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Certified Sharing and Visibility Designer



Exam A

QUESTION 1

DreamHouse Realty has the following requirements:

- A Visualforce controller that needs to be written with “Without Sharing” at the top level.
- Specific methods within the page need to enforce the user permissions for creating records and accessing certain fields.

An Architect needs to ensure this requirement is enforced.

Which two methods will be used to achieve this goal? (Choose two.)

- A. UserInfo.getProfileID
- B. Schema.DescribeSObjectResult
- C. Schema.DescribeFieldResult
- D. Schema.getGlobalDescribe

Correct Answer: BC

Section: (none)

Explanation

Explanation/Reference:

QUESTION 2 Ursa Major Solar has the following requirements:

- It maintains Product information in a Custom Object that contains highly-sensitive, proprietary information regarding patents.
- The user who owns the record and all users in the Development profile are the only users who should be able to view and edit Product records.

Which three platform sharing tools are required to support the above requirements? (Choose three.)

- A. “Modify All” permission for Product Object on the Development Profile
- B. “View All Data” profile permission on the Development Profile
- C. Criteria-Based sharing rule for the Development Profile on the Product Object
- D. Organization-Wide Default sharing setting of Private on the Product Object
- E. Grant Access Using Hierarchy sharing setting on the Product Object set to false

Correct Answer: ADE

Section: (none)

Explanation

Explanation/Reference:

QUESTION 3

Get Cloudy Consulting has the following four org wide sharing Settings for their Org:

1. Account = Private
2. Contact = Controlled by Parent
3. Opportunity = Private
4. Case = Private

“Default Account Teams” is enabled, and users are trained to set up their Default Team.

Managers at Get Cloudy Consulting needs to know which access levels can be set on the Account Team Member.

What are the three access level options that can be set for the Account Team Member? (Choose three.)

- A. Opportunity Access

- B. Contract Access
- C. Contact Access
- D. Case Access
- E. Account Access

Correct Answer: ADE

Section: (none)

Explanation

Explanation/Reference:

QUESTION 4

Ursa Major Solar needs an Architect to develop Apex Managed Sharing code for the custom Job object. The sharing settings for the Job object are set to Private.

The Architect is assigning level for the record.

Which two lines of code will cause a DMLA exception on insert to the database? (Choose two.)

- A. `objectname.AccessLevel='None'`
- B. `objectname.AccessLevel='All'`
- C. `objectname.AccessLevel='Read'`
- D. `objectname.AccessLevel='Edit'`

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:



QUESTION 5 DreamHouse Realty has the following situation:

- User 1 is in the default account team for User 2, who owns the ACME account.
- User 2 modifies User 1's team member access to the account.

What results from this modification?

- A. The modification affects only the ACME Account
- B. The modification affects the default Account team
- C. The modification affects all child ACME Accounts
- D. The modification affects the default Opportunity team

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 6

Every day, Ursa Major Solar uploads a large number of parent and child records into Salesforce to maintain integrations with other systems that update their data in scheduled batches or continuously in real time. Ursa Major Solar is concerned about locking errors.

Which two situations may introduce locking errors for Ursa Major Solar? (Choose two.)

- A. Updates to parent records and their child records being processed simultaneously in separate threads
- B. Updates to child records that have the same parent records are being processed simultaneously in separate transactions

- C. Updates to parent and child records are being processed synchronously in the same threads
- D. Updates to parent and child records are being processed in the same batch

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:

QUESTION 7

Cloud Kicks recently started a community for its customers using the Customer Community license type. They have implemented a custom object to store service requests that has a lookup to the account record. The Organization-Wide Default External Access to the service request object is set to Private.

Cloud Kicks wants their customers to be able to see service requests for their account through the community. However, customers should not see service requests for other accounts.

How should the Architect implement this while using a Salesforce feature?

- A. Utilize manual sharing to share the service requests manually when a new community user is added
- B. Utilize a Sharing Set to share service requests related to the account based on the community user's profile
- C. Utilize a Sharing Rule to share service requests to the community user based on their role
- D. Utilize Apex Managed Sharing to share service requests related to the account to the appropriate community users

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 8

Get Cloudy Consulting has a custom Contract object that requires Org-Wide Defaults set to Private. The owner of the Contract record will be the Contract Origination Officer, and the Contract record must be shared with a certain Underwriter on a contract-by-contract basis. The Underwriters should only see the Contract records for which they are assigned.

Which recommendation is appropriate for meeting these requirements?

- A. Create a master-detail relationship from the Contract to the User object. Contract records will be automatically shared with the Underwriter.
- B. Use criteria-based sharing rules to share the Contract object with the Underwriter based upon the criteria defined in the criteria-based sharing.
- C. Create an Apex Sharing Reason on the Contract object that shares the Contract with the Underwriter based upon the criteria defined in the Sharing Reason.
- D. Create a lookup relationship from the Contract object to the User object. Use a trigger on the Contract object to create the corresponding record in the Contract Share object

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 9 Cloud Kicks has the following setup and requirements:

- A strict software architecture for their custom Apex code.
- All SOQL queries must be contained within reusable classes.
- Depending on the context of the Apex transaction, the queries should be able to run either "With Sharing" or "Without Sharing".

What are two methods for meeting these requirements? (Choose two.)

- A. 1. Create a SystemSOQLQueries class and a UserSOQLQueries class.

2. Set the “With Sharing” keyword on the UserSOQLQueries class and “Without Sharing” on the SystemSOQLQueries class. B.
1. Create a reusable SOQLQueries class.
2. Specify “With Sharing” on the methods that require user context and “Without Sharing” on the methods requiring system context.
- C. 1. Create a reusable SOQLQueries class.
2. Do **NOT** specify “With” or “Without Sharing” on the SOQLQueries class and use the runAs() method to dynamically set the context. D.
1. Create a reusable SOQLQueries class.
2. Do **NOT** specify “With” or “Without Sharing” on the SOQLQueries class.

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:

QUESTION 10 Cloud Kicks, a global corporation, has the following environment:

- 50,000 users
- 24x7 call center operated by 25,000 users, including both employees and contractors
- A sales organization that has 15,000 users

The sales organization began processing about 120,000 updates to opportunity custom fields called priority and NextStep. They also started processing 20,000 updates to a highly nested territory hierarchy.

There was a third mass update on a Next Step field on the Action Plan custom object that has Case as a lookup field. Users started seeing a Group membership lock error in the system.

What is a probable cause for this error?

- A. Due to system-initiated sharing rule recalculation, there is Lock contention
- B. Due to Territory object updates, there is Lock contention on Territory object
- C. Due to Action Plan custom object updates, there is Lock contention on Case records
- D. Due to Opportunity object updates, there is Lock contention on Account records



Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 11 Cloud Kicks recently decided to change its role hierarchy.

After this change was deployed, multiple staff members at Cloud Kicks reported to management that they can now view reports that they do not own and should not have access to.

What should the Architect do to assess the cause of the issue?

- A. While logged in as one of the staff members, navigate to their user record and inspect their profile and role membership.
- B. While logged in as the System Administrator, navigate to a sample account and use the Sharing button to determine who has access.
- C. While logged in as the one of the staff members, navigate to a sample account and use the Sharing button to determine who has access.
- D. While logged in as the System Administrator, use the Field Accessibility Viewer to view a matrix of who has access to Accounts.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 12 Cloud Kicks uses Group Maintenance tables.

Which two access grants are stored in these tables? (Choose two.)

- A. Implicit grants
- B. Explicit grants
- C. Group Membership grants
- D. Inherited access grants

Correct Answer: AD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 13

Which two statements are true regarding the configuration options available when using Salesforce setup? (Choose two.)

- A. The Login Hours setting is available in profiles, but **NOT** in permission sets
- B. The Record Types setting is available in profiles, but **NOT** in permission sets
- C. The Tab Settings is available in profiles, but **NOT** in permission sets
- D. The Page Layout Assignments setting is available in profiles, but **NOT** in permission sets

Correct Answer: AD

Section: (none)

Explanation

Explanation/Reference:



QUESTION 14

DreamHouse Realty uses a List View to show all open Leads that were created in the last quarter. This List View needs to be visible to certain groups of users.

What are two available options for sharing the List View? (Choose two.)

- A. Roles and Subordinates
- B. Profiles
- C. Manual Sharing
- D. Public Groups

Correct Answer: AD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 15 Review the organizational information below about

DreamHouse Realty:

- Ryan and Kimberly are the East sales reps and their manager is Katrina, the East sales executive.
- Sam and Wilder are West sales reps and their manager is Bob, the West sales executive.- Wendy is the CEO and manages both Katrina and Bob.
- DreamHouse Realty's role hierarchy follows their management structure. Ryan owns an account, NewCompany, and Kimberly owns an account, OldCompany. Katrina manually shared her account NewWorld with Kimberly. However, she has moved to a new role to lead all Named Accounts, and Lucy, who replaced her, is the new owner of NewWorld.

Which employees will have access to the NewWorld account?

- A. Wendy and Lucy

- B. Wendy, Ryan, Lucy, and Kimberly
- C. Wendy, Katrina, and Kimberly
- D. Wendy, Lucy, and Kimberly

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 16 Get Cloudy Consulting has the following requirements:

- Users should only see Accounts they or their subordinates own.
- All Accounts with the custom field "Key Customer" should be visible to all Senior Account Managers.
- There is a custom field on the Account record that contains sensitive information and should be hidden from all users, except 10 designated users who require view and edit access.- These 10 users come from different user groups, and will change occasionally.

Which three platform security features are required to support these requirements with the minimum amount of effort? (Choose three.)

- A. Apex Managed Sharing
- B. Permission Sets
- C. Criteria-Based Sharing Rules
- D. Owner-Based Sharing Rules
- E. Role Hierarchy

Correct Answer: BCE

Section: (none)

Explanation

Explanation/Reference:



QUESTION 17

A multi-national Telco recently implemented Enterprise Territory Management to better align their sales teams and sales processes. They are in the final quarter of their fiscal year, and they have significantly changed their Territory structure and created a plan for a new structure that would support the new fiscal year.

Their current territory model has 6,000 territories. Their new model would be a new set of 6,500 territories, and their org limit is 10,000 territories.

What Enterprise Territory Management feature can this company use to help them stay within their org limits?

- A. Territory Model State
- B. Territory Type Priority
- C. Territory Hierarchy
- D. Territory Type

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 18

Cloud Kicks is customizing the security and sharing features of Salesforce Account Teams and has decided to implement a Custom Account Team object. Cloud Kicks wants the new implementation to utilize Apex and Visualforce on the Custom Account Team object, while still including all of the features of the existing account team.

An Architect is considering two different approaches for designing this enhancement.

Which two considerations are valid? (Choose two.)

- A. The need to maintain the AccountShare object based upon the Custom Account Team object data
- B. The need to dynamically create Criteria-Based Sharing rules with Custom Account Team object data
- C. The need to customize Account screens in Visualforce, as the AccountShare object CANNOT be maintained programmatically
- D. The need to synchronize the AccountTeamMember object with the Custom Account Team object data

Correct Answer: AD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 19

What would be the reason for a large number of duplicate Account records and many sharing rules created in Salesforce?

- A. The Object permissions for the Account object are Create, Read, and Edit
- B. The Organization-Wide Default for the Account object is Public Read/Write
- C. The Organization-Wide Default for the Account object is Private
- D. The Organization-Wide Default for the Account object is Public Read-Only

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 20

In order to maintain Consultation information with a private sharing model, Get Cloudy Consulting has a custom object. The Product Research group is distributed through the Role Hierarchy based on specialty. Since the Product Research group often collaborates on Consultations, all users in the Product Research profile require View access to all Consultation records. Occasionally, the Product Research user who owns a Consultation must be able to grant a Branding user access to a Consultation record.

In order to support these requirements, which two platform features can be used? (Choose two.)

- A. Manual Sharing
- B. Criteria-based Sharing Rules
- C. Owner-based Sharing Rules
- D. "View All" Profile settings

Correct Answer: AD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 21 Cloud Kicks needs to restrict login access to the Salesforce application.

What are two features an Architect should recommend using to accomplish the goal? (Choose two.)

- A. Role-based IP restrictions
- B. Profile-based login hour restrictions
- C. Profile-based IP restrictions
- D. Organization-wide login hour restrictions

Correct Answer: BC

Section: (none)

Explanation**Explanation/Reference:****QUESTION 22**

Ursa Major Solar recently enabled External Default Sharing and has told the Architect they want to allow for external users to have the External Sharing Default set to Public Read-Only for a custom object.

What are two valid Internal Default sharing settings for the custom object? (Choose two.)

- A. Controlled by Parent
- B. Public Read Only
- C. Private
- D. Public Read/Write

Correct Answer: BD

Section: (none)

Explanation**Explanation/Reference:**

QUESTION 23 Ursa Major Solar needs to prevent Users in a Custom Sales Department Profile from deleting Opportunities.

What should an Architect do to achieve this goal?

- A. In the Object Permissions, remove the “Opportunity Delete” Permission from the User’s Profile
- B. Ensure a Validation Rule is created that checks the User’s Profile before allowing the IsDeleted flag to be set to True
- C. Override the Standard button with a Visualforce Page that warns them that they do NOT have permission to deleteD. Ensure that the Delete button from the Opportunity Page Layout and Record Type settings is removed

Correct Answer: A

Section: (none)

Explanation**Explanation/Reference:****QUESTION 24**

Which technology can DreamHouse Realty use to store sensitive information on-premise in a way that makes it accessible from Salesforce?

- A. Implement the Salesforce Shield toolkit
- B. Implement a third-party tokenization service
- C. Implement a third-party proxy server
- D. Implement an on-premise database

Correct Answer: C

Section: (none)

Explanation**Explanation/Reference:**

QUESTION 25 Cloud Kicks is using Enterprise Territory Management.

What are three settings supported with this configuration? (Choose three.)

- A. Metadata API Support
- B. Integration with Collaborative Forecasting

- C. Share a report or dashboard folder with a Territory
- D. Create a public group with Territory
- E. Assignment of Territory on Opportunities

Correct Answer: BDE

Section: (none)

Explanation

Explanation/Reference:

QUESTION 26 An integration currently populates 50 custom fields on the account object. Cloud Kicks requires that these fields be available to Managers for reporting, but Cloud Kicks does not want fields to take up excessive space on the page layouts.

What is an appropriate recommendation for the solution?

- A. 1. Add the fields to the Managers' Account Page Layout
2. Mark the page layout section as Collapsed
- B. 1. Give Managers access to the fields using Field-Level Security
2. Do NOT add them to a page layoutC. 1. Add the fields to a Custom Report
2. Grant the Managers' Role access to the report folder
- D. 1. Give the Managers access to the fields using a Role-Based Sharing Rule
2. Leave the fields hidden on the page layout

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:



QUESTION 27 DreamHouse Realty wants to implement a Filter-Based Opportunity Territory Assignment.

Which action is required for this goal to be achieved?

- A. Define a Territory assignment rule with filter criteria for Filter-Based Opportunity Territory Assignment
- B. Define an account assignment with a filter criteria rule for Filter-Based Opportunity Territory Assignment
- C. Define a custom Apex class for Filter-Based Opportunity Territory Assignment in the system
- D. Define an Opportunity assignment rule with filter criteria for Filter-Based Opportunity Territory Assignment

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 28

Cloud Kicks wants to set up a new integration with its ERP system. Cloud Kicks' objective is to synchronize contacts in the ERP shipping tables with those in their CRM so that sales reps can view up-to-date contact information. Cloud Kicks has the following environment:

- The integration runs under a dedicated Integration User who is at the top of the role hierarchy.
- The Organization-Wide Default sharing setting for Accounts is Private and Contacts is Controlled by Parent.
- 100,000 contacts have account data in the ERP system, but do not have corresponding Accounts in Salesforce.

An Architect needs to design the solution so that the sales team can see the contacts and so that there are no performance issues.

What should the Architect do?

- A. 1. Have the integration create both contacts and their corresponding accounts.
2. Use an Account sharing rule to grant sales reps access to the contacts.
- B. 1. Have the integration create the contacts under one dedicated account record.
2. Use an Account sharing rule to grant sales reps access to the contacts.
- C. 1. Have the integration create the contacts with Salesforce without an account.
2. Use a Contact sharing rule to grant sales reps access to the contacts.
- D. 1. Have the integration create both the contacts and their corresponding accounts.
2. Use a Contact Sharing rule to grant sales reps access to the contacts.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 29 Get Cloudy Consulting has an Opportunity object with Public Read Only sharing settings on it.

A user is adding account team members to the Account.

Which Opportunity access options can the user see?

- A. Private and Read Only
- B. Private
- C. Read Only and Read/Write
- D. Read Only

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:



QUESTION 30 Regarding the use of Apex Sharing Reasons, which two reasons should an Architect consider? (Choose two.)

- A. Making sure the developer can more easily troubleshoot programmatic sharing
- B. Making sure there is additional criteria available for Criteria-Based Sharing
- C. Making sure the Share record is **NOT** deleted upon ownership change
- D. Making sure the Share record is deleted upon ownership change

Correct Answer: AC

Section: (none)

Explanation

Explanation/Reference:

QUESTION 31 Ursa Major Solar is writing test methods.

Which functionality does the system method “runAs()” verify?

- A. Enforcement of a user’s field-level security
- B. Enforcement of a user’s record sharing
- C. Enforcement of a user’s public group assignments

D. Enforcement of user's permissions

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 32

Ursa Major Solar wants the ability to hide specific regional accounts from sales reps and sales managers. Only roles that are sales executive, or above, should be able to access regional accounts. The company plans to update their Organization-Wide Sharing Settings for the Account Object from a Public Read/Write model to a Private model to accomplish their goal? Ursa Major Solar's Role Hierarchy matches its organizational hierarchy. What are two approaches an Architect should consider when designing the solution? (Choose two.)

- A. If a sales rep is added to the Opportunity Team for a regional account, they will gain access to account data.
- B. Regional accounts must be owned by a user who is above the sales managers to the Role Hierarchy.
- C. Ensure that Apex managed sharing is disabled for the account object to protect the regional accounts.
- D. Sales executives will need a sharing rule created so that they can see accounts owned by Sales Users.

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:

QUESTION 33 DreamHouse Realty needs an Architect to restrict users' access to export reports.

What should an Architect remove to accomplish this goal?

- A. The "Report Manager" user permission
- B. The "Allow Export" on the report folder settings
- C. The Export button from the report page layout
- D. The "Export Reports" profile permission

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 34

A Cloud Kicks IT team member is building an integration within a managed package for their internal org that requires login to an external system. The end point requires basic authentication.

Which three methods should an Architect recommend to secure the credentials, such as username and password, in this scenario? (Choose three.)

- A. Store the credentials in protected custom settings that are used in the Apex Callout
- B. Store the credentials in Named Credentials that are used in the Apex Callout
- C. Store the credentials in the Apex code, which will **NOT** be available to non-admins
- D. Store the credentials in a custom object using encrypted fields
- E. Store the credentials in protected custom metadata that are used in the Apex Callout

Correct Answer: BDE

Section: (none)

Explanation

Explanation/Reference:

QUESTION 35 Cloud Kicks needs to provide implicit record access to users.

Which two options will help Cloud Kicks achieve this goal? (Choose two.)

- A. Access to related leads for the owner of the parent campaign
- B. Read-only access to parent account for a user, based on a criteria-based sharing rule
- C. Access to child opportunities for the owner of the parent account
- D. Read-only access to the parent account for a user with access to a child case

Correct Answer: CD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 36

DreamHouse Realty has a custom object named Employee Review that has an Organization-Wide Default security setting of Private. When a reviewer is assigned to perform a review, a user lookup on the Employee Review object is populated.

This user needs to be granted edit access to the record, but they are **NOT** the owner.

What should DreamHouse Realty do to achieve this goal?

- A. The user will be granted access to the record automatically when the user lookup is populated
- B. Create a criteria-based sharing rule to share the record with the user in the lookup field
- C. Create an Apex trigger to insert an Employee Review Share record with an access level of EditD. Create a workflow rule to share the Employee Review record with the user in the lookup field

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 37

An Architect is working with Ursa Major Solar, a company that has the following environment and requirements:

- Commercial and Consumer support departments roll up to the same Support Director.
- The Commercial and Consumer sales users roll up to the same VP of Sales, but there should be no collaboration between sales departments.
- The Commercial and Consumer sales department should share their customers with each other. However, the Commercial Account and Consumer Account support departments should not collaborate.- The sales departments will remain the Account Owner for the Accounts that they sell to.

What Organization-Wide Default is recommended for Accounts, and how would the Architect enable proper support Account Sharing for Commercial and Consumer sales?

- A. Private Account Sharing with Sharing Rules from Commercial Sales Role(s) to Consumer Support Role(s) and Consumer Sales Role(s) to Commercial Support Role(s).
- B. Private Account Sharing with Sharing Rules from Commercial Sales Role(s) to Commercial Support Role(s) and Consumer Sales Role(s) to Consumer Support Role(s).
- C. Private Account Sharing with Sharing Rules from Commercial Sales Group(s) to Commercial Support Group(s) and Consumer Sales Group(s) to Consumer Support Group(s).
- D. Read-Only Account Sharing with Sharing Rules from Commercial Sales Role(s) to Consumer Support Group(s) and Consumer Sales Role(s) to Commercial Support Group(s).

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 38

A user at Get Cloudy Consulting needs to share a Report or Dashboard folder with other users in the Organization?

Which two actions can be taken to achieve this goal? (Choose two.)

- A. Use Roles
- B. Use Profiles
- C. Use Public Groups
- D. Use Teams

Correct Answer: AC

Section: (none)

Explanation

Explanation/Reference:

QUESTION 39

When Opportunity Sharing is set to Private with Opportunity Teams enabled, which three user configuration option allows the Owner of the Opportunity to be changed? (Choose three.)

- A. Either a user with the “Transfer Records” permission or the System Administrator
- B. The current Opportunity Owner can transfer the Ownership
- C. The user specified as the Manager on the Owner’s User Profile
- D. Any Opportunity Team Member on the current Opportunity
- E. An individual above the Opportunity Owner in the Role Hierarchy

Correct Answer: ABE

Section: (none)

Explanation

Explanation/Reference:

**QUESTION 40**

Get Cloudy Consulting uses a strict security model. They enforce this model through object, field, and row-based security mechanisms. The Chief Technology Officer (CTO) at Get Cloudy Consulting wants to thoroughly test the security model, and an Architect decides to use Apex automated tests to fulfill the CTO’s request.

What are three considerations for the Architect when using the runAs() method to design Apex unit tests? (Choose three.)

- A. runAs() can be used inside of test classes to validate field-level permissions
- B. runAs() can be used inside of test classes to validate record-level security
- C. runAs() does **NOT** enforce user permissions or field-level permissions in test classes
- D. runAs() counts towards total DML statements issued within the transaction
- E. runAs() can be used outside of test classes to bypass record-level security

Correct Answer: BCD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 41

Ursa Major Solar uses the Case object for tracking purposes. The company has initiated Case teams to allow several support representatives to manage the Cases.

A user is currently creating a list view on the Case object.

What are two “Filter by owner” options that the user sees? (Choose two.)

- A. My case teams
- B. Public groups
- C. Queue owned cases
- D. Roles

Correct Answer: AC

Section: (none)

Explanation

Explanation/Reference:

QUESTION 42

Ursa Major Solar developed an AppExchange managed package for their research partners. This package requires a private key to be generated for each partner and used by the code. IT representatives at Ursa Major Solar must be able to access the private key value to debug connection issues, but the partner must **NOT** be able to access the value.

To best support this requirement, where should the value be stored?

- A. In a static variable in a class included in the managed package
- B. In a text field on a protected custom setting in the package
- C. In an encrypted field on a custom object in the package
- D. In a text field on a list custom setting in the managed package

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:



QUESTION 43

Get Cloudy Consulting wants to create a custom team solution that can be used on a custom Loan object. The Loan custom object must be set to Private in the Org-Wide Defaults, and any user added to the Custom Team object should have Read Only access to the corresponding Loan record. Additionally, if the Custom Team record is marked as “Primary” then the corresponding user should have Read/Edit access to the corresponding Loan record. What are two methods for fulfilling these requirements? (Choose two.)

- A. Create a custom trigger on the Custom Team object that inserts or updates records in the Loan_share object
- B. Create Apex Sharing Reasons on the Loan object to identify the reason the Loan record was shared
- C. Create a criteria-based sharing rule on the Loan object that will share the Loan record with the appropriate user in the Custom Team object
- D. Create an owner-based sharing rule on the Custom Team object that will share the Loan record to the owner of the Custom Team record

Correct Answer: CD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 44

Cloud Kicks imports large-volume bulk data loads and wants to limit the risk of failures associated with these imports.

What are two options for achieving this goal? (Choose two.)

- A. Reduce user group hierarchy
- B. Group records by ParentID within a batch
- C. Defer Sharing Calculation
- D. Enlarge batch size

Correct Answer: BC

Section: (none)

Explanation

Explanation/Reference:

QUESTION 45 Universal Containers has a custom Visualforce application that uses a custom Apex controller.

Within this Visualforce application, what should the Architect do to ensure that object-level security is enforced?

- A. Use the “Without Sharing” keyword when defining the Apex controller class
- B. Utilize the “With Sharing” keyword when defining the Apex controller class
- C. Use the Schema.DescribeSObjectResult.isAccessible() method in the Apex controller
- D. Utilize the “With Sharing” keyword when defining the Visualforce page

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 46 A manager at Ursa Major Solar wants to validate sharing and visibility changes.

What is the recommended approach?

- A. Utilize Administrative and User reports to view the Active Users
- B. Utilize the Login As feature for a sample user in each role and profile
- C. Utilize Field Audit Trail to audit the field metadata and visibility
- D. Utilize the Sharing button to test Profile and Permission set changes



Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 47

Ursa Major Solar sells solar panels globally and is growing rapidly. The company has over 5,000 dealerships throughout the world where local dealers service solar panels sold locally. Ursa Major Solar recently opened two dealerships in California: NorthCal and SoCal. Ursa Major Solar implemented a new partner community to enable their dealers. Each dealership has a dealer Manager who has all service agents report into them. Additionally, Ursa Major Solar uses a private sharing model.

The company needs to enable dealer managers to have visibility to customer cases within their dealership but NOT across all dealerships.

What should the Architect recommend to accomplish this goal?

- A. No changes are needed to the sharing and visibility model to implement this requirement
- B. Implement sharing groups that share all cases to all agents under the Dealer manager
- C. Build a trigger that creates manual sharing of cases as needed whenever a new case is created
- D. Implement a batch job that creates sharing rules as needed, based on the cases created

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 48 Get Cloudy Consulting has the following environment:

- Global 24x7 Salesforce implementation that supports Marketing, Order Management, Sales and other miscellaneous business divisions.- A nested territory hierarchy, 12,000 sales user, and 22,000 support agents.
- Daily territory changes.
- A high demand for new applications and changes to the platform.
- New releases delivered every two weeks on the platform, based on an agile development model.

An Architect needs to help Get Cloudy Consulting with system recovery from a maintenance restart on Salesforce servers.

Which Salesforce feature should the Architect use to achieve this goal?

- A. Enable Deferred Sharing Rule recalculation
- B. Enable Granular Locking on the system
- C. Enable Filter-Based Opportunity Territory Assignment
- D. Enable Parallel Sharing Rule recalculation

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 49 Ursa Major Solar has the goal of increasing performance of the following:

- “Record Access”
- “Sharing Calculations”

Which three areas should an Architect review to help Ursa Major Solar achieve this goal? (Choose three.)

- A. Opportunity data, to ensure that no Account has more than 10,000 Opportunity records that are related to it
- B. Custom Object data, to ensure that no Account has more than 10,000 Custom Objects that look up to it
- C. Record ownership, to ensure that no user owns more than 10,000 Object records in the system
- D. Case data, to ensure that no Account has more than 10,000 Case records that are related to it
- E. Apex Managed Sharing triggers, to ensure that no trigger id querying more than 10,000 Object records

Correct Answer: ABC

Section: (none)

Explanation

Explanation/Reference:

QUESTION 50 DreamHouse Realty is designing a new community using the Customer Community license type. They have the following requirements:

- They want the users to complete survey questions through the community interface.
- Responses need to be stored in a Custom Object that has a lookup to the account object.
- Any internal user who has access to the account should be able to see all survey responses.
- All Customer Community users should be able to see surveys filled in by other users for their company, but not surveys for other companies.

Which security settings should be used to achieve this goal?

- A. Set the custom object to be master-detail to the Account and leave the Organization-Wide Default settings as their default values.
- B. Set the Organization-Wide Default security to be Private for both internal and external users and use Sharing Rules to grant the desired access.
- C. Set the Organization-Wide Default security to be Public Read/Write for internal users and a Private for external users.
- D. Set all Organization-Wide Default settings to be Public Read/Write for both internal and external users.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 51

Review the following code snippet.

```
<apex:form>
  <apex:commandButton rerender="outputIt" value="Update It"/>
  <apex:inputText value="{!myTextField}"/>
</apex:form>

<apex:outputPanel id="outputIt">
  Value of myTextField is <apex:outputText value="{!myTextField}" escape="false"/>
</apex:outputPanel>
```

Get Cloudy Consulting wants an Architect to assess this code snippet for potential security vulnerabilities.

What is one appropriate response from the Architect?

- A. Access Control is the possible threat
- B. Cross-Site Scripting is the possible threat
- C. Arbitrary Redirects is the possible threat
- D. SOQL Injection is the possible threat

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:



QUESTION 52 Universal Containers has a custom Visualforce application that uses a standard Apex controller on the Lead object.

What should the Architect do to ensure that object-level security is implemented within this application?

- A. Within the Visualforce page, use the `{!$ObjectType.lead.accessible}` expression
- B. When defining the Visualforce page, use the "With Sharing" keyword
- C. Within the Apex controller, use the `Schema.DescribeSObjectResult.isAccessible()` method
- D. To enforce user permissions in the Apex controller, use the `runAs()` method

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 53

An Ursa Major Solar manager wants to store Payment Term Details, and has the following requirements:

- Payment Term Details should be stored on the Account object.
- Fields should only be visible on specific record types and for specific user profiles.

A System Administrator needs to quickly determine which record types, user profiles, and page layouts include the specific fields.

What should the System Administrator do to achieve this goal?

- A. Select the Field-Level Security for the field on each Profile
- B. Universally require the field at the field level
- C. Log in as each user profile and view the Account Page Layouts
- D. Utilize the Field Accessibility Viewer for the fields in question

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 54

Get Cloudy Consulting needs to implement a solution for storing proprietary data in Salesforce. Users who own an Account should be restricted so that they see only the invoices that they or their subordinates own.

Which two features should Get Cloudy Consulting consider while implementing this solution? (Choose two.)

- A. Deploy the Relationship between Accounts and the Invoices Object as Lookup
- B. Deploy the Relationship between Accounts and the Invoices Object as Master-Detail
- C. Ensure a Workflow is created that populates the Invoice sharing object upon Insert
- D. Verify that the Organization-Wide Default sharing for Invoices is set to Private

Correct Answer: BD

Section: (none)

Explanation

Explanation/Reference:



QUESTION 55

The VP of Sales at Get Cloudy Consulting wants to give one sales member the ability to view other sales members' sales numbers as a point of comparison.

If a Private model is being used, which two permissions are needed to create a dashboard for this purpose? (Choose two.)

- A. Manage Custom Report Types
- B. Customize Application
- C. Manage Dashboards
- D. View All Data

Correct Answer: CD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 56 Cloud Kicks is implementing a community and has the following requirements:

- The Community will have High-Volume Community users.
- Community users should be able to see records associated to their Account or Contact record.

An Architect wants to use a Sharing Set to provide access to the records. However, when setting up the Sharing Set, certain objects are not available in the list of Available Objects.

What are two explanations for why an object would be excluded from the list of Available Objects in a Sharing Set? (Choose two.)

- A. The object's Organization-Wide sharing setting is set to Private
- B. The custom object does NOT have a lookup to Accounts or Contacts

- C. The object's Organization-Wide sharing setting is set to Public Read/Write
- D. The object is a custom object, and therefore NOT available for a sharing set

Correct Answer: BC

Section: (none)

Explanation

Explanation/Reference:

QUESTION 57

DreamHouse Realty partners with the healthcare sector to adapt housing for clients with specific health conditions. DreamHouse Realty wants to store client notes. These client notes are text data that may be long and often contain Personally Identifiable Information (PII) and Personal Health Information (PHI).

This data must be encrypted at rest as well as in transit in order to comply with the Health Insurance Portability and Accountability Act (HIPA).

Which action should the Architect perform to fulfill this requirement?

- A. Create a new Custom Field of type "Text (Encrypted)" and move the client notes data into the new field
- B. No action is required; all Salesforce data is encrypted at rest as part of Salesforce's standard trust measures
- C. Use an Apex trigger and the Apex Crypto class to encrypt client notes as soon as they are saved to SalesforceD. Enable Salesforce Shield Platform Data Encryption and mark the client notes field as encrypted

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 58 Cloud Kicks has the following environment:



- Two custom objects named Open Position and Candidate.
- The Candidate object has a lookup relationship to Open Position.
- Both objects are set to Private in sharing settings.
- The Human Resources team will own all Open Position and Candidate records.

Cloud Kicks requests that their Salesforce Architect automatically share the Candidate when the Interviewer (lookup to user record) has been populated. The interviewer can be from any department.

What approach should the Architect use to accomplish this goal?

- A. Build Apex Managed Sharing code to share Candidate with the Interviewer user
- B. Build a workflow email notification to notify the interviewer of the record assignment
- C. Build a criteria-based sharing rule between the Candidate and the Interviewer
- D. Build a standard sharing rule between Candidate and the Interviewer

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 59

Cloud Kicks has multiple business partners that assist with product fulfillments, and requires a web service to be exposed to the business partners.

Each business partner needs to be able to query Cloud Kicks' Salesforce instance to retrieve the status of orders. Additionally, each business partner should only be allowed access to orders for which the business partner is the fulfillment vendor.

The Architect does **NOT** want the business partners to utilize the standard APIs and would prefer a custom API be developed.

Which three design elements should the Architect consider in order to ensure the data security of the solution? (Choose three.)

- A. Create a custom Apex web service using the “With Sharing” keyword
- B. Give each partner their own Salesforce login set to API Enabled on the profile
- C. Create a custom Apex web service with a fulfillment ID input attribute
- D. Query the Orders object with Dynamic SOQL based upon the fulfillment ID
- E. Set the Orders object’s sharing settings to Private in the Org-Wide Defaults

Correct Answer: ACE

Section: (none)

Explanation

Explanation/Reference:

QUESTION 60 DreamHouse Realty has the following requirement:

- A specific set of Account Management users should only see Accounts once the Account becomes a customer.
- The Type field on the Account identifies whether the Account is a Customer, Partner, Prospect, or Other.

Which two methods could the Architect use? (Choose two.)

- A. Create a Criteria-based Sharing rule that shares the Account to the Account Management Group when the Type is Customer.
- B. Create an Account Sharing Rule that shares all Account owned by Sales to be shared with Account Management roles and Subordinates.
- C. Create a Public List view, where Account of Type Customer are included and share the List view with the Account Management public group.
- D. Put a business process in place that calls for the Account Manager to be added to the Account Team once the Account becomes a customer.

Correct Answer: AD

Section: (none)

Explanation

Explanation/Reference:

