partner users access to the partner account using a Sharing Rule,
D. Reduce the number of roles to one to improve system performance.

Correct Answer: B, C
Section:
Explanation:

QUESTION 8
Universal Containers (UC) would like to create a site for its existing customers. The site will contain articles, manuals, and FAQs. The site will also contain access to UC's Contracts object specific to each customer and the ability for customers to update their billing information, requiring them to log in to the site to access any information.
Which template should UC select when building its site?
A. Customer Service
B. Customer Account Portal
C. Partner Central
D. Help Center

Correct Answer: D
Section:
Explanation:

QUESTION 9

DreamHouse Realty (DR) recently created a site for potential buyers. DR has a rich knowledge base organized in data categories and now plans to make those Knowledge articles available to site users.
Which two steps does DR need to take in order to ensure that new articles show up in the site on an ongoing basis without manual intervention?
Choose 2 answers
A. Map articles to Content Topics.
B. Map topics to data categories.
C. Enable 'Share on Sites' setting.
D. Enable 'Automate Topic Assignment'' setting.

Correct Answer: B, D
Section:
Explanation:

QUESTION 10
Northern Trail Outfitters has a network of resellers who are Partner Community users. One of the resellers has requested that their parent company get View access to cases created by their child companies.
Which functionality will meet the requirement best?
A. Manually share cases.
B. Move users who need case access to a higher level in the Role Hierarchy.
C. Configure an External Account Hierarchy.
D. Create a Sharing Set for the Account.

Correct Answer: C
Section:
Explanation:

QUESTION 11
Universal Containers (UC) is building a digital experience for its customers that supports custom case management and commerce solutions. These custom solutions each require more than 10 unmanaged custom objects that would be utilized by customers.
Which two license types have single SKUs that would support this requirement for UC customers?
Choose 2 answers
A. Channel Account
B. Customer Community Plus
C. Commerce Portal
D. External Apps

Correct Answer: C, D
Section:
Explanation:

QUESTION 12
Universal Containers (UC) is planning to create a portal for its global partner network. Users will be assigned a Partner Community license and a role.
Which two things should UC keep in mind when setting up partner roles?
Choose 2 answers
A. Role Hierarchy can only be used if all objects have external OWD set to Private.
B. The default limit for the number of roles for portals is 50,000 per org.
C. Unused roles can be deleted.
D. Once created, roles cannot be deleted.

Correct Answer: B, C
Section:
Explanation:

QUESTION 13
Universal Containers (UC) has a customer portal so that customers can manage their shipping. UC has several sharing rules in place and leverages the External Account Hierarchy to assist with data access. One of UC's large customers, Cloud Kicks, has recently acquired Northern Trail Outfitters. Sales wants to merge these two accounts, but they are getting an error.
What could be the cause of the error?
A. Accounts with active Experience Cloud users cannot be merged with another account.
B. The user trying to merge the accounts does not have the Merge Portal Roles permission.
C. The user trying to merge the accounts does not have the System Administrator profile.
D. Accounts used in an External Account Hierarchy cannot be merged with another account.

Correct Answer: D
Section:
Explanation:

QUESTION 14
DreamHouse Realty (DR) plans to expand its business by offering insurance products ta home buyers. DR will use its network of independent agents to manage claims in their region. Agents will need to work with DR on settlement and adjustment approvals.
What should the Experience Cloud consultant recommend?
A. Create a peer-to-peer forum for agents and share the URL with employees.
B. Create a digital experience for agents and share the URL with employees.
C. Create a digital experience for agents and an app for employees.
D. Create a self-service community for agents and an app for employees.

Correct Answer: C
Section:
Explanation:

QUESTION 15
Which three permissions are included for a delegated administrator?
Choose 3 answers
A. Create and edit external user records.
B. Manage object access for external users.
C. Add external users to multiple accounts.
D. Generate new passwords for external users.
E. Manage permissions sets for external users on their account.

Correct Answer: A, D, E
Section:
Explanation:

QUESTION 16
Universal Containers has implemented Chat, but agents are complaining that they have to capture several pieces of information before being able to service the customer.
What should an administrator do to capture information upfront on the Experience site?
A. Create a flow for customers to fill out before initiating Chat.
B. Enable Chat for only authenticated users and pass the user's information on hidden fields.
C. Deploy a unique chat per topic.
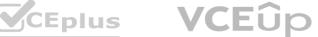D. Create a pre-chat form to fill out before initiating Chat.

Correct Answer: D
Section:
Explanation:

QUESTION 17

Universal Containers (UC) wants to build a product registration site to allow guest users to register a product. The functionality will involve a multi-step flow.

How should UC enable the guest user to run the flow?

A. Assign a single screen to multi-step flow and give the guest user access via page layout.

B. Save the flow with the 'System Context Without Sharing---Access All Data'' option.

C. Set the ''Enable Lightning Flows for Guest User'' toggle option to ON in Setup.

D. Convert multi-step flow into individual flows and give the guest user access to each flow separately.

Correct Answer: A
Section:
Explanation:

QUESTION 18

Universal Containers (UC) is a conglomerate with various lines of business operating worldwide. UC helps finance crop research, provides insurance services to coffee growers, and manufactures specialized coffee machines and other products. UC also has a franchise unit to help grow its franchise business worldwide. UC is planning to build multiple portals and sites to support its various lines of business.

What two points should UC keep in mind when selecting a template for these sites and portals?

Choose 2 answers

A. Industry-specific Lightning Bolt solutions are available today but not templates. Pencil & Paper

B. Insurance Agent Portal template becomes available once Financial Services Cloud is correctly set up in an org.

C. Industry-specific templates are available today but not Lightning Bolt solutions.

D. Industry-specific templates as well as Lightning Bolt solutions are available today.

Correct Answer: B, D
Section:
Explanation:

QUESTION 19

The Salesforce Administrator at Universal Containers (UC) has set up topics. UC is going through a rebranding phase and wants to simplify topics but keep articles that have been assigned to the topics.

How should the Salesforce Administrator accomplish this?

A. Mark old topics as Inactive and assign articles to the new active topics.

B. Merge similar topics in Content Management.

C. Delete existing topics and assign articles to newly created topics.

D. Keep existing topics and reassign articles to newly created topics.

Correct Answer: B
Section:
Explanation:

QUESTION 20

Get Cloudy Consulting has decided to set up and create an Experience Cloud site where customers can create service tickets or chat live with agents.

What is the first step the system administrator should take to create the site?

A. Update organization-wide settings.

B. Enable Search Engine Optimization (SEO).

C. Enable Digital Experiences.

D. Configure the default login.

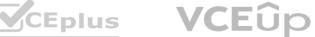**Correct Answer: C**
Section:
Explanation:

QUESTION 21

Which three considerations should be made when using Criteria-Based Audiences? Choose 3 answers

A. Components in the template header and footer sections cannot be assigned to an audience.
B. Salesforce must be contacted if you need to use the domain criteria in sandbox or Developer Edition orgs.
C. Up to 2,000 audiences can be created.
D. Domain criteria are not available in sandbox or Developer Edition orgs.
E. Record Type criteria cannot be assigned to a component.

Correct Answer: A, D, E
Section:
Explanation:

QUESTION 22
Recently, Ursa Major Solar (UMS) decided it no longer wants to utilize Data Categories to control article visibility for its customer portal. UMS's users will need to be logged in to the portal in order to view any Knowledge articles.
Outside of Data Categories, what is another way UMS can control Knowledge article visibility?

A. Permission Sets
B. Branding Sets
C. Sharing Rules
D. Audience Targeting

Correct Answer: A
Section:
Explanation:

QUESTION 23
The system administrator at Get Cloudy Consulting is trying to import Customer Portal users to the newly created Experience Cloud. However, the import failed.
What could be two reasons for this failure?
Choose 2 answers

A. The portal role record has not been created.
B. The portal profile record has not been created.
C. User records are missing. Penal & Pep ore
D. Contact records have not been created.

Correct Answer: A, D
Section:
Explanation:

QUESTION 24
How can records owned by Customer Community users be shared with internal users?

A. Create a Sharing Set that includes a Customer Community profile and create a Share Group for the Sharing Set.
B. Create an owner-based sharing rule to share records owned by a Customer Community role with all internal users.
C. Create a Share Group for a Customer Community profile that is not associated with a Sharing Set.
D. Use the standard is Owned By External User checkbox on records to create a criteria-based sharing rule to share records owned by Customer Community users with all internal users.

Correct Answer: C
Section:
Explanation:

QUESTION 25
Dreamscape Flowers recently launched three Experience Cloud sites for North America, Europe, and Asia Pacific regions. The Community managers have installed the Salesforce Communities Management package and are getting useful insights on adoption and engagement.

During the Community managers' weekly meeting, the Community manager for Europe mentioned that the preconfigured Insights reports cannot be used for their Experience Cloud site.
What is the reason for this issue?

A. The Community manager for Europe does not have System Administrator privileges.
B. The preconfigured Insights reports need to be modified to meet GDPR requirements.
C. The Experience Cloud site for Europe is not using Chatter which is needed to use the preconfigured Insights reports.
D. The Experience Cloud site for Europe has more than a million users.

Correct Answer: C
Section:
Explanation:

QUESTION 26
Dreamscape Flowers (DF) has a community for its flower growers. DF now wants to create communities for its franchisee network as well as direct B2C customers as part of a company-wide digital transformation.
Other subsidiaries of DF are also undergoing digital transformation and are interested in setting up similar communities based on DF's approach.
In what two ways can Lightning Bolt help DF accomplish this?
Choose 2 answers

A. Lightning Bolts can be distributed and reused.
B. Lightning Bolts can help reduce implementation time.
C. Lightning Bolts can help minimize licensing and provisioning cost.
D. Lightning Bolts can help organize, manage, and reuse digital content.

Correct Answer: B, C
Section:
Explanation:

QUESTION 27
Northern Trail Outfitters implemented a chatbot on its Experience site.
Which three KPIs could be used to help understand the chatbot's impact on customer service?
Choose 3 answers

A. Number of lead records created
B. CSAT (Customer Satisfaction score)
C. Case deflection
D. Average Handle Time compared to Bot Session Time
E. Case Type by Issue

Correct Answer: B, C, D
Section:
Explanation:

QUESTION 28
DreamHouse Reality (DR) is looking to enter the insurance business. After discussing with business advisor. DR has decided to use independent agents to manage claims.
Which two feature are available for DR to implement a solution involving insurance agent persona?
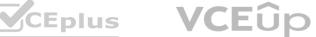Choose 2 answers

A. Financial Services Community permission set license
B. Insurance Agent Portal Lightning template
C. Financial Services Lightning template
D. Insurance agent permission set license

Correct Answer: A, B
Section:
Explanation:

QUESTION 29

Cloud Kicks (CK) uses SSO (Single Sign-on) for its customer portal. The customer portal is built on the Customer Service template which uses LDS (Lightning Design System) and has public pages that use Lightning Web Components. CK gas also set up the Salesforce Content Delivery Network (CDN) for its domain, which CK is planning to change.

A. Changing the Salesforce CDN overwrites LDS defaults.
B. Changing the Salesforce CDN affects SAML SSO settings for all custom URLs in that domain.
C. Changing the Salesforce CDN impacts the AppExchange packages in the org that use Documents object.
D. Changing the Salesforce CDN impacts definitions of all Lightning Web Components used in public pages.

Correct Answer: B
Section:
Explanation:

QUESTION 30

Insightopia is planning to create a high-performance site for its partners. The Home page will feature multiple custom component that will provide insights and trends along with near real-time updates.\Which template should Insightopia consider for its site?

A. Partner Central
B. Customer Account Portal
C. Build Your Own (LWR)
D. Help Center

Correct Answer: C
Section:
Explanation:

QUESTION 31

Northern Trail Outfitters (NTO) is planning to create an HR desk for its employees. The Technology team recommend using Experience Cloud to build the HR help desk app.
What should NTO consider when building the HR desk app?

A. HR user profile is only available in Employee Cloud with Employee permission set license.
B. In order to protect employee privacy, the HR help desk app should be created in a different org than the main org.
C. In order to leverage organizational structure, the HR help app must be created in the main org.
D. HR user profile is only available in Enterprise and Performance Editions with HR permission set license.

Correct Answer: C
Section:
Explanation:

QUESTION 32

To which three objects can the Partner Super User access be applied?
Choose 3 answers

A. Opportunities
B. Accounts
C. Cases
D. Custom Objects
E. Campaigns

Correct Answer: A, C, D
Section:
Explanation:

QUESTION 33

A consultant is asked to set up a new experience using the Customer service template. The articles from an existing knowledge base must be exposed in the new site.

What are the two ways the consultant should associate the articles with topics?

Choose 2 answers

A. Select the appropriate topics on the Knowledge tab within Lightning Experience.
B. Allow guest users to tag displayed articles with relevant topics on a public page.
C. Establish automatic topic assignment of topics to specified data categories within WorkSpaces.
D. Manually add one or more topics to each article within Workspaces.

Correct Answer: C, D
Section:
Explanation:

QUESTION 34
Cloud Kicks (CK) is using audience targeting to display pages and components to certain users based on their assigned audience. The New York City account contain multiple departments; all of which belong to that account. One of the page virtualization of the Home page of CK's Experience Cloud site a assigned to the New York City audience. CK also has a Rich Content Editor component within this Home page that is assigned inly to the Legal Department audience.

Who will be able to see the Rich Content Editor component?

A. New York City audience members with the Legal Department sharing set
B. Members that are part of both the New York City audience and the Legal Department audience
C. All Cloud Kicks Experience Cloud site members
D. All New York City audience members.

Correct Answer: B
Section:
Explanation:

QUESTION 35
A consultant is setting up an experience for a client in a new org. The client insists on using standard profiles for external users.

Which step is required in order to use standard profiles in an experience?

A. Allow using standard external profiles for self-registration, user creation, and logging'' must be enabled.
B. Create a permission set with '' Allow standard external profiles' check assign to all external users.
C. Ensure the standard profile have Allow using standard external profiles for self-registration, user creation, and login' set to True.
D. Customer Community Plus Login Experience license need to be used.

Correct Answer: A
Section:
Explanation:

QUESTION 36
Ursa Major Solar would like the navigation menu in the customer portal to be vertical.

Which two options make this possible?

Choose 2 answers

A. Edit the default navigation
B. Download an app from AppExchange
C. Fix the header's Position.
D. Write custom code

Correct Answer: B, D
Section:
Explanation:

QUESTION 37
Which step denotes the completion of an Experience Cloud site setup?

A. Setting up SSO

B. Activating the site

C. Assigning roes to users

D. Assigning profiles to users

Correct Answer: B
Section:
Explanation:

QUESTION 38
Get Cloud Consultant (GCC) is implementing a Salesforce- based solution for a global coffee brand. The coffee company works with agrp research and coffee growers from around the work. These researcher will submit their recommendation in the system which will go through an approval process before reaching coffee growers who will ultimately use those recommendation during cultivation.
The Design team estimates the need for at least 20 custom objects given that the coffee company plans to use Salesforce to also manage incentives. Compensations, distribution, and projections.
Which user license Should GCC recommend for the researchers?

A. Customer Community

B. External Apps

C. Partner Community Plus

D. Customer Community Plus

Correct Answer: B
Section:
Explanation:

QUESTION 39
Get Cloudy Consulting wants to leverage Experience Bundle for making updates to its community.
What are the two key features of experienceBundle?
Choose 2 answers

A. ExperinceBundle allows us to programmatically edit any community but using Experience Builder.

B. ExperienceBundle enables Creating experiencing across orgs.

C. ExperimentBundle provides editable community metadata in a human-readable format.

D. ExperienceBundle provides editable community metadata in a human-readable format.

Correct Answer: A, C
Section:
Explanation:

QUESTION 40
Zephyrus Relocation Services (ZRS) plans to build a portal for its partners. The portal needs to show company information and brand details on the Account Management page.
Which templates should ZRS consider to build the portal?
Choose 2 answers

A. Help Center

B. Partner Central

C. Customer service

D. Build Your Own

Correct Answer: B, C
Section:
Explanation:

QUESTION 41

What is a prerequisite for creating a user that has a Partner Community license?

A. Select "Enable as Partner" in the Experience Workspace.

B. Ensure that the partner user has the " Enabled as partner" permission set.

C. The "Enable as Partner" action must be present on the Account page layout.

D. The Enable as Partner" action must be present on the User page layout.

Correct Answer: C
Section:
Explanation:

QUESTION 42

Dreamscape Flowers (DF) is a well-known global with a large network of partners in various regions DF currently has a number of manual process with varied complexity. Some of these processes involve lifecycle management that DF is looking to automate as part of a broad digital transformation initiative.

In what three ways can Salesforce Partnership Management (PRM) help DF?

Choose 3 answers

A. Automating partner onboarding process

B. Helping partners manage their payments and file taxes

C. Providing reports and dashboards access to partners

D. Preventing channel conflict

Correct Answer: A, C, D
Section:
Explanation:

QUESTION 43

Northern Trail Outfitters (NTO) offers a new product that is different in North America, EMEA, and Asia Pacific regions, Pages have been created and publish for this product. The site manager has applied criteria to ensure visibility for these product are applied as per the requirement for each region. NTO further wants to control the users who see a specific page of this product settings its visibility.

Which three visibility options available in Experience Cloud?

Choose 3 answers

A. Audience

B. None

C. Default

D. Personal

E. Visible

Correct Answer: A, B, C
Section:
Explanation:

QUESTION 44

Dreamscape flowers is looking to launch a public site for its current customers and prospects.

Which three actions are performed automatically when a site is created Expense Cloud?
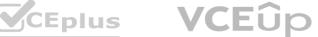
Choose 3 answers

A. Creation of a guest role

B. Creation of moderation criteria that are applied only to guest users

C. Creation of a guest profile

D. Creation of sharing mechanisms that are available only to guest users

E. Creation of a guest user record

Correct Answer: C, D, E

Section:
Explanation:

QUESTION 45
How can Sharing Sets be used to share records with Customer Community users?
A. Create one Sharing Set and add the objects to share in the Sharing Set.
B. Create one Sharing Set, select the 'All Objects options for the Sharing Set, and add the Customer Community profiles to the Sharing Set.
C. Create one Sharing Set and use a Sharing Rule to share records with users in the Sharing Set.
D. Create one Set per object and add the Customer Community profiles to each Sharing Set.

Correct Answer: A
Section:
Explanation:

QUESTION 46
Universal Containers is looking to onboard three new partners to the community.
* Each partner have a branded experience containing their colors and logo.
* Gold and silver partners should have access to the Leads inbox component, but Bronze partners should not.
* Bronze partners should not have access to the Leas tab.
How should an administrator solve for these requirements?
A. Create branding sets, audience targeting, and navigation menu targeting.
B. Create branding sets, audience targeting and a custom Navigation menu component.
C. Create a separate community for each partner with audience targeting.
D. Create branding sets, a separate page variation for each partner, and a custom Navigation Menu component.

Correct Answer: A
Section:
Explanation:

QUESTION 47
Dreamscape Flowers (DF) is evaluating Salesforce Partner Relationship Management (RPM) to help improve its current channel sales performance.
In what two ways can Salesforce PRM help DF accelerate channel sales?
Choose 2 answers
A. By automating partner entitlement assignment in Channel sales teams
B. BY automating partner tiering in Channel sales hierarchy
C. By automating partner lead routing
D. By automating quoting with Salesforce CPQ

Correct Answer: C, D
Section:
Explanation:

QUESTION 48
Ursa Major Solar (UMS) would like to display a collection of news articles it has added to a workspace in Salesforce via a CMS Collection in its customer portal.
Where should UMS create the CMS collection before configuring the CMS Collection component in Experience Builder?
A. Administrator in Workspaces
B. Content Management in Workspaces
C. Community Setting
D. Branding Sets

Correct Answer: B

QUESTION 49
Northern Trail Outfitter is looking to implement a public Knowledge base. The company has 1, 000 articles stored in an external systems.
Some of the articles are more than 2 years old.
What should a consultant recommend to optimize the public knowledge base?
A. Manually add the top performing articles to Salesforce and select Authenticated Sites as the Channel.
B. Bulk-import all articles to Salesforce and achieve duplicate and outdated articles.
C. Manually add the top performing articles to Salesforce and select the Public Knowledge Base channel.
D. Bulk-import the top performing articles to Salesforce and select the public knowledge base channel.

Correct Answer: B
Section:
Explanation:

QUESTION 50
Ursa Major Solar (UMS) will be creating a partner portal to distributing leads to partners. Partners will also be able to create their own leads in the portal UMS has decided to use Partner Central template.
Which three should UMS take at a minimum In order to meet the requirement?
A. Create a Lead Process for Lead Distribution
B. Create a Lead Queue for Lead Distribution.
C. Enable Allow External Creation'' in Digital Experience settings
D. Configure Lead creation Leadon low Distribution inside PRM Workspace.

Correct Answer: B, C, D
Section:
Explanation:

QUESTION 51
Universal Containers has Contact and Account objects set to Public Read Only for internal users, but an Experience Cloud users is not able to view Contacts and accounts.
How should you fix this issue?
A. The external sharing model should be updated so that the Account object is private but the Contact object remains public only
B. Sharing rules should be configured open each object to give Read Only access to experience Cloud users.
C. The existing sharing model should be updated to so that the Contact and Account Objects are private, and sharing rules should be configured on each individual object to give Public Read Only access to Experience Cloud users.
D. The internal sharing model should be updated so that the Contact and Account objects are Public read Only.

Correct Answer: C
Section:
Explanation:

QUESTION 52
Which component inform support agents working in the Service Console what actions a customer has taken on an Experience site?
A. Experience Tracker
B. Customer Insights
C. Community View
D. Einstein Customer

Correct Answer: B
Section:
Explanation:

QUESTION 53
Cloud Kicks (CK) wants to organize content on its site so that users can easily search and brows for information.
Which three features should CK use to accomplish this goal?
A. Navigational Topics
B. Content Topics
C. Content Graph
D. Featured Topic
E. Navigation Tree

Correct Answer: A, B, D
Section:
Explanation:

QUESTION 54
Northern trail Outfitters has created a microsite digital experience for its Gold-Level VIP customers. The digital experience is not yet actives.
The community manager would like to send welcome emails on a specific day, which include a promotion for participating in the community.
In which order should the community manager perform activation steps?
A. Add available profiles and permission sets to the Admin Workspace, enable Contacts as community users, set welcome emails to Enabled, and set the community to Active.
B. Set the Community to Active, and available profiles and permission sets to the Admin Workspace, enable Contacts as community users, and set welcome emails to Enabled.
C. Publish the community, which will send out the welcome emails.
D. Set the community to Active, and available profiles and permission sets to the Adman Workspace, and create a process to send the welcome emails.

Correct Answer: A
Section:
Explanation:

QUESTION 55
Get Cloudy Consulting wants to leverage Metadata API for migrating changes between environments.
What are the three key features of Metadata API?
Metadata API might require manual migration for changes that involve unsupported settings and features.
A. Metadata API is ideal when multiple work streams are involved.
B. Metadata API can be used programmatically as well as declaratively.
C. Metadata API is ideal for when the changes are complex.
D. Metadata API supports migrating all Communicates settings and features.

Correct Answer: A, B, D
Section:
Explanation:

QUESTION 56
A consultant is in the process of designing the sharing and visibility model for Cloud (CK) new hiking site built on experience Cloud. The consultant knows that CK plans to use the Customer Community License type.
What limitations should the consultant consider related to sharing and visibility for this license type?
A. All site users that require access to certain records for certain objects have the proper Sharing set.
B. Any site users that require access to specific records have the proper Sharing Rule.
C. All site users that require access to all records across all objects have the proper Sharing Set.
D. All site users have the appropriate role assigned.

Correct Answer: C
Section:
Explanation:

QUESTION 57
What is required when creating portal users through Just-Time (JIT) provisioning?

A. FederationIdentifier
B. Organization_id
C. FirstName
D. User.Role

Correct Answer: B
Section:
Explanation:

QUESTION 58
Universal Container (UC) has a business model that involves B2C as well B2B customers. A group of B2B customers has recently signed a contract with UC that would allow them to start working with the UC Support team in resolving low-severity B2C customer issues.
How should UC use Experience Cloud to accomplish this goal?

A. Create a digital experience for B2C customers and B2B customers, and use the internal CRM app for employees.
B. Create a single digital experience for B2C customers, B2B customers, and employees.
C. Create a digital experience for B2B customers, a partner portal for B2B customers, and use the internal CRM org for employees.
D. Create a digital experience for B2C customer and employees, and another one for B2B customers and employees.

Correct Answer: B
Section:
Explanation: