



Exam Code: Health Cloud Accredited Professional

Exam Name: Salesforce Health Cloud Accredited Professional (SP22)

Website: <https://VCEup.com/>

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Question No: 1

If a Health Cloud administrator wanted to consume the content of an HL7 v2 – Simple Application message, which step would they need to take?

- A. Do Nothing – Health Cloud works out of the box with native HL7 message
- B. Use salesforce Connect
- C. Write a custom apex class to consume parse and store a native HL7 message
- D. Use an HL7 broker/engine to transform the text based HL7 message into JSON and pass it to the Health Cloud.

Answer: A

Explanation:

Question No: 2

Which resource within health cloud facilitates the easy exchange of data between Health Cloud and the client Electronic Medical Records

- A. Health Cloud has a built in HL7 integration Engine
- B. Health cloud has prebuilt connections for the top ten EMR's
- C. Health cloud has a lightning component button automatically configured to 'Export to EMR'
- D. Health cloud has published data mappings from commonly used HL7 message to the Health Cloud data model

Answer: D

Explanation:

Question No: 3

What is the latest FHIR model aligned to Health Cloud?

- A. V5
- B. V4
- C. V3
- D. V1

Answer: B

Explanation:

Question No: 4

When bringing in the Business identifier for patient record from external system like EHRs, which entity is most suitable to hold that information in Health cloud?

- A. Sourcesystem identifier
- B. Contacts
- C. Account
- D. Identifier

Answer: D



Explanation:

Question No: 5

Which two interoperability standards are support by salesforce to facilitate the exchange of health data? (Choose two)?

- A. EDI ANSI X1- Recall Concept/Remainder 2
- B. FHIR V4(Fast Healthcare interoperability Resources)
- C. The Direct Standard
- D. HL7 V2- Simple Application3 – Apply to real word/Analyze / Evaluate(Health Level Seven)
- E. DICOM (Digital Imaging and communications In Medicine)

Answer: B, D

Explanation:

Question No: 6

Which three medication related FHIR resources are supported in the new data model of Health cloud

(Choose Three)

- A. Medical Administration
- B. Medication
- C. Dosage
- D. Medication Dispense
- E. Medical Request

Answer: B, C, E

Explanation:

Question No: 7

With regards to Integration/Interoperability, which three statement are true about health cloud?

(Choose Three)

- A. The New clinical data model in health cloud is aligned with FHIR R4 standards.
- B. Health cloud support data exchange with both HL7 and FHIR enabled systems.
- C. Most EHR (Electronic Health Record) data exchange today is still done via legacy HL7 v2 – simple application interface.
- D. Health cloud has a FHIR server.
- E. The new clinical data model in Health cloud is aligned with HL7 v2-simple application standard.

Answer: A, B, C

Explanation:

Question No: 8



Which steps should a salesforce administrator complete to set up a warehouse that serves as a product fulfillment location to salesforce representative in a specific region, irrespective of the account? (Choose three)

- A. Create Inventory Location and add Visitor Address as Location Address.
- B. Create Record in Product Fulfillment Location.
- C. Set-up Product Transfer and product request.
- D. Select inventory location while creating visit
- E. Create a product item entry inventory, a single entry for each product that will be replenished from industry.

Answer: A, B, D

Explanation:

Question No: 9

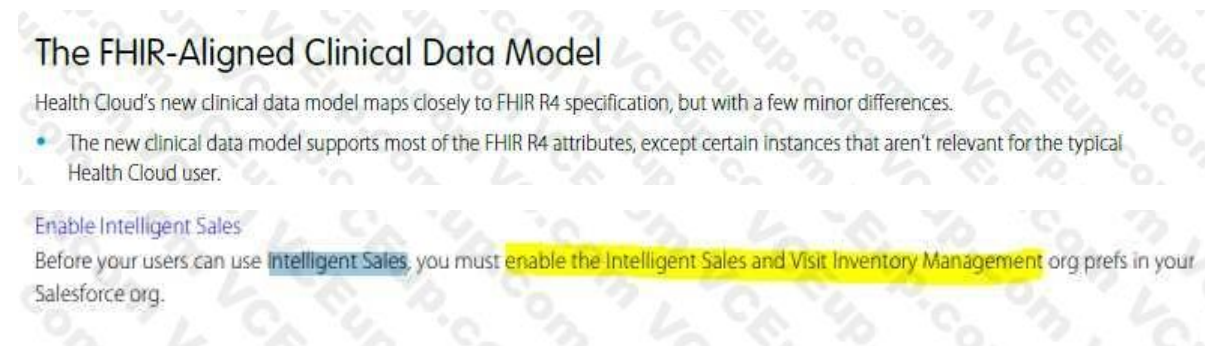
Which two preference must a salesforce administrator enable to begin using Intelligent Sales for Medical Devices? (Choose two)

- A. Visit Inventory Management
- B. Intelligent Sales
- C. Action Plans
- D. Lightning Flows
- E. Lightning App builder

Answer: A, B

Explanation:

Reference and details below.



Question No: 10

Dr. Jill Mikel at Tahoe Hospital would like to improve the management of patient visits. Which steps should the salesforce Administrator complete to setup a patient visit Process? (Choose two)

- A. Create a Task and add task to an action plan template.
- B. Create flow for the business process.
- C. Create a task and add the task to visit creation.
- D. Create an action plan template add flow and published the template.

Answer: B, D

Explanation:

Reference and details below.

Set Up Your Action Plan Templates

Your users can use the action plan templates you define to create different types of visits. An action plan template adds a set of assessment tasks to a visit that your sales rep completes before ending the visit.

Before you create an action plan template, make sure you have the business flows that your sales reps need for their assessment tasks. You can either build your own flows using the Flow Builder, or you can use the Patient Registration and Order Authorization flows provided with Intelligent Sales. If you create a flow, make sure that this flow accepts VisitId and AssessmentTaskId as input.

2. Add task flows in an action plan template and publish it.

- a. In the Items tab of your action plan template, click **Add Flow**.

 **Warning:** Only add task flows to your template. Intelligent Sales doesn't support assessment task definitions.

Question No: 11

A sales Representative wants to request a Rep-to-Rep Transfer. What two paths are available to request the transfer? (Choose two)

- A. Under visit, choose to navigate to visit Products.
- B. The transfer can be requested while creating an Order Authorization for a Visit.
- C. To Request the transfer, navigate to product, then choose the specific inventory location against which to request the transfer.
- D. During Visit creation you can request the transfer while selecting products required for a visit.

Answer: C, D

Explanation:

Question No: 12

Which Salesforce Product allows encryption of Protected Health Information (PHI) data at rest to enhance Health Cloud?

- A. Shield
- B. Tableau CRM
- C. Health Cloud
- D. Service Cloud

Answer: A

Explanation:

Question No: 13

A Health Cloud administrator has to provide the DevOps team access to production copy sandboxes for investigation and fixes. How can be administrator ensure that all privacy, compliance and regulatory requirement are met.

- A. Install Mask and anonymize sensitive data on production copy sandboxes.
- B. Only allow offshore team access to production copy sandboxes if they have taken compliance training and are certified to have access.
- C. Only allow onshore team access to Health cloud objects on production copy sandboxes.

- D. Install Shield only in production copy sandboxes.
- E. Install shield and encrypted all PII data on production sandboxes.

Answer: E

Explanation:

Question No: 14

Makana Pharmaceutical is planning to run a Patient support program on Health Cloud. A System Administrator has been tasked to ensure the platform encryption has been configured. The patient's name is stored on firstname and lastname fields on the person account record. Firstname and Lastname field have been identified as holding PHI(Personal Health Information) data. They are also important search criteria commonly used by Users to find a patient record. The Compliance team has indicated that all PHI Data must be encrypted at rest. What is the best practice for platform encryption configuration for this solution?

- A. Encrypt all PHI/PII data
- B. Encrypt all data
- C. Use Class Encryption to encrypt field identified as PHI
- D. Use a Deterministic Encryption Policy on Account FirstName & LastName fields.
- E. Use a Probabilistic Encryption Policy on Account FirstName & LastName fields.

Answer: D

Explanation:

Question No: 15

Which action is Possible in the program enrollment flow when adding in 'Enroll in Program' quick action to a record? (Choose three)

- A. Starting a new blank care plan
- B. Signing enrollment consent form
- C. Seeing a list of all product and selecting applicable products
- D. Selecting the provider associate with a product
- E. Creating a new care program

Answer: B, C, D

Explanation:

Question No: 16

Which type of files can be uploaded as Consent Documents in secure folders of Health Cloud for a Care Program? (Choose two)

- A. Copy-protected PDF files
- B. Opt out consent documents
- C. Authorization consent forms
- D. Files that are smaller than 2 – Simple Application 5MB
- E. Password protected files

Answer: A, E

Explanation:

Question No: 17

In which two ways can Life Science organizations capture consent from enrollees of Care Program? (2 – Simple Application correct options) Options not visible

- A. By engaging in a web chat with an agent who presents consent forms in chat window.
- B. By sending an email that then create a case using email-to-case.
- C. By talking to an agent via phone who then enrolls the patient
- D. By submitting consent Via SMS using Einstien Chat bot.
- E. By using a Self-Service portal via a Community.

Answer: C, E

Explanation:

Question No: 18

In which two ways can an administrator support the Health department so that the team can efficiently assess the individual, enroll them in a program, and monitor them during emergency?

(Choose two)

- A. Create a healthcare provider enrollment flow
- B. Install emergency Response Management unmanaged package
- C. Leverage pre-configured flows provided with Health Cloud
- D. Create Patient Enrollment Console

Answer: B, C

Explanation:

Reference and details below.

Consent can take place with the participant providing consent in person, using a tablet or mobile device. Patients and members who aren't physically present can log into their Experience Cloud site, then view and provide consent for documents related to the program.

Question No: 19

Which three terms can a Life Sciences company track about a Care Program using Program Management in Health Cloud? (Choose three)

- A. The clinical indicators that need to be monitored in the Care Program.
- B. The products that are associated with a given Care Program.
- C. The multiple marketing campaigns that enrollees are subjected to as part of the Care Program.
- D. The budget & expense of the company's associated Care Program.
- E. The Plans that enrollees have been engaged in as part of the Care Program.

Answer: B, C, E

Explanation:



Question No: 20

What is the difference between Care Program and Care Plans in Health Cloud? (Choose 1 – Recall concept / Remember.)

- A. Care Programs track a patient’s overall health journey, while Care Plans are more focused on specific care needs.
- B. Care Plans can be exposed in a community while Care Programs cannot.
- C. Care Plans are only used by Providers & Payers while Care Programs are only used by Life Sciences companies.
- D. Care Programs are just a different type of Care Plan which capture more details such as financial information.
- E. Care Programs are an extension on Care Plans.

Answer: C

Explanation:

Question No: 21

Which Permission Set Licenses are required to utilize and access Health Cloud feature and functionalities? (Choose two)

- A. Health Cloud for Community
- B. Health Cloud
- C. Health Cloud Platform
- D. Health Cloud Permission Set License
- E. Health Cloud Standard

Answer: B, C

Explanation:

Question No: 22

How can a Health Cloud administrator change the label ‘Patient Card’ to ‘Member Card’ to be more aligned with their specific business terminology and use case?

- A. Go to setup, navigate to Custom Labels, select the ‘Patient_Card_Header’ label, click the ‘New Local Translation/Overrides’ button, Select the language and enter the new label.
- B. Go to the Health Cloud – Admin Home page, select the Patient Card Configuration tab, and click ‘New’ to add a new configuration for ‘Member’.
- C. Go to Setup, navigate to the Patient Card object, and edit the Patient field name.
- D. Edit the page layout where the Patient Card is shown, click on the attributes for the Patient Card component, and edit the name to ‘Member’.
- E. The labels that come with the Health Cloud cannot be changed.

Answer: A

Explanation:

Question No: 23

How should Members and Patients be represented during the basic set-up of Health Cloud console for Care Coordinators and Managers as per the Salesforce recommendation?

- A. The Individual data model may be used to represent Members and Patients.
- B. Leveraging Candidate Accounts are the recommended approach to represent Members and Patients.



- C. Salesforce recommends using Member Accounts to represent Members and Patients.
- D. Leveraging Person Accounts is the recommended approach to represent Members and Patients.

Answer: D

Explanation:

Question No: 24

Within Health Cloud Console, there are two apps available for use depending on work preferences, which console is available within Lightning Experience?

- A. Health Cloud – Worklist
- B. Health Cloud – Individual
- C. Health Cloud – Personal
- D. Health Cloud – Console

Answer: A, D

Explanation:

Question No: 25

A Health Cloud administrator would like to setup a new default sub-tab when opening record, where in the setup menu would the administrator go to accomplish this?

- A. Custom Permissions
- B. Custom Settings
- C. Custom Labels
- D. Custom Metadata Types
- E. Custom Object

Answer: B

Explanation:

Question No: 26

A Health Cloud administrator is working on a call center implementation and has to ensure that the phone numbers passing through the CTI settings display the matching contact record via Screen Pop.

Which custom metadata type within Health Cloud should the administrator update to achieve this requirement?

- A. Flow Session Setting -> CallCenterFlow
- B. Feature Flag Setting -> CTIDriverSetting
- C. Job Flow Setting -> ConsoleDisplayValue
- D. Health Cloud Setting -> HcFeatureDriver

Answer: D

Explanation:

Question No: 27



How would a Health Cloud administrator indicate which tab should appear when a patient record is opened in the Patient Console?

- A. In the CardView dropdown custom setting for that tab, enter Default for Category Name.
- B. In the CardView dropdown custom setting for that tab, select Subtab for Tab Type.
- C. Edit the Patient Card configuration for the tab and enable Default Subtab
- D. In the CardView dropdown custom setting for that tab, enable Default subtab.

Answer: D

Explanation:

Question No: 28

Where can a Salesforce administrator configuring different levels of access to patients' care plans, configure team members different levels of access to cases to ensure sensitive data is not shared with the wrong groups?

- A. Permission Set Groups
- B. Profiles
- C. Contact Roles on case
- D. Permission Sets
- E. Case Team Roles

Answer: E

Explanation:

Reference and details below.



Using the Emergency Response Management Console, create a consistent intake experience using guided workflows and pre-built assessments that can quickly adapt as protocols or guidelines change.

Question No: 29

Which three types of customizations can be managed through the Health Cloud Admin app? (Choose three.)

- A. Patient Card Configurations
- B. Timeline View Configurations
- C. Cross Object Relationships
- D. Household Relationships
- E. Permission Set Assignments

Answer: A, B, C

Explanation:

Reference and details below.

Case Team Role
The Case Team Role object represents a role for a member of the patient care team, such as Caregiver or Physiotherapist. Care coordinators assign roles when they add a member to the private patient site. The case team role also controls access to the case and the care plan, and controls visibility of the user in the site.

Use the Health Cloud - Admin App

The Health Cloud - Admin app includes a set of tabs where you can customize Health Cloud features to support the ways your organization works with patients or members.

To use the Health Cloud - Admin app in Lightning Experience, go to App Launcher and select **Health Cloud - Lightning Admin**. To use the Health Cloud - Admin app in Salesforce Classic, use the app picker to select **Health Cloud - Admin**.

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Cross Object Relationships

Cross-object relationships control which objects and fields appear in the filter selection options when creating patient or member lists.

EHR Custom Objects

These tables (EHR Patients, EHR Encounters, and so on) contain data from the source record system related to things like prescriptions, conditions, patients, and immunizations.

Patient Card Configurations

Edit the patient card view and add or remove information from EHR or other records.

Timeline View Configurations

Add or remove healthcare events from the timeline so that care coordinators have the information they need and can effectively manage patients or members.



Question No: 30

What is Health Cloud? (Choose two.)

- A. Health Cloud is an engagement layer.
- B. An AppExchange core package and third party service.
- C. Health Cloud is part managed package and part core services.
- D. Core services exposed by permission license.
- E. Health Cloud is a new type of Electronic Health Record.

Answer: A, C

Explanation:

Question No: 31

Clinicians want to see an overview of the patient's life, like Starting a New Job, Birth of a Baby, Divorce, etc. to understand the patient better and help them with a personalized care plan. What should the administrator configure in the Health Cloud so the clinicians can access this information in one place?

- A. Life Goals
- B. Life Events
- C. Household Map

D. Milestones

E. Life Map

Answer: B

Explanation:

Question No: 32

Which three of the following features are included with a Health Cloud License?

A. EHR Mulesoft Templates

B. Surveys

C. Intelligent Document Automation

D. Care Cordination(Patient Services)

E. Intelligent Form Reader with Amazon Textract

Answer: B, C, E

Explanation:

Question No: 33

Which Visual representation in Health Cloud would enable a care coordination to see all the relationships between a patient and the people and organizations participating in the patient's, including those across multiple care plans?

A. Timeline view

B. Care Team

C. Lightning Empower Components

D. Householding Map

E. Patient Card

Answer: D

Explanation:

Question No: 34

Which three options are standard objects available for Insurance Management? (choose 3)

A. Insurance Benefit

B. PurchaserPlan

C. MemberPlan

D. Coverage Benefit

E. Insurance Coverage

Answer: B, C, D

Explanation:

Question No: 35

The Salesforce Admin for Lake Tahoe Hospital wants to implement Utilization Management. Which two of the listed steps need to be taken during the set-up process? (Choose 2)

- A. Install the Health Cloud Care Request Extensions unmanaged package.
- B. Assign the Health Cloud Permission Set License and Health Cloud Platform Permission Set License to Salesforce Classic users.
- C. Assign the Health Cloud Permission Set License and the Health Cloud Platform Permission Set License to Salesforce Lightning users.
- D. Install the Utilization Management Extensions.

Answer: A, C

Explanation:

Question No: 36

Which three business process are supported by Salesforce HC utilization Management? (Choose 3)

- A. Ticketing
- B. Physician Request
- C. Drug Request
- D. Admissions
- E. Appeals

Answer: C, D, E

Explanation:

Reference and details below.



Question No: 37

Which three standard objects are used in the workflow to manage utilization data? (Choose 3)

- A. Care Request Plan

- B. Care Diagnosis
- C. Care Authorization
- D. Care Request
- E. Care Request Drug

Answer: B, D, E

Explanation:

Question No: 38

Which is true about choosing a care request type when setting up a new care request record?

- A. Any case record type can be chosen when creating care request.
- B. A care request type cannot be chosen when creating a new care request.
- C. A case record type can be chosen to identify a single care request type for each care request.
- D. Multiple care request types can be chosen for a single care request.

Answer: C

Explanation:

Question No: 39

Healthcare companies face challenges from a variety of sources. What are three common challenges they could encounter that HC solves for? (Choose 3)

- A. There are not enough Providers for the amount of the Care Requests.
- B. Insufficient funds allocated to Research and Development.
- C. The need to drive sales while reducing cost.
- D. Growing customer expectations for delivery of care everywhere.
- E. Growing demand for a more personalized care experience.

Answer: C, D, E

Explanation:

Question No: 40

Which permission set is needed to grant users read access to health insurance records and also create, read and update access to Utilization Management records?

- A. HC Utilization Management Permission Set
- B. HC Foundation permission set
- C. HC Permission set license
- D. The Health Cloud Member Services Permission Set

Answer: A

Explanation:

Reference and details below.



Question No: 41

What is the best practice when transitioning an org from Service Cloud to HC?

- A. Approach depends on how each customer uses their org. Any other options may be used.
- B. Put HC use cases in a new org, leave only Service Cloud use cases in an existing org.
- C. Migrate the entire org in place.
- D. Build out HC capabilities in a new org, then migrate all users and data.

Answer: A

Explanation:

Reference and details below.

We've boiled down the upgrade options into three simple paths to success, depending on each organization's unique situation. Many existing Sales and Service Cloud instances don't have extensive customizations or technical debt. In those cases, upgrading to Health Cloud in the current org frequently provides the fastest path with little to no disruption for existing users.



Question No: 42

A Payer Service Cloud org uses Accounts and contacts to model Health Insurance Members. While all teams within the organization Work with all members, only some teams require HC capabilities.

What is the recommended best practice for modeling members in HC for this organization?

- A. Only groups needing HC capabilities need to use Person Accounts.
- B. Model as Person Accounts, whether they are using HC capabilities or not.
- C. Account Record Types for existing members can remain as-is. Future members should be created as Person Accounts.
- D. Use the individual model with HC

Answer: C

Explanation:

Question No: 43

In which two ways can a Data Architect ensure PHI/PII data visibility is minimized during the migration of Patient Data from an existing Service Cloud org to a new HC org?(Choose 2)

- A. Use Salesforce Data Masking when moving data to a Sandbox.
- B. Use Data Templates to exclude PHI/PII data from being added to Partial Copy Sandboxes
- C. Export Data to a spreadsheet to remove PHI before importing it into a Sandbox
- D. Ensure Sandboxes have
- E. Platform Shield enabled.

Answer: A, E

Explanation:

Question No: 44

What is the recommended approach to create patients' records used in HC?

- A. Use Patient Data Import Wizard for importing up to 50,000 records.
- B. Patient object to convert leads into contacts.
- C. Create patient records using Patient Loader Wizard.
- D. Create as Person Accounts or Leads for referrals

Answer: D

Explanation:

Question No: 45

Which step is recommended to be completed before migrating from Service Cloud to HC?

- A. Migrate all existing leads to candidate leads.
- B. Migrate patient data to person accounts.
- C. Uninstall any Sales Cloud related packages.
- D. Log a Salesforce support case.

Answer: B

Explanation:

Question No: 46

A Salesforce administrator is migrating a Service Cloud org to Health Cloud and is considering using the Health Cloud Provider data model. Which approach should the administrator take if the Custom Provider Search Lightning component is to be used?

- A. The Provider data model is required for all Service Cloud to Health Cloud migrations, but either the standard or custom search components may be used.
- B. If the Provider data model is used, the standard Health Cloud Provider Search component must be used or extended. Custom search components are not supported.
- C. The current data model with the existing component can be used as well as the Provider data model with either custom search component or the Health Cloud Provider Search component.
- D. The Standard Health Cloud Provider Search component can be used to search either the Health Cloud Provider data model or a custom Provider data model.



Answer: B

Explanation:

Question No: 47

Which two use cases can be enabled using the Remote Patient Monitoring feature in Health Cloud?

(Choose two.)

- A. Monitor the location of the patient using the GPS on their mobile device.
- B. Use a meaningful subset of the data generated by connected devices to drive patient engagement and intervention.
- C. Connect the patient's social media accounts to the patient profile and use information contained in social media feeds to monitor the patient's health.
- D. Bring in all the device generated data for the entire patient population to create a device data lake within Health Cloud.
- E. Use the data generated by connected devices used by patient to monitor the patient's health.

Answer: B, E

Explanation:

Question No: 48

Which of the following Salesforce and Health Cloud objects can be used to represent Provider and their relationship in a Provider Management data model? (Choose Three.)

- A. Contact
- B. Healthcare Practitioner Facility
- C. Lead
- D. Case
- E. Healthcare Provider

Answer: A, B, E

Explanation:

Reference and details below.



Set Up Data for Provider Cards

The data that helps users identify practitioners is stored in the provider objects. You can use Composite API requests to do populate these objects with provider and practitioner data.

You can create objects individually by using the Lightning Platform SOAP API or REST API. Or you can use the [Composite resource](#) in the REST API to create and link multiple records with a single API call. This lets you create 200 records per call.

Let's say we want to add healthcare provider Dr. Scott Kaplan to your records. This example shows how to use a single API call to create `Account`, `Contact`, `HealthcareProvider`, `PersonEducation`, `HealthcareProviderNpi`, `HealthcarePractitionerFacility`, `HealthcareProviderSpeciality`, `HealthcareFacilityNetwork`, and `HealthcareProviderTaxonomy` records with Dr. Scott Kaplan's data. It also shows how to use a composite request to link records using Dr. Kaplan's `contactId` as the `practitionerId`.

Execute this example using a composite request:

Question No: 49

A company recently migrated from Service Cloud to Health Cloud and is working on strengthening their relationships within their provider network. Which object within the Provider Relationship Management data model can be used to track each of the different locations where a provider practiced?

- A. HealthcareFacilityNetwork
- B. HealthcareProvider
- C. HealthcarePractitionerFacility
- D. HealthcareProviderSpeciality
- E. BusinessLicense

Answer: C

Explanation:

Question No: 50

An administrator wants to add additional fields to their Provider Search capabilities. Which two objects can they map fields from? (Choose Two.)

- A. Healthcare Practitioner Facility
- B. Care Provider Searchable Field
- C. Person Account
- D. Account
- E. Healthcare Provider

Answer: A, E

Explanation:

Reference and details below.

Use Custom Fields to Run Provider Searches

In addition to the many standard fields in the Provider data model, you can also run searches for providers using custom fields based on your business needs. To use your custom fields with Provider Search, you can map them to custom fields in the Care Provider Searchable Field object.

- The custom fields must be in either the `HealthcareProvider` or `HealthcarePractitionerFacility` objects.
- The custom fields must be of the type text, single-select picklist, or multi-select picklist.

1. From Object Manager, use Quick Find to find **Care Provider Searchable Field**.

2. Create a text field to map to the custom field that you want to use in your searches.
Make a note of the API name you set for this new field.

3. In Setup, use the Quick Find box to find **Care Provider Search Config**.

4. Click **New Care Provider Search Config**.

Question No: 51

Which objects are leveraged to track patient referrals?

- A. Lead
- B. Care Request



C. Care Program Enrollee

D. Cases

Answer: A

Explanation:

Question No: 52

Which three actions can providers take with the help of the Contact Tracing feature in Health Cloud?

(Choose three.)

A. Perform an audit of the Contact Record to keep track of the changes made to the Contact record by users.

B. Perform contact tracing of their internal employees during an infectious disease outbreak or pandemic.

C. Perform contact tracing of their patients during an infectious disease outbreak or pandemic.

D. Track their patients as contacts by using Contact entity in Salesforce.

E. Track the location duration and number of participants in each contact encounter that the infected person was involved in.

Answer: B, C, E

Explanation:

Question No: 53

A Health Cloud administrator is working to create an external facing site to allow patients to find providers within their network. The site is being built by Experience Cloud. The administrator needs to determine what access external users must be granted to allow patients to search and find Providers that fit selected criteria

A. Which object do the external user need read access to?

A. CareProviderFacilitySpeciality

B. HealthcarePractitionerFacility

C. CareProviderSearchableField

D. CareProviderSearchConfig

Answer: C

Explanation:

Question No: 54

A Health Cloud administrator working on a Care Coordination project needs to change the role name 'Care Coordinator' to 'Care Consultant' to match the organizations nomenclature. Which three steps should the administrator take to ensure all Tasks identify the role 'Care Consultant'? (Choose three.)

A. Create an ETL script to update the previously assigned To picklist values of Tasks created in the past.

B. Update/Add the organization roles in the CarePlan_Role_Patient key:value pair in Health Cloud Setting.

C. Update the organization roles in the CarePlan_Role_Care_Coordinator key:value pair in Health Cloud Setting.

D. Update the Care Plan Record Type custom metadata type to reflect the care coordination processes specific to the Care Coordinators.

E. Update the corresponding roles in the Assigned To picklist for the Care Plan Template Task object.

Answer: B, C, E

Explanation:

Question No: 55

In which two ways can an administrator ensure that Patient Risk scores are recalculated periodically?

(Choose Two.)

- A. Setup a scheduled Apex batch job.
- B. Use the CMS recalculation API
- C. Use a third party API to recalculate CMS risk score
- D. Setup a Apex batch job and run the job manually
- E. Create a Healthcare Provider enrollment flow.

Answer: A, D

Explanation:

Reference and details below.



Calculate Referral Scores

Calculate referral scores with a batch Apex job.

Referral scores are based on the Total Referrals and Converted Referrals fields on the referring practitioner's contact record. The calculated score appears in the Referrer Score field.

Use the scheduled job class name: `HcReferrerScoreScheduledJob`. To invoke Apex classes to run at specific times, first implement the `Schedulable` interface for the class. Then, schedule an instance of the class to run at a specific time using the `System.schedule` method.

Example: To run the `HcCMSRiskScoringScheduledJob` class once, select **Debug | Open Execute Anonymous Window**. Enter the following text in the Enter Apex Code window in Developer Console.

```
// scheduled job sample
int batchSize = 200;
SchedulableContext sc = null;
HcReferrerScoreScheduledJob scheduledJob = new HcReferrerScoreScheduledJob(batchSize);
scheduledJob.execute(sc);
```

Question No: 56

Which three of the following Health Cloud objects are part of the standard Care Management data Model? (Choose three)

- A. CareSpeciality
- B. CarePlan Template Task
- C. TimelineViewConfiguration
- D. CareProgramGoal
- E. CarePlanGoal

Answer: B, C, E

Explanation:

Question No: 57

The Salesforce administrator for ABC Policies Inc, a Health Care Payer Organization, would like to enable the members to enroll in and out of Care Program multiple times. Where, within Health Cloud Settings, should a Health Cloud administrator make changes to accomplish this requirement?

- A. Program Enrollee Settings
- B. Care Program Settings
- C. Health Cloud Settings
- D. Care Request Settings

Answer: A

Explanation:

Reference and details below.



Question No: 58

Which two of the following statements are true about Care Teams? (Choose Two.)

- A. Care Team Members are optional on a Care Plan.
- B. A Care Plan must have a Coordinator as a member of the Care Team before a Care Plan Template can be applied.
- C. If the Problem and Goal objects use Private Sharing, Care Team Membership provides access to these objects.
- D. Communities must be enabled before External Care Team members can be added.

Answer: A, B

Explanation:

Question No: 59

A Health Cloud administrator has set up risk recalculation by setting the recalculate flag to TRUE but is not seeing the recalculation score for the patient. Which of the following is most likely the reason why recalculation score for the patient is not displaying?

- A. Use the CMS recalculation API
- B. Risk scores are only recalculated for patients who are affiliated with a care program.
- C. CMS scores cannot be recalculated in health cloud.
- D. Use a 3 - Apply to Real World / Analyze / Evaluated party API to recalculate CMS risk score.

Answer: B

Explanation:



Reference and details below.

Risk scores are recalculated for patient records that are affiliated with a care program and have the Recalculate flag set to true. The flag resets to true whenever a patient's information changes.

- **Recalculate Patient Risk Scores as Needed**
Recalculate Medicare and Medicaid patient risk scores in Health Cloud as needed with a batch Apex job.
- **Recalculate Patient Risk Scores at a Scheduled Time**
Recalculate Medicare and Medicaid patient risk scores in Health Cloud at a specific time with a batch Apex job.

Question No: 60

Which Salesforce object is used to model a Care Plan?

- A. Account
- B. Lead
- C. Case
- D. Opportunity
- E. Task

Answer: C

Explanation:

Question No: 61

When Setting Up Intelligent Sales, which three types of record should be a

Records can be Created? (Choose Three)

- A. Accounts
- B. Contacts
- C. Assets
- D. Locations
- E. Opportunities

Answer: A, B, D

Explanation:

Question No: 62

How does an administrator display device information on a patient card?

- A. Create an Asset record and create a care registered device record that look up to the patient.
- B. Create a custom field on the EHR_Patient object with a formula that return the information.
- C. Create a custom field on the EHR_DeviceRequest object with a formula that return the information.
- D. Create a custom field on the EHR_MedicalDevice object with a formula that return the information.
- E. Create a custom field on the FilterCondition__c object with a formula that return the information.



Answer: A

Explanation:

Question No: 63

How Can you restrict access to an entire patient / member list or to specific columns of that list?

(Choose two)

- A. Permission Sets
- B. Sharing setting
- C. List View Permissions
- D. Field Level Security

Answer: B, D

Explanation:

Reference and details below.

Control Access to Patient or Member Lists

Use **sharing settings** to control access to patient or member lists.

By default, any patient or member list created in your org is available to all users with access to the Health Cloud console.

Field-level and object-level security can also restrict access to an entire patient or member list or to columns in the list.

Question No: 64

Which three steps should be followed when setting up Intelligent Sales in Health Cloud? (Choose three.)

- A. Customize Visit Execution event object
- B. Customize the vendor product fulfillment flow
- C. Enable Intelligent Sales
- D. Set up permission set for Intelligent Sales
- E. Set Visit Inventory Management to enabled

Answer: C, D, E

Explanation:

Question No: 65

Which entity in Health cloud is used to store the details of a vaccine being administrated?

- A. Procedure
- B. Patient Immunization
- C. Medication
- D. Encounter

Answer: B

Explanation:

Question No: 66

Which three types of Electronic Health Record data transmitted via HL7 can be stored in Salesforce objects? (Choose Three.

- A. Continuation of Care document (CCD.
- B. Observation Results (ORU)
- C. Personal Health Record (PHR)
- D. Admission, Discharge, Transfer Data (ADT)
- E. Clinical Document Architecture (CDA.

Answer: B, D, E

Explanation:

Question No: 67

A client wants to store data for patient's smartwatch to display within the Remote Monitoring charts.

What This information in

- A. DiagnosticSummary
- B. Care Observations
- C. Clinical Encounters
- D. Identifiers

Answer: B

Explanation:

Question No: 68

Which Feature would an administrator setup to help their sales team view all provider related to a specific

- A. Provider Search
- B. Practitioner Relationship
- C. Provider Cards
- D. Provider Relationship

Answer: B

Explanation:

Question No: 69

Which three activities does "The Social Determinants" feature in Health cloud help providers perform? (choose three.

- A. Integrate service such as transportation and meal delivery into their patient care plans and programs.



- B. Track determinants and barriers to care across their patient populations
- C. Automatically import credit scores and income information into the patient record in Health cloud
- D. Track the influence of the social network of the patient on the patients' health outcomes
- E. Plan interventions to help address the barriers to care within their patient populations

Answer: B, D, E

Explanation:

Question No: 70

Which of the following capabilities of the provider search would a customer service Agent use to help payers to find the right provider? (Choose Three.

- A. Use Provider search in an authenticated community page
- B. Use provider search in an unauthenticated community page
- C. Control the list of the fields displayed in the search panel and search results
- D. Use custom fields defined in healthcare provider and healthcare Practitioner Facility entities as part of the search provider.
- E. Use custom fields defined in any entities within the Provider data model in Health cloud as part of the search component.

Answer: A, C, D

Explanation:

Question No: 71

Which of the following is a valid Life Science Program Management data object ? (Choose three.

- A. Care Program Problem
- B. Care Program Team Member
- C. Care Program Provider
- D. Care Program Enrollee Product
- E. Care Program Enrollee Campaign

Answer: B, C, D

Explanation:

Reference and details below.



Care Program
Care Program Campaign
Care Program Eligibility Rule
Care Program Enrollee
Care Program Enrollee Product
Care Program Enrollment Card
Care Program Goal
Care Program Healthcare Provider
Care Program Plan Template
Care Program Product
Care Program Provider
Care Program Team Member

Question No: 72

Which three statement are true about a Care Program? (Choose 3)

- A. A Patient can be enrolled in multiple care programs at the same time.
- B. A Patient cannot be enrolled in the same care program more than once.
- C. More than 500 patients can be enrolled in a care program in a single request using the Care Program Enrollment.
- D. CareProgramEnrollee represents the participant enrolled in a care program
- E. A patient can be enrolled in the same care program more than once.

Answer: A, D, E

Explanation:

Question No: 73

Which Intelligent Appointment Management, What products or feature can be leveraged to supplement? (Choose two)

- A. Salesforce Field Service
- B. Tableau CRM
- C. Salesforce Scheduler
- D. External Scheduling Systems

Answer: C, D

Explanation:



Question No: 74

Which Three items can be a Life Science company track about a Care Programs using Program Management? (Choose Three. (Repeated question)

- A. The multiple marketing campaigns that enrollees are subjected to as part of the Care Program.
- B. The budget & Expenses of the company's associate Care Program
- C. The clinical indicators that need to be monitored in the care programs
- D. The products that are associate with a given Care Program
- E. The plans that enrollees have been engaged in as part of the care program

Answer: A, D, E

Explanation:

Question No: 75

Which underlying object helps with sales compliance with sales agreements?

- A. Opportunities
- B. Contacts
- C. Orders
- D. Forecasts

Answer: C

Explanation:

Reference and details below.

Over time, you can compare planned quantities to actual quantities as orders are booked and use this insight to monitor and enforce compliance to the agreement.



Question No: 76

During set up a salesforce admin is unable to install the health cloud claims unmanaged package.

What is the reason?

- A. The health cloud managed package is missing
- B. The health cloud permission set license is missing
- C. The administrator is not registered in AppExchange
- D. The administrator doesn't have health cloud license

Answer: A

Explanation:

Question No: 77

A Salesforce technical architect is migrating a service cloud org to health cloud and needs to update existing integrations to create records in health cloud objects instead of creating records in custom objects. Which unique health cloud considerations apply regarding the use of APIs in this case?

- A. Health Cloud uses Business API's that should be used instead of object level API's
- B. Only object level APIs should be used as Business APIs are not used for record creation.
- C. Health cloud and custom objects both leverage the same object -level API approach. No unique health cloud considerations apply.
- D. Any combination of object-level APIs and business APIs may be used.

Answer: A

Explanation:

Question No: 78

Which two actions should be completed by health cloud admin in order to leverage the health cloud utilization management capabilities?

- A. Install the heath cloud unmanaged package extension
- B. Install the health cloud managed package
- C. Install the health cloud care request extensions managed package.
- D. Assign the health cloud social determinants permission set
- E. Assign the health cloud foundation permission set

Answer: B, C

Explanation:

Reference and details below.



Question No: 79

Which statement is true about using PurchaserPlan and MemberPlan together when onboarding new insurance members?

- A. Multiple purchaser plans can be associated to multiple Member Plans.
- B. Purchaser Plan and Member Plan has a master detail relationship
- C. there is no relationship between MemberPlan and Purchaser Plan.
- D. PurchasePlan is to be used as a template for creating MemberPlan.

Answer: D

Explanation:

Question No: 80



Which of the following capabilities of provide search would a customer service agent use to help prospective and returning patients for the right provider? (Choose three)

- A. Use custom fields defined in health care provider and health care practitioner facility entities as part of search experience.
- B. Use custom fields defined in any entity within the provider data model in health cloud as part of search experience.
- C. Use provider search in an authenticated community page
- D. Connect the list of fields displayed in the search panel and search results.
- E. Use provider search in an unauthenticated community page.

Answer: A C, D

Explanation:

Question No: 81

In which two ways can Makana health service administrator prevent unauthorized users accessing the data?(choose two)

- A. Encrypt the data using shield
- B. Install shield and enable mask.
- C. create sharing sets
- D. optimize data using mask
- E. use field level security setting, record access setting and object permission.

Answer: A, B

Explanation:

Question No: 82

An insurance organization wants to be able to track specialties and sub-specialties related to practitioner to use in provider search. Which would they store these relationships? (Choose three)

- A. Care provider facility specialty
- B. Healthcare provider specialty
- C. Care Taxonomy
- D. Healthcare provider Taxonomy
- E. Care specialty

Answer: A, D, E

Explanation:

Reference and details below.



Field in Care Provider Searchable Field	Corresponding Field in Source Object
FacilityName	Account.Name
ProviderName	Contact.Name
Specialty	CareSpecialty.SpecialtyType
SubSpecialty	CareTaxonomy.TaxonomyType
PlanType	HealthcarePayerNetwork.NetworkType
IsAcceptingNewPatients	HealthcareFacilityNetwork.PanelStatus
ProviderType	HealthcareProvider.ProviderType
GenderRestriction	HealthcareFacilityNetwork.GenderRestriction
NationalProviderIdentifier	HealthcareProviderNpi.Npi

Question No: 83

Which two steps can an administrator take to configure the care program enrollment flow? (choose two)

- A. Customize the out of box enrollment flow to match requirements
- B. Use the provider enrollment flow out of box.
- C. Customize the provider site flow.
- D. Identify the patient as approved candidate in the flow.
- E. Customize the care coordinator flow for patient.

Answer: A, D

Explanation:

Question No: 84

Which three of the following statements are true about Care Plan Templates? (Choose Three)

- A. When creating a care plan with a template you can unselect tasks so they will not be included.
- B. The sort order of the Task group by Fields can be changed under custom setting task group.
- C. Care plan templates must include at least 1 problem, 1 goal and 1 task.
- D. When creating a care plan with a template you can change the offsets of the tasks.
- E. Care plan templates can only be used when creating a new care plan.

Answer: A, C, E

Explanation:

Question No: 85

Which two fields are optional when creating a new Care plan task? (Choose Two)

- A. Status
- B. Due Date

- C. Goal
- D. Problem
- E. Task Owner

Answer: B, C

Explanation:

Question No: 86

Which Data Model Leverages external objects to support the use Case?

- A. Care Observations
- B. Claims
- C. Member Plan
- D. Clinical Service Requests

Answer: B

Explanation:

Question No: 87

Which format is acceptable for intelligent document automation upload?

- A. .PNG
- B. .CSV
- C. .DOC
- D. .MP4

Answer: A

Explanation:

Question No: 88

Which three steps are needed to setup Care Requests? (Choose three).

- A. Create a new case record type for each Care Request type
- B. Install UM unmanaged package for Health Cloud. Then assign Health cloud Utilization management..... cloud permission set licenses.
- C. All Care requests are pre-setup on all Health Cloud orgs by default.
- D. Choose any existing case record type for each Care Request type.
- E. Choose case Care Request record type for each Care Request configuration.

Answer: A, B, E

Explanation:

Question No: 89



Which three steps should the Data Architect take to ensure a successful migration from the individual Model to person Accounts? (Choose three).

- A. Configure your person account record type in the individual Record type Migration
- B. Enable 'Individual to Person Account Migration' in custom setting
- C. Ensure Person Accounts is enabled on the org.
- D. Log a case with Salesforce to perform the conversion from the individual Model to Person Accounts.
- E. Use a CSV field a map PersonRecordTypeId to the Person Account Recordtype.....

Answer: A, C, E

Explanation:

Question No: 90

Which three are the main consideration when transforming the individual

- A. Transforming the individual data model to person accounts in production org...
- B. Patient to Case Object relationship
- C. Account to Case object relationship
- D. OWD sharing
- E. Integration between Salesforce and 3rd party system

Answer: A, D, E

Explanation:

Question No: 91

In which three ways does Health cloud meet compliance and

- A. Health Cloud helps HLS organization achieve HIPAA Compliance
- B. Health cloud is HIPAA certified
- C. Health cloud is HITRUST certified
- D. Health cloud is GDPR certified
- E. Health cloud is HL-7 Compliant

Answer: A, B, E

Explanation:

Question No: 92

Which three type of basic Patient or Member information is displayed.....

- A. Primary Care Coordinator
- B. List of Patient/Member Conditions
- C. Gender



D. Thumbnail of Chatter Photo

E. Date of Birth and Age

Answer: C, D, E

Explanation:

Question No: 93

Which data model is used to represent information via standard object and..... covered?

A. Health Insurance data model

B. Coverage data model

C. Payer data model

D. Plan data model

E. Benefit data model

Answer: A

Explanation:

Question No: 94

Which two health cloud specific setting must be configuration Health cloud org has lightning experience enabled person account..... (Choose two)

A. Under Custom Metadata Types, enable the Health cloud Setting

B. Disable “Use Individual Data Model” in custom setting

C. Under Custom Metadata Types, Update the Health cloud ‘HCFeature’ ...

D. Enable “Use Person Accounts” custom setting.

E. Under Custom Metadata Types, Create a mapping records for Person accounts.

Answer: D, E

Explanation:

Question No: 95

How Should Members and Patients be represented during the..... Managers as per the Salesforce recommendation?

A. Leveraging Person Accounts is the recommended approach to

B. The individual Data Model may be used to represent members

C. Salesforce recommends using Member Accounts to represent members

D. Leveraging Candidate Accounts are the recommended approach to

Answer: A

Explanation:

Question No: 96

A Salesforce Admin wants to create task within a Care plan that

In the Health cloud console can be used to create tasks

- A. Household Tab
- B. Patient List
- C. Timeline Tab
- D. Care Team
- E. Care Plan Page

Answer: B, D, E

Explanation:

Question No: 97

Which add-on license enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment ?

- A. Einstein Vision
- B. Einstein Analytics Predictions
- C. Einstein Bots
- D. Einstein Activity Capture

Answer: B

Explanation:

Question No: 98

Care Requests seek authorization from a health plan for drugs, services, and admissions. They can also contain request for review, appeals, complaints and grievances. Which Care Request review ensure that a member is getting the right care in timely and cost-effective way?

- A. Disposition Review
- B. Concurrent Review
- C. Care Review
- D. Preauthorization Review
- E. Retrospective Review

Answer: C

Explanation:

Question No: 99

The Salesforce administrator for Lake Tahoe Hospital would like to implement Utilization Management. What are the design consideration that administrator has to be aware of when creating the application? (Choose two.)

- A. Path can not be used to visually represent the status of a care request.
- B. Care request functionality is included in the Health Cloud managed package.



- C. Each Care request has to have an associated case.
- D. New Care requests can be created using the 'create care request' component.
- E. Care requests has empower components that can be exposed within Communities.

Answer: C, D

Explanation:

Question No: 100

An Health Cloud administrator has a requirement to display a custom field from the HealthCondition object that categorizes High Risk Conditions on the Patient Card. Which two are steps required to achieve this? (Choose two.)

- A. Add the newly created custom formula field on the Patient Card referencing the HelthCondition object.
- B. Create a custom formula the Account object.
- C. Create a custom formula field on the Custom HealhCondition object.
- D. Create an APEX Trigger to categorize the High Risk Conditions.

Answer: A, C

Explanation:

Question No: 101

Which entity in the new data model of Health Cloud can be used to store mappings between different coding systems such ICD and HCC codes?

- A. Identifier
- B. Codesets
- C. ContactPoint
- D. Codeset Bundle

Answer: B

Explanation:

Question No: 102

How can Code Sets be managed in Health Cloud?

- A. Health Cloud provides a Code Sets data model that is pre-populated with industry standard procedures and diagnostic code sets.
- B. Health Cloud does not provide a Code Sets data model
- C. Health Cloud provides a Code Sets data model that must be populated from an external source.
- D. Health Cloud provides a Code Sets data model that is pre-integrated to authoritative sources to ensure the latest code sets are always available.

Answer: C

Explanation:

Reference and details below.

As an admin, it's up to you to populate these objects with the codes your organization needs. As the volume of required codes can be immense, we recommend that you use the Salesforce Data Loader to import code data into your orgs.

Question No: 103

In which three ways can users access Provider Management standard objects? (Choose three)

- A. By using Service Cloud
- B. By assigning Health Cloud Platform Permission set licenses.
- C. By assigning Health Cloud Foundation Permission set.
- D. By assigning the Provider Permission set.
- E. By using Health Cloud.

Answer: B, C

Explanation:

Health Cloud Foundation

Assigns read access to additional Health Cloud platform capabilities, including the Provider Management data model.

The Health Cloud Provider Network Management permission set grants access to provider management objects so users can manage credentialing and recruiting.

To use the Provider Network Management features of Health Cloud, assign both the Provider Network Management permission set and the Health Cloud permission set to your users

Question No: 104

Which credentials are available to track against providers with standard Health Cloud? (Choose two.)

- A. Specialties
- B. Facility Relationship
- C. Business License
- D. Board Certification

Answer: A, D

Explanation:

Reference and details below.

Streamline the Credentialing Process. Seamlessly collect credential data in the self-service application. Capture provider applications with integrated credential verification and validation rules for mandatory information. Use the extended data model to capture all aspects of provider education, work history, regulatory action, malpractice insurance, specialty, board certification, and award data to allow for comprehensive verification.

For detailed instructions, see the [Vlocity Provider Network Management documentation](#).

Question No: 105

An admin wants to enable their users to leverage Provider Search, which denormalized object holds data to support this feature

- A. HealthCare Provider Facility

- B. Provider Search Sync Logs
- C. HealthCare Provider
- D. Care Provider Searchable field

Answer: D

Explanation:

Question No: 106

A HC admin is configuring a 'Convert to Patient' process,utilizing the Lead to Individual Conversion Apex class. Which statements are true about the steps the admin can take?(choose 3)

- A. The admin must configure all Lead field mappings including Medical Record Number,Source System and Source System ID.
- B. The custom Convert to Patient button should be added to the Lead list view.
- C. Some Lead field mappings including Medical Record Number,Source SystemID can be handled automatically by HC.
- D. The Lead to Individual Conversion apex class will create a new Opportunity for the patient.
- E. Duplicate checks on Medical Record Number,Source System and Source System ID can be handled automatically by HC

Answer: B, C, E

Explanation:

Question No: 107

Which 3 of the components are customizable in HC?

- A. Timeline
- B. EHR Data
- C. Life Events
- D. Patient Card
- E. Custom Label

Answer: A, D, E

Explanation:

Question No: 108

A service cloud organization migrating to HC uses Contacts to represent patients, physicians and nonclinical staff. Which of these groups of contacts should be modeled as Person Accounts postmigration?

- A. Patients should be modeled as Person Accounts.Providers and non-clinical staff can be modeled as Person Accounts or Contacts
- B. Patients, physicians and non-clinical staff should be modeled as Person Accounts.
- C. None By using individual data model,the use of person account can be avoided
- D. Patients should be modeled as Person Accounts.Providers and non-clinical staff should be modeled as Contacts

Answer: D

Explanation:



Question No: 109

Three steps required to configure HC?

- A. Install HC unmanaged Package
- B. Install HC managed package
- C. Verify that chatter is enabled
- D. Configure the console view
- E. Enable the options for contact to related with multiple accounts

Answer: B, C, E

Explanation:

Question No: 110

Which of the standard objects are included in the Care Plan Data Model?

- A. Crae programs,Product,Patients
- B. Life Events
- C. Benifts,Barriers,Provider Education
- D. Case,Problems,Goals,Tasks,Care Plan Templates

Answer: D

Explanation:

Question No: 111

What are the two steps required to create Health care providers for Health program?Choose two

- A. Add NPI for associated provider
- B. Choose associated facility for Care Program.
- C. Add the UPIN
- D. Create Care Program Providers from the App Launcher
- E. Create a care program health care provider with an associated care prgm provider

Answer: D, E

Explanation:

Question No: 112

Which solution includes pre-built APIs, connectors ,implementation templates, and a prescriptive end-to-end reference architecture to enable EHR connectivity and power a patient 360 from any HER into HC using HL7 V2 or FHIR standards?

- A. Mulesoft Accelerator for HealthCare
- B. Shield



C. Specialty vendors

D. Tableau CRM for HealthCare

Answer: A

Explanation:

Question No: 113

Which two fields are required when creating a new care plan task?

A. owner

B. problem

C. Status

D. Goal

D. Due Date

Answer: AC

Explanation:

Question No: 114

Service cloud organization is migrating to health cloud, and only certain teams of users have health cloud use cases .Which users are.....

Answer: Users with health cloud use cases or users who need access to health cloud objects require health cloud permission set licences.

What three types of ancillary information can be included in a single care request.

A. Care request providers

B. Care request reviews

C. Care request drug

D. Care request diagnosis

E. Care request facility

Answer: A, C, D