MS-700.27q

MS-700

Managing Microsoft Teams (beta)

Question Set 1

QUESTION 1
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

▪ Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams. ▪
Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From the Azure Active Directory, you modify the External collaboration settings.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:

QUESTION 2
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meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From the Azure Active Directory admin center, you modify the External collaboration settings.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:

QUESTION 3
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might
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Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You place the mailbox of User1 on Litigation Hold.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:

QUESTION 4
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You create an In-Place Hold for the Microsoft SharePoint site used by Microsoft Team.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:

QUESTION 5
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Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You place the group mailboxes used by Microsoft Teams on Litigation Hold.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:

QUESTION 6
Your company has a Microsoft 365 subscription that contains 20 teams.

You need to ensure that a team named Team1 is identified as Highly Confidential in the Microsoft Teams client.

What should you use?

A. a classification label in the Azure Active Directory admin center
B. a sensitivity label in the Security & Compliance admin center
C. a supervisor policy in the Security & Compliance admin center
D. a teams policy in the Microsoft Teams admin center

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:

QUESTION 7
Your company has a Microsoft 365 subscription.

You attempt to review call quality by location.

When you sign in to the Microsoft Call Quality Dashboard, you discover that no locations are defined.

You need to ensure that all the call quality information in the dashboard is segmented by location.

What should you do first?

A. From the Microsoft Teams admin center, configure reporting labels.
B. From an administrator's computer, run the Network Testing Companion.
C. From PowerShell, run the `Set-CsQoEConfiguration` cmdlet.
D. From the Microsoft Teams admin center, run the Network Planner.

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Reference: https://docs.microsoft.com/en-us/microsoftteams/learn-more-about-site-upload

QUESTION 8
Your company uses Microsoft Teams.

The company has the departments and teams shown in the following table.

Department name	Team name
Sales	Team1
Research and Development	Team2
Finance	Team3

You need to recommend a solution to prevent the users in each department from inviting users from other departments to their team.

What should you include in the recommendation?

A. app permission policies
B. Azure Information Protection
C. supervision policies

D. information barrier policies

Correct Answer: D
Section: [none]
Explanation

Explanation/Reference:

QUESTION 9
Your company has a Microsoft 365 E5 subscription.

The company uses Microsoft Skype for Business Online and plans to upgrade to Microsoft Teams.

The network contains the following devices:

▪ 100 computers that run Windows 10
▪ 50 Android devices
▪ 50 iPhone devices

All the devices have the Skype for Business app installed.

You need to deploy Microsoft Teams to all the devices.

What should you do?

A. From the Microsoft Teams admin center, set Download the Teams app in the background for Skype for Business users to **On**.
B. Create a Group Policy Object (GPO) that contains an app package, and then link the GPO.
C. From the Microsoft Teams admin center, create an app setup policy that includes the Microsoft Teams app, and then assign the policy to all users.
D. From the Microsoft Intune, push Microsoft Teams to all the devices.

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:

QUESTION 10

Your company has a Microsoft 365 subscription that contains several teams.

The company's security policy states that an administrator must be notified when a new team is created by using the Build a team from scratch option.

You need to configure the environment to meet the security policy requirement.

What should you do?

A. From the Security & Compliance admin center, create a supervision policy.
B. From the Security & Compliance admin center, create an alert policy.
C. From the Azure Active Directory admin center, create a protection notification.
D. From the Microsoft Teams admin center, modify the global teams policy.

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:

QUESTION 11
Your company has a Microsoft 365 subscription.

All users have a computer that runs Windows 10 and has Microsoft Teams installed.

A user reports the following issues:

▪ Users lose their connection during screen sharing.
▪ The user selection process takes too long to complete.
▪ The Microsoft Teams client crashes and restarts automatically.

You need to view the Microsoft Teams debug logs to troubleshoot the issues.

What should you do?

A. From the Microsoft Teams client, select **F1**. Open the ETL files in the **%Appdata%\Microsoft\Teams**folder.
B. From the Microsoft Teams client, select **Ctrl+Alt+Shift+1**. Open the log files in the **%Userprofile%\Downloads** folder.
C. From Event Viewer, open the Application log and filter the log for a keyword of MSTeams.
D. Right-click the Microsoft Teams icon in the application tray, and then select **Get logs**. Open Logs.txt in the **%Appdata%\Microsoft\Teams** folder.

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Reference: https://docs.microsoft.com/en-us/microsoftteams/log-files

QUESTION 12
You have an Active Directory user named User1.

You need to ensure that User1 can view the following reports:

▪ Microsoft Teams user activity report
▪ Microsoft Teams device usage report

The solution must limit the ability of User1 to make changes to Microsoft 365 services.

Which role should you assign to User1?

A. Teams Service Administrator
B. Reports reader
C. Teams Communications Support Specialist
D. Message Center reader

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-activity-reports

Testlet 2

Case study
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To start the case study

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Overview

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment

Active Directory

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

- Microsoft Yammer
- Microsoft Exchange Online
- Microsoft SharePoint Online
- Microsoft OneDrive for Business
- Azure Active Directory (Azure AD) ▪
Azure AD
- dynamic group membership

Microsoft Skype for Business

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

- Meetings

- PSTN calling
- Instant messaging (IM)
- Federation to external companies

Departments

Contoso has the following departments:

- IT
- Sales
- Human resources (HR)
- Research and deployment (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements

Business goals

Contoso identifies the following business goals:

- Migrate the maximum number of users to Microsoft Teams. -
Minimize administrative effort.

Device requirements

Contoso identifies the following device requirements:

- Replace Skype for Business IP phones with Microsoft Teams phones.
- All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

- Requirement1: Guest users must be able to join live events.
- Requirement2: Guest users must always wait in a meeting lobby.
- Requirement3: Contoso users must always bypass the meeting lobby when they join by using the Microsoft Teams client. -
Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements

Contoso identifies the following calling requirements:

▪ Migrate all existing auto attendants and response groups to Office 365. ▪
Minimize the on-premises PSTN infrastructure.

Technical Requirements

Guest users must be prevented from making private calls.

Security Requirements

Contoso has the following security requirements for the Microsoft Teams deployment:

▪ The number of ports allowed on the company's firewall must be limited.
▪ Team names must be prevented from containing the name of any products produced by Contoso.
▪ Users in the R&D group must be prevented from sending chat messages to users in other departments.
▪ To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only. **Pilot**

Project

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

▪ Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes. ▪
Two pilot users in the HR department report that they are not members of the HR team.

QUESTION 1
You need to configure the environment to meet the security requirements for the R&D group.

What should you do first?

A. Start the information barrier policy application.
B. Add an identity provider.

C. Create two information barrier segments.
D. Create one information barrier policy.

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Create information barrier segments first, then create information barrier policy based on the segments then start the information barrier application.

Reference: https://docs.microsoft.com/en-us/microsoft-365/compliance/information-barriers-policies

QUESTION 2
You need to configure the user accounts of the sales department users to meet the security requirements.

What should you do for each user?

A. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to **Skype for Business with Teams collaboration and meetings** coexistence mode.
B. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollab` cmdlet.
C. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName Islands` cmdlet.
D. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to **Skype for Business** coexistence mode.

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Reference: https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability **Question Set 1**

QUESTION 1
Your company has a Microsoft Office 365 subscription.

The company has the departments and teams shown in the following table.

Department name	Team name
Sales	Teams1
Finance	Teams2
HR	Teams3

You need to recommend which policies must be created to meet the following requirements:

▪ Users in the HR department must be prevented from sending messages marked as Urgent.
▪ Users in the finance department must be able to send messages marked as Urgent. ▪

Users in the finance department must be able to delete sent messages. The solution

must only affect the HR department users and the finance department users.

What is the minimum number of policies you should recommend?

A. two messaging policies
B. one messaging policy and one permission policy
C. one permission policy onlyD. two permission policies
E. one messaging policy only

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:

QUESTION 2
Your company has a Microsoft 365 subscription.

A user invites an external user to join a Microsoft Teams meeting by using a Microsoft Outlook meeting invitation.

The external user cannot join the meeting.

You need to ensure that all external users can join Microsoft Team meetings.

What should you do from the Microsoft Teams admin center?

A. From Guest access in the Org-wide settings, set Allow guest access in Microsoft Teams to **On**.

B. Edit the Meeting settings and set Anonymous users can join a meeting to **On**.

C. Edit the global meeting policy and set Allow scheduling private meetings to **On**.

D. Edit the live events policy and set Who can join live events to **Everyone**.

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Reference: https://docs.microsoft.com/en-us/microsoftteams/meeting-settings-in-teams

QUESTION 3
HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure the environment to the meet the following requirements:

▪ Only users in the company's sales department must have Call forwarding and simultaneous ringing to external phone numbers set to **Off**.
▪ Only users in the marketing department must have Inbound calls can be routed to call groups set to **Off**.
▪ All outbound calls to the PSTN must use the auto attendant number as the caller ID.

What is the minimum number of policies that should be created? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Caller ID policies: [▼]

0
1
2

Call park policies: [▼]

0
1
2

Calling policies: [▼]

0
1
2

Correct Answer:

Answer Area

Caller ID policies:

0
1
2

Call park policies:

0
1
2

Calling policies:

0
1
2

Section: [none]
Explanation

Explanation/Reference:

QUESTION 4
Your company has a Microsoft 365 subscription.

A user named User5 cannot establish call from Microsoft Teams.

You review the Microsoft Teams client for User5 and discover that the dial pad is unavailable.

Other users at the company can establish calls successfully.

You need to ensure that User5 can establish calls.

Which two actions should you perform? Each correct answer represents part of the solution.

NOTE: Each correct selection is worth one point.

A. Modify the caller ID properties of User5.
B. Assign a Phone System license to User5.
C. Assign a SIP address to User5.
D. Assign an app setup policy to User5.
E. Enable User5 for Enterprise Voice.

Correct Answer: E
Section: [none]
Explanation

Explanation/Reference:

QUESTION 5
Your company has a Microsoft 365 subscription.

The company plans to host Microsoft Teams live events for groups of users larger than 5,000.

You need to recommend a solution that minimizes the bandwidth required to stream the events.

What should you include in the recommendation?

A. a Session Border Controller (SBC)
B. a third-party encoder
C. an eCDN provider
D. a Cloud Video Interop (CVI)

Correct Answer: C
Section: [none]

Explanation
Explanation/Reference:
Reference: https://docs.microsoft.com/en-us/stream/network-overview

QUESTION 6
Your company has a Microsoft 365 subscription.

You need to prevent users from using Microsoft Teams to communicate with users in a partner company that uses an email domain named litewareinc.com.

What should you do from the Microsoft Teams admin center?

A. Turn off guest access.
B. Create a new messaging policy.
C. Modify the External access settings.
D. Create a new meeting policy.

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:

QUESTION 7
Your company has a Microsoft 365 tenant.

Guest users report that they cannot access files or Microsoft OneNote from Microsoft Teams. The guest users can access channels, chats, and conversations.

You need to ensure that the guest users can access the files and OneNote from Microsoft Teams.

For what should you configure external sharing?

A. Microsoft Teams
B. Microsoft SharePoint OnlineC. Microsoft OneDrive for Business
D. Microsoft Yammer.

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:

QUESTION 8
You company has a Microsoft 365 subscription that uses Phone System and Calling Plans.

You plan to implement a toll phone number for the helpdesk.

You need to implement the following call features for the helpdesk phone number:

▪ Must include a greeting and hold music
▪ Must bypass menu options when a call is established to the helpdesk

What two resources should you create? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. a call queue
B. a call park
C. an auto attendant
D. a resource account
E. a calling policy

Correct Answer: AD
Section: [none]
Explanation

Explanation/Reference:
Reference: https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue

QUESTION 9
You have an org wide team named Team1.

The members of Team1 report that they receive an excessive amount of notifications from channel messages.

You need to reduce the amount of notifications by implementing the following changes:

▪ Allow only global administrators to create new posts in the General channel.

▪ Prevent @members for the org-wide team members.

Which two actions should you perform from the Microsoft Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. From the Team1 settings, clear **Give members the option to edit their messages**.
B. From the General Channel settings of Team1, set the channel moderation preference to **Anyone can post; show alert that postings will notify everyone (recommended for large teams)**.
C. From the General Channel settings of Team1, set the channel moderation preference to **Only owners can post messages**.
D. From the Team1 settings, disable all the Fun stuff settings.
E. From the Team1 settings, set Show members the option to @team or @[team name] to **Off**.

Correct Answer: CE
Section: [none]
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-an-org-wide-team

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Azure AD
▪ dynamic group membership

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Contoso identifies the following business goals:

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Minimize administrative effort.

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Contoso identifies the following device requirements:

- Replace Skype for Business IP phones with Microsoft Teams phones.
- All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

- Requirement1: Guest users must be able to join live events.
- Requirement2: Guest users must always wait in a meeting lobby.
- Requirement3: Contoso users must always bypass the meeting lobby when they join by using the Microsoft Teams client. ▪
Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements

Contoso identifies the following calling requirements:

- Migrate all existing auto attendants and response groups to Office 365. ▪
Minimize the on-premises PSTN infrastructure.

Technical Requirements

Guest users must be prevented from making private calls.

Security Requirements

Contoso has the following security requirements for the Microsoft Teams deployment:

▪ The number of ports allowed on the company's firewall must be limited.
▪ Team names must be prevented from containing the name of any products produced by Contoso.
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▪ To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only. **Pilot**

 Project

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

▪ Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes. ▪ Two pilot users in the HR department report that they are not members of the HR team.

QUESTION 1
You need to resolve the notification issues identified during the pilot project.

What should you modify?

A. the global meeting policy
B. the global messaging policy

C. the org-wide Teams settings
D. the app permission policy

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/messaging-policies-in-teams

Question Set 1

QUESTION 1

DRAG DROP

Your company has a custom Microsoft Teams app named App1.

You need to deploy App1. The solution must ensure that App1 appears as the first item on the app bar of the Microsoft Teams client.

Which four actions should you perform in sequence? To answer, move the actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
From the Microsoft Teams client, upload App1.	
From the Microsoft Teams admin center, set Allow interaction with custom apps to **On**.	
From the Microsoft Teams admin center, modify the list of pinned apps.	
From the app setup policy in the Microsoft Teams admin center, add App1 as a pinned app.	
From the app permission policy in the Microsoft Teams admin center, set the Microsoft apps setting to **Allow all apps**.	
From the app permission policy in the Microsoft Teams admin center, set the Third-party apps setting to **Allow all apps**.	

Correct Answer:

Actions

| From the Microsoft Teams client, upload App1. |
| From the Microsoft Teams admin center, set Allow interaction with custom apps to **On**. |
| From the Microsoft Teams admin center, modify the list of pinned apps. |
| From the app setup policy in the Microsoft Teams admin center, add App1 as a pinned app. |
| From the app permission policy in the Microsoft Teams admin center, set the Microsoft apps setting to **Allow all apps**. |
| From the app permission policy in the Microsoft Teams admin center, set the Third-party apps setting to **Allow all apps**. |

Answer Area

| From the Microsoft Teams admin center, set Allow interaction with custom apps to **On**. |
| From the Microsoft Teams client, upload App1. |
| From the app setup policy in the Microsoft Teams admin center, add App1 as a pinned app. |
| From the Microsoft Teams admin center, modify the list of pinned apps. |

Section: [none]
Explanation

Explanation/Reference:
Reference: https://docs.microsoft.com/en-us/microsoftteams/teams-custom-app-policies-and-settings

QUESTION 2
Your company has a Microsoft 365 subscription.

You have a team that uses the following dynamic rule.

```
(user.department -contains "Sales" -or user.department -contains "Marketing") -and
(user.userType -Contains "Guest") -and (user.country -eq "us")
```

Which user will be included in the group?

A. A guest user in a department named Global Sales that has the `country` attribute set to USA.
B. A member user in a department named Marketing Division that has the `country` attribute set to USA.

C. A member user in a department named Marketing/Sales that has the `country` attribute set to US.

D. A guest user in a department named US Marketing Division that has the `country` attribute set to US.

Correct Answer: D
Section: [none]
Explanation

Explanation/Reference:

QUESTION 3
Your company has a Microsoft 365 subscription.

The company has a group named Sales.

You need to configure Microsoft Teams for the Sales group. The solution must meet the following requirements:

▪ Ensure that only the Activity, Shifts, Chat, and Calling apps are always visible in the app bar of the Microsoft Teams client. ▪ Prevent only the users in the company's sales department from adding other apps to Microsoft Teams.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Modify the global app setup policy.
B. Modify the global app permission policy.
C. Create an app setup policy.
D. Modify the org-wide Teams settings.
E. Create an app permission policy.

Correct Answer: AC
Section: [none]
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies