Exam Code: MS-721

Exam Name: Collaboration Communications Systems Engineer

Case 02

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

To display the first question in this case study, dick the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment and problem statementsIf the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

General Overview

The network contains an Active Directory forest named contoso.com that syncs to Microsoft 365 by using Azure AD Connect Domain controllers run Windows Server 2019.

Physical Locations

Contoso has offices in Toronto, New York, and London. Contoso has a manufacturing facility in Vancouver.

Contoso has a global sales team that works remotely without a physical corporate office.

Active Directory Environment

The network contains an Active Directory forest named contoso.com that syncs to Microsoft 365 by using Azure AD Connect. Domain controllers Windows Server 2019.

Microsoft Office 365

Contoso has a Microsoft 365 subscription. All users are assigned Microsoft 365 F3 licenses. Contoso uses Microsoft Exchange Online for email.

Network Infrastructure

All the offices connect to each other by using a private WAN. The Toronto office has a 1 -Gbps internet circuit and the London office has a 100-Mbps internet circuit. Internet access for all the offices is provided through the Toronto and London offices.

The remote sales team users connect to the network by using VPN connections. The remote users use various connection types, including wireless and mobile.

Skype for Business Server traffic for the remote users is routed through the VPN connections.

Telephony

Contoso uses a centralized Skype for Business Server 2015 deployment configured for disaster

recovery between the Toronto and London datacenters.

Each frontend pool connects to the PSTN through a pair of managed Session Border Controllers (SBCs) that provide Enterprise Voice and dial-in conferencing.

Contoso has a Skype for Business Server Survivable Branch Appliance (SBA) and a local SBC that connect to a Primary Rate Interface (PRO in the Vancouver manufacturing facility.

Contoso has hybrid connectivity deployed between Skype for Business Server and Office 365.

All SBCs are Microsoft Teams-certified.

The returns department has an auto attendant that uses an ID of retums3a@contoso.com.

Planned Changes

Contoso plans to migrate all existing services from Skype for Business Server to Teams.

Direct Routing will be deployed for the existing SBCs.

Existing meeting rooms have Skype for Business Server video endpoints that are Skype for Business Server-certified. The endpoints are not Teams-certified.

You plan to use the video endpoints in Teams until the equipment is replaced with Microsoft Teams Rooms.

A limited pilot of the Teams migration and the Direct Routing deployment will occur in the Vancouver facility before deployment to the entire company.

Technical Requirements

Contoso identifies the following technical requirements:

• During the limited pilot, the media path must be optimized.

- Media flow/ for the remote sales team users must be optimized.

Contoso identifies the following technical requirements:

• During the limited pilot, the media path must be optimized.

• Media flow/ for the remote sales team users must be optimized.

• All sales team users require inbound toll free audio conferencing

• Users in the Vancouver facility must be able to place emergency calls regardless of internet availability.

• When users in the returns department dial out, the outbound calls must display Contoso and the department's phone number.

• The video endpoints for the existing meeting rooms must be able to be used for both voice and video conferencing in Teams meetings. All sales team users require inbound toll free audio

Conferencing

• Users in the Vancouver facility must be able to place emergency calls regardless of internet availability.

• When users in the returns department dial out, the outbound calls must display Contoso and the department's phone number.

• The video endpoints for the existing meeting rooms must be able to be used for both voice and video conferencing in Teams meetings.

QUESTION 1
DRAG DROP
You need to migrate a Vancouver facility user named jsmith from Skype for Business Server to Teams.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Run the following command.

```
Move-CsUser -Identity
jsmith@contoso.com -Target
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy
-identity jsmith@contoso.com
-PolicyName Vancouver
```

Assign the Microsoft 365 Phone System license to jsmith.

Run the following command.

```
Set-CsOnlineUser
-EnableEnterpriseVoice $true
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio Conferencing license to jsmith.

Answer Area

ⓒ
ⓒ

ⓒ
ⓒ

Correct Answer:

Actions

Run the following command.

```
Set-CsOnlineUser
-EnableEnterpriseVoice $true
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio
Conferencing license to jsmith.

Answer Area

Assign the Microsoft 365 Phone
System license to jsmith.

Run the following command.

```
Move-CsUser -Identity
jsmith@contoso.com -Target
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy
-identity jsmith@contoso.com
-PolicyName Vancouver
```

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams
https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing

QUESTION 2
Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Register an application in Azure Active Directory (Azure AD).

B. Run the New-CsTeMsSurvivablcBranchAppliancc Cmdlet.

C. Enroll the SBA server in Microsoft Intune.

D. Configure the S8C for media bypass.

E. Configure the SBC for call forking.

F. Enable ForwardPAI on the online voice gateway.

Correct Answer: A, B, D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

QUESTION 3
HOTSPOT
You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams.
Which three licenses should you assign? To answer, select the licenses in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

United States ▽

Licenses (0)

☐ **Common Area Phone**
24 of 25 licenses available

☐ **Communications Credits**
Unlimited licenses available

☐ **Microsoft 365 Audio Conferencing**
1378 of 1451 licenses available

☐ **Microsoft 365 Domestic Calling Plan**
30 of 30 licenses available

☐ **Microsoft 365 Phone System**
4 of 70 licenses available

☐ **Microsoft 365 Phone System – Virtual User**
12 of 25 licenses available

☐ **Office 365 E3**
1 of 2 licenses available

Answer Area:

United States ⌄

Licenses (0)

☐ **Common Area Phone**
24 of 25 licenses available

☐ Communications Credits
Unlimited licenses available

☐ Microsoft 365 Audio Conferencing
1378 of 1451 licenses available

☐ **Microsoft 365 Domestic Calling Plan**
30 of 30 licenses available

☐ Microsoft 365 Phone System
4 of 70 licenses available

☐ **Microsoft 365 Phone System – Virtual User**
12 of 25 licenses available

☐ **Office 365 E3**
1 of 2 licenses available

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits

QUESTION 4
You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.
Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Purchase Communications Credits.

B. Assign a phone number to a resource account.

C. Get an auto attendant toll-free number.

D. Get a Dedicated conference bridge (Toll Free) number.

E. Purchase a Microsoft 365 Domestic and International Calling Plan license.

F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.

G. Assign a phone number to the bridge.

Correct Answer: A, D, G
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams

QUESTION 5
You need to validate the limited pilot based on the technical requirements.
What should you use?

A. Microsoft 365 network connectivity test tool

B. self-help diagnostics for Teams

C. the test -CsTeamsShiftsConnectionValidflte cmdlet

D. the Teams device usage report in the Microsoft Teams admin center

Correct Answer: A
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-networkconnectivity?view=o365-worldwide

QUESTION 6
HOTSPOT
You need to meet the technical requirements for the returns department.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

▼	-Identity Returns -CallingIDSubstitute	▼
New-CsCallingLineIdentity		Anonymous
New-CsOnlineApplicationInstance		LineURI
New-CsTeamsCallingPolicy		Resource
		Service

```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

Answer Area:

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

New-CsCallingLineIdentity ▼	-Identity Returns -CallingIDSubstitute	▼
New-CsOnlineApplicationInstance		Anonymous
New-CsTeamsCallingPolicy		LineURI
		Resource
		Service

```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

Section:
Explanation:

QUESTION 7
DRAG DROP
You need to recommend network design changes that must be implemented before the Skype for Business Server to Microsoft Teams migration.
What should you recommend for the Vancouver facility users and the remote sale team users? To answer, drag the appropriate recommendation to the correct users. Each recommendation may be used once, more than once, or not at all. Vou may need to drag the split bar between panes or scroll to view content
NOTE: Each correct selection is worth one point.

Select and Place:

Recommendations

| Decrease the NAT pool size. |
| Implement VPN split tunneling. |
| Deploy a local internet connection. |
| Implement a web proxy server for media traffic. |
| Force TCP instead of UDP for the media traffic of Teams. |

Answer Area

Vancouver facility users: _____

Remote users: _____

Correct Answer:

Recommendations

| Decrease the NAT pool size. |
| Implement VPN split tunneling. |
| |
| |
| Force TCP instead of UDP for the media traffic of Teams. |

Answer Area

Vancouver facility users: | Deploy a local internet connection. |

Remote users: | Implement a web proxy server for media traffic. |

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skypeps
Topic 3, Misc. Questions

Exam B

QUESTION 1
You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users.
You are deploying Microsoft Teams Rooms.
The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams.
You verify that Modern authentication is enabled in Teams Rooms.
What prevents you from signing in?

A.   The Microsoft Authenticates app is not configured for the Teams Rooms account-

B.   The Teams Rooms account is not licensed for Microsoft intune.

C.   Teams Rooms must be domain joined first.

D.   MFA is unsupported In reams Rooms.

Correct Answer: D
Section:

QUESTION 2
You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBQ. A user named User! is configured as shown in the following exhibit.

```
PS C:\> get-csonlineuser -Identity user1@litwareinc.com

DisplayName                 : User One
EnterpriseVoiceEnabled      : True
RegistrarPool               : sippoolme1au103.infra.lync.com
OnPremLineURIManuallySet    : False
OnPremLineURI               :
LineURI                     : +61370105555
OnlineVoiceRoutingPolicy    : VIC-All
DialPlan                    : AU
TenantDialPlan              : Australia-VIC
MCOValidationError          : {}
VoicePolicy                 :
InterpretedUserType         : HybridOnlineTeamsOnlyUser
UserProvisionType           :
TeamsUpgradeEffectiveMode   : TeamsOnly
```

User1 reports that when an external caller attempts to call the phone number or User1, the external caller receives an error message.

User 1 can make outbound calls, but no caller to appears.

Which two commands should you run to resolve the issues? Each correct answer presents part or the solution.

NOTE: Each correct selection is worth one point.

A)

```
Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
```

B)

```
Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber $null
```

C)

```
Set-CsUser user1@litwareinc.com -OnPremLineURI "tel:+61370105555"
```

D)

```
Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled $false
```

E)

```
Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName $null
```

A. Option A
B. Option B
C. Option C
D. Option D
E. Option E

Correct Answer: A, D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinevoiceuser?view=skype-ps

QUESTION 3
HOTSPOT
You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Hot Area:

```
[ ▼ ] -Identity 'TR1' -Pattern '^\+?(\d{3})$' -Translation '$1'
New-CsOnlinePSTNGateway
New-CsOnlinePstnUsage
New-CsTeamsTranslationRule
New-CsVoiceNormalizationRule
```

```
[ ▼ ] -Identity SBC1@contoso.com [ ▼ ] 'TR1'
Set-CsOnlineAudioConferencingRoutingPolicy      -InboundPSTNumberTranslationRules
Set-CsOnlinePSTNGateway                          -OnlinePstnUsages
Set-CsOnlinePstnUsage                            -OutboundPstnNumberTranslationRules
Set-CsOnlineVoiceUser                            -OutboundTeamsNumberTranslationRules
                                                 -Usage
```

Answer Area:

```
[ ▼ ] -Identity 'TR1' -Pattern '^\+?(\d{3})$' -Translation '$1'
New-CsOnlinePSTNGateway
New-CsOnlinePstnUsage
New-CsTeamsTranslationRule      (selected)
New-CsVoiceNormalizationRule
```

```
[ ▼ ] -Identity SBC1@contoso.com [ ▼ ] 'TR1'
Set-CsOnlineAudioConferencingRoutingPolicy      -InboundPSTNumberTranslationRules   (selected)
Set-CsOnlinePSTNGateway   (selected)            -OnlinePstnUsages
Set-CsOnlinePstnUsage                            -OutboundPstnNumberTranslationRules
Set-CsOnlineVoiceUser                            -OutboundTeamsNumberTranslationRules
                                                 -Usage
```

Section:

Explanation:

Reference:

https://docs.microsoft.com/en-us/powershell/module/skype/newcsteamstranslationrule?view=skype-ps

https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers

QUESTION 4

HOTSPOT

The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.

Network

Set up how you want to handle Teams meetings real-time media traffic (audio, video and screen sharing) that flow across your network. ⓘ

Insert Quality of Service (QoS) markers for real-time media traffic ⓘ

⬤ On

Select a port range for each type of real-time media traffic ⓘ

🔘 Specify port ranges
⚪ Automatically use any available ports

Media traffic type	Starting port	Ending port	Total ports
Audio	50000	50019	20
Video	50020	50039	20
Screen sharing	50040	50059	20

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

The Teams Transport Relay service will use UDP ports [answer choice].

3478 through 3481
50000 through 50019
50020 through 50039
50040 through 50050

If you set Insert Quality of Service (QoS) markers for real-time media traffic to **Off**, the Teams Transport Relay service will use UDP port [answer choice].

80
443
3478
50000

Answer Area:

Answer Area

The Teams Transport Relay service will use UDP ports [answer choice].

3478 through 3481
50000 through 50019
50020 through 50039
50040 through 50050

If you set Insert Quality of Service (QoS) markers for real-time media traffic to **Off**, the Teams Transport Relay service will use UDP port [answer choice].

80
443
3478
50000

Section:
Explanation:

QUESTION 5
You need to provide Microsoft Teams users with the ability to perform PSTN calling through a Session Border Controller (SBC). Which licenses can you assign to achieve the goal?

A. Office 365 E3 and Office 365 E5

B. Microsoft 365 E3 and Microsoft 365 E5

C. Microsoft 365 E5 and Office 365 E5

D. Office 365 E3 and Microsoft 365 E3

Correct Answer: D
Section:

QUESTION 6
Your company assigns an Office 365 E3 license to each user. All users are m France.
You plan to deploy Direct Routing.
Which additional license should you assign to the users?

A. Microsoft 365 Audio Conferencing

B. Microsoft 365 Phone System - Virtual

C. Microsoft 365 Phone System

D. Microsoft 365 Domestic and International Calling Plan

E. Microsoft 365 Domestic Calling

Correct Answer: C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan
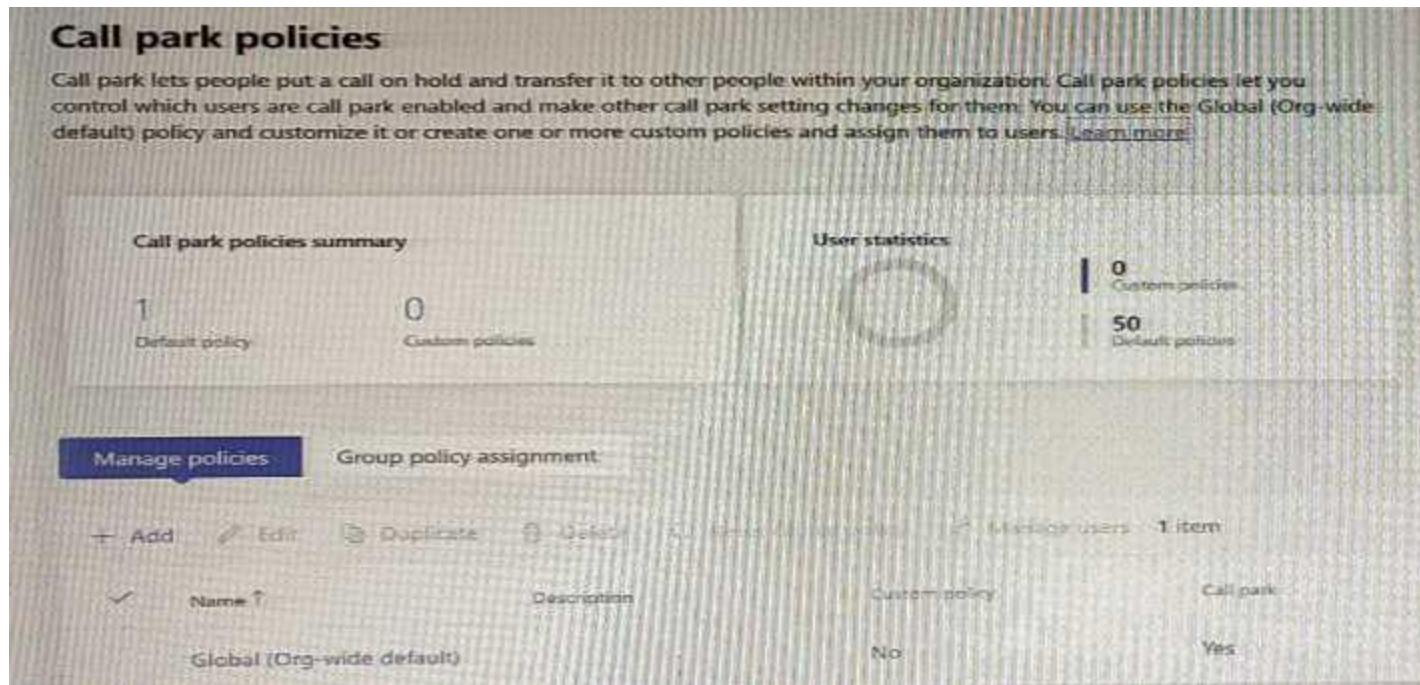
QUESTION 7
Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)

Call park policies

Call park lets people put a call on hold and transfer it to other people within your organization. Call park policies let you control which users are call park enabled and make other call park setting changes for them. You can use the Global (Org-wide default) policy and customize it or create one or more custom policies and assign them to users. Learn more

Call park policies summary

1	0
Default policy	Custom policies

User statistics

0	Custom policies
50	Default policies

Manage policies   Group policy assignment

+ Add   ✎ Edit   ⎘ Duplicate   ⊖ Delete   ...   Manage users   1 item

✓	Name ↑	Description	Custom policy	Call park
	Global (Org-wide default)		No	Yes

You have a Microsoft 365 group named Help Desk.
You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Assign Policy2 to all users.

B. In the Global (Org-wide default) policy, set Allow call park to Off.

C. Create a new call park policy named Policy2 and set Allow call park to Off.

D. Assign Policy1 to the Help Desk group.

E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.

F. Create a new call park policy named Policy1 and set Allow call park to On

Correct Answer: B, D, F
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve

QUESTION 8
Your company has an office in Seattle.
The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.
The company does NOT have an office in New York. However, most of the company's customers are in New York.
You need to get a new default dial- In number that has a local 718 area code. You will NOT define additional location information in Teams.
Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Get a Dedicated conference bridge (Toll) number.

B. Search for new numbers by using a 718 area code.

C. Get an auto attendant toll-free number.

D. Get a Dedicated conference bridge (Toll Free) number.

E. Search for new numbers by using New York.

Correct Answer: A, D
Section:

QUESTION 9
HOTSPOT
Your company is migrating from a legacy PBX system to Microsoft Teams.
The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally.
Extensions are the last four digits of the number.
You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer are
a. NOTE: Each correct selection is worth one point.
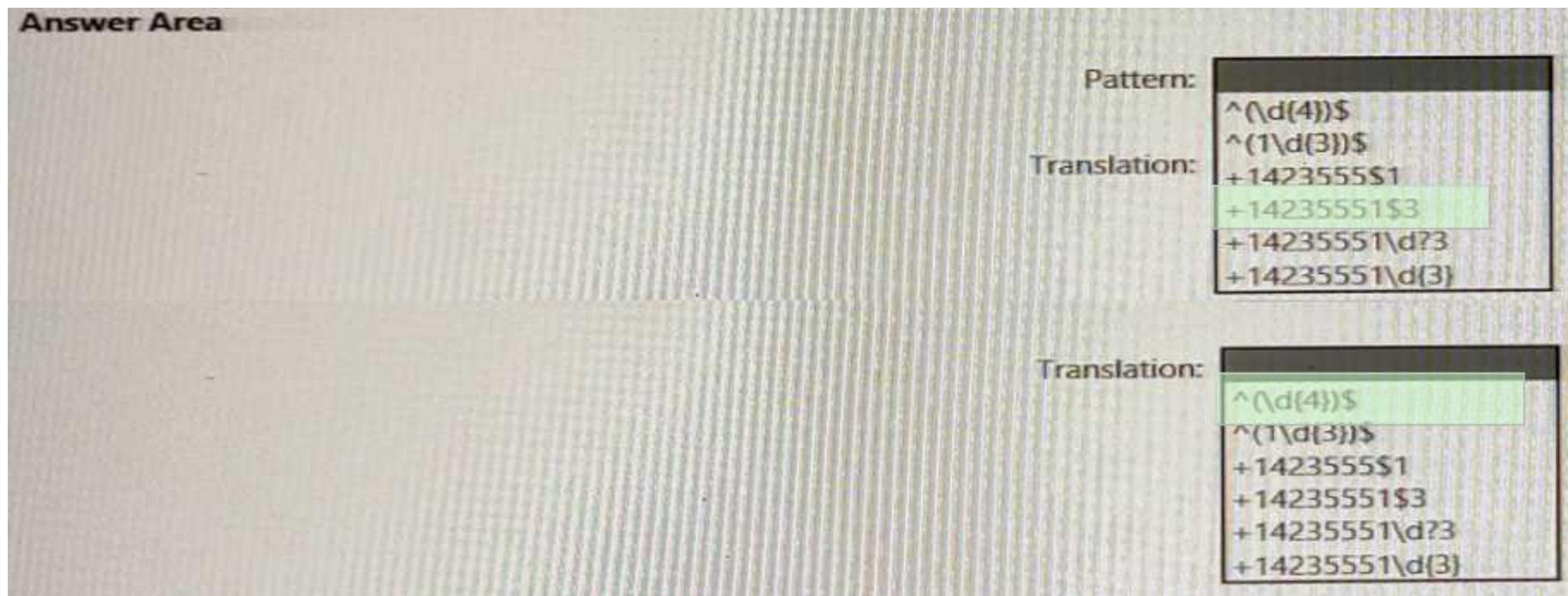
Hot Area:

Answer Area

Pattern:

^(\d{4})$
^(1\d{3})$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}

Translation:

Translation:

^(\d{4})$
^(1\d{3})$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}

Answer Area:

Answer Area

Pattern:
```
^(\d{4})$
^(1\d{3})$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

Translation:
```
^(\d{4})$
^(1\d{3})$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

Section:
Explanation:

QUESTION 10
You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911.
What should you configure?

A. a dial plan normalization rule

B. an emergency calling policy

C. an emergency call routing policy

D. an outbound PSTN number translation rule

Correct Answer: C
Section:

QUESTION 11
You are migrating users from Microsoft Skype for Business to Microsoft Teams.
You plan to create an auto attendant that can be used by all the users during the migration.
You need to create the resource account for the auto attendant What should you use?

A. the Resource accounts node in the Microsoft Teams admin center

B. the Users node in the Microsoft 365 admin center

C. the New-CsHybridApplicationEndpoint cmdlet

D. the New-CsOnlineApplicationEndpoint cmdlet

E. the New-CsOnlineApplicationInstance cmdlet

Correct Answer: A
Section:

QUESTION 12
You port phone numbers from a legacy earner to Microsoft Teams Phone to use with Microsoft Teams Calling Plans.
You attempt to assign a number to a resource account that will be used by an auto attendant, but the number does NOT appear on the list of available numbers.
You need to ensure that you can assign the number to the resource account.
What should you do?

A. Submit a request to convert the number from a user number to a service number.

B. Run the Set-CsOnlineApplicationInstance cmdlet.

C. Run the Set-CsTeamsUnassignedNumber Treatment cmdlet.

D. Order a new number from Microsoft.

Correct Answer: B
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/setcsonlineapplicationinstance?view=skype-ps

QUESTION 13
HOTSPOT
You have a Microsoft Teams Phone deployment.
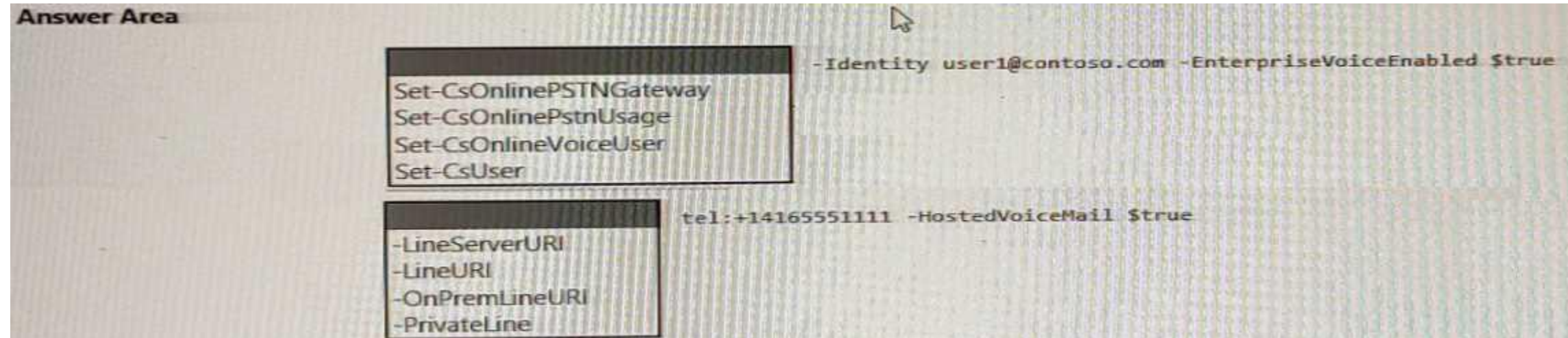You have a cloud-only user named user1@contoso.com.
You need to enable a Direct Routing phone number for user1@contoso.com.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.
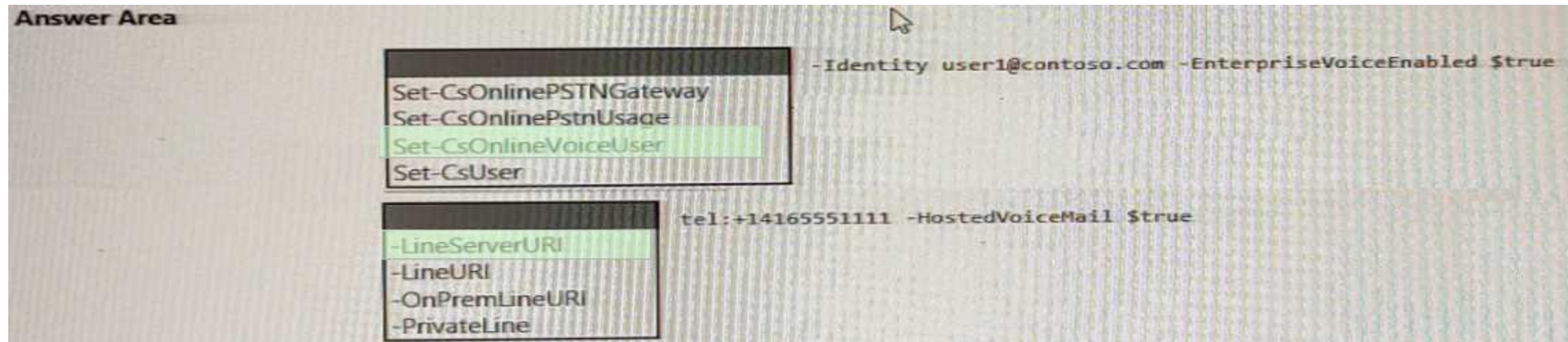NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

```
Set-CsOnlinePSTNGateway        -Identity user1@contoso.com -EnterpriseVoiceEnabled $true
Set-CsOnlinePstnUsage
Set-CsOnlineVoiceUser
Set-CsUser


-LineServerURI        tel:+14165551111 -HostedVoiceMail $true
-LineURI
-OnPremLineURI
-PrivateLine
```

Answer Area:

Answer Area

```
                                          -Identity user1@contoso.com -EnterpriseVoiceEnabled $true
Set-CsOnlinePSTNGateway
Set-CsOnlinePstnUsage
Set-CsOnlineVoiceUser
Set-CsUser

                              tel:+14165551111 -HostedVoiceMail $true
-LineServerURI
-LineURI
-OnPremLineURI
-PrivateLine
```

Section:
Explanation:

QUESTION 14
You have a Microsoft Teams Phone deployment.
You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.
Which type of policy should you use?

A. a caller ID policy

B. a calling policy

C. a teams policy

D. a voice routing policy

Correct Answer: D
Section:

QUESTION 15
DRAG DROP
From Voice in the Microsoft Teams admin center, you select Operators and add an operator.
You need to enable users for Microsoft Teams Phone.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Acquire phone numbers.

Assign phone numbers to users.

Run the `Set-CsUser` cmdlet.

Run the `New-CsOnlineNumberPortInOrder` cmdlet.

Run the `New-CsHybridTelephoneNumber` cmdlet.

Create valid emergency addresses.

Answer Area

Correct Answer:

Actions

Run the `Set-CsUser` cmdlet.

Run the `New-CsOnlineNumberPortInOrder` cmdlet.

Run the `New-CsHybridTelephoneNumber` cmdlet.

Answer Area

Acquire phone numbers.

Create valid emergency addresses.

Assign phone numbers to users.

Section:
Explanation:
Reference:

QUESTION 16
HOTSPOT
You have a dial plan named DPI.
You need to assign DPI to a new Microsoft Teams user named User1. You must verify that the appropriate dial plan and the associated normalization rules are assigned to User1.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Grant-CsTeamsCallingPolicy Grant-CsTenantDialPlan Set-CsTenantDialPlan Set-CsUser	-Identity user1@contoso.com -PolicyName DP1
Get-CsEffectiveTenantDialPlan Get-CsOnlineUser Get-CsOnlineVoiceUser Test-CsEffectiveTenantDialPlan	-Identity user1@contoso.com

Answer Area:

Answer Area

Grant-CsTeamsCallingPolicy **Grant-CsTenantDialPlan** Set-CsTenantDialPlan Set-CsUser	-Identity user1@contoso.com -PolicyName DP1
Get-CsEffectiveTenantDialPlan Get-CsOnlineUser Get-CsOnlineVoiceUser **Test-CsEffectiveTenantDialPlan**	-Identity user1@contoso.com

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans

QUESTION 17
HOTSPOT
You are deploying Microsoft Teams Calling Plans to three users as shown in the following table.

Name	License	Phone number	Reported issue
User1	Office 365 E3 Microsoft 365 Phone System Microsoft 365 Domestic Calling Plan	Unassigned	There is no dial pad in the Teams client.
User2	Office 365 E5 Microsoft 365 Domestic Calling Plan	Assigned	The user cannot dial four-digit numbers but can dial E.164 numbers.
User3	Office 365 E3 Microsoft 365 Domestic Calling Plan	Assigned	The dial pad in the Teams client recently disappeared.

You need to resolve the issues.

What should you assign to each user? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

User1:

| ▼ |
| A calling policy |
| A dial plan |
| A Microsoft 365 Domestic Calling Plan license |
| A Microsoft 365 Phone System license |
| A phone number |
| An OnPremLineURIvalue |

User2:

| ▼ |
| A calling policy |
| A dial plan |
| A Microsoft 365 Domestic Calling Plan license |
| A Microsoft 365 Phone System license |
| A phone number |
| An OnPremLineURIvalue |

User3:

| ▼ |
| A calling policy |
| A dial plan |
| A Microsoft 365 Domestic Calling Plan license |
| A Microsoft 365 Phone System license |
| A phone number |
| An OnPremLineURIvalue |

Answer Area:

Answer Area

User1: ▼

| A calling policy |
| A dial plan |
| A Microsoft 365 Domestic Calling Plan license |
| A Microsoft 365 Phone System license |
| A phone number |
| An OnPremLineURIvalue |

User2: ▼

| A calling policy |
| A dial plan |
| A Microsoft 365 Domestic Calling Plan license |
| A Microsoft 365 Phone System license |
| A phone number |
| An OnPremLineURIvalue |

User3: ▼

| A calling policy |
| A dial plan |
| A Microsoft 365 Domestic Calling Plan license |
| A Microsoft 365 Phone System license |
| A phone number |
| An OnPremLineURIvalue |

Section:
Explanation:

QUESTION 18
You need to prevent a specific user from calling international phone numbers from within a Microsoft Teams meeting. What should you do?

A. Assign a domestic-only calling plan to the user.

B. Assign a tenant dial plan to the user.

C. Disable Enterprise Voice for the user

D. Assign a dial-out policy to the user.

E.   Remove Communications Credits from

Correct Answer: D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/outbound-calling-restriction-policies

QUESTION 19
You have a Microsoft Teams Phone deployment.
You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification.
What should you use?

A.   a calling policy

B.   call delegation

C.   group call pickup

D.   call parte and retrieve

E.   call forwarding

Correct Answer: C
Section:

QUESTION 20
You have a Microsoft Lync Server 2013 deployment.
Some users use Enterprise Voice.
You plan to migrate to Microsoft Teams.
You need to design a migration solution. The solution must minimize the impact on end users during the migration.
What should you include in the solution?

A.   Migrate all users directly from Lync Server 2013 to Teams.

B.   Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019. and then migrate the Enterprise Voice users to Teams.

C.   Migrate all other users directly from Lync Server 2013 to Teams.

D.   Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

Correct Answer: D
Section:

QUESTION 21
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period.
You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Users in the Microsoft Teams admin center, you locate each affected user and review the settings on the Voice tab.
Does this meet the goal?

A.   Yes

B.   No

Correct Answer: A
Section:

QUESTION 22
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period.
You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Devices in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.
Does this meet the goal?

A. Yes

B. No

Correct Answer: A
Section:

QUESTION 23
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period.
You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:

QUESTION 24
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.
When the users are at a specific corporate site, you need to prevent the users from adding video during calls.
Solution: You run New-CsTeamsMeetingPolicy and set the -iPVideoHode parameter to disabled.
Does this meet the goal?

A. Yes

B. No

Correct Answer: A
Section:

QUESTION 25
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls.
Solution: You run New-csTeamsMeetingPolicy and set the-AllowIPvideo parameter to SFalse.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:

QUESTION 26
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.
When the users are at a specific corporate site, you need to prevent the users from adding video during calls.
Solution: You run New-CsTeamsNetworkRoamingPolicy and set the -AllowiPvideo parameter to $False.
Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: