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MS-900



Sections

- 1. Understand cloud concepts
- 2. Understand core Microsoft 365 services and concepts
- 3. Understand security, compliance, privacy, and trust in Microsoft 365
- 4. Understand Microsoft 365 pricing and support



Exam A

QUESTION 1

DRAG DROP

You are implementing Azure cloud services.

Match each scenario to its service. To answer, drag the appropriate scenario from the column on the left to its clod service on the right. Each scenario may be used only once.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

Section: Understand cloud concepts Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/enterprise/hybrid-cloud-overview

QUESTION 2 You need to identify which Microsoft platforms provide hybrid capabilities for migrating from an on-premises deployment. Which two platforms provide hybrid capabilities for migration? Each correct answer provides a complete solution. (Choose two.)

NOTE: Each correct selection is worth one point.

- A. Microsoft Skype for Business
- B. Microsoft Yammer
- C. Microsoft Exchange
- D. Microsoft Teams

Correct Answer: AC

Section: Understand cloud concepts Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/enterprise/architecture-of-microsoft-hybrid-cloud-scenarios

QUESTION 3 A company is moving to Microsoft Azure. Some applications cannot be moved.

You need to identify which applications will remain in a hybrid environment after the migration.

Which applications will remain in a hybrid environment?

- A. applications that manage sensitive information
- B. applications that use a USB-token device to control access
- C. legacy applications that use a message-based interface
- D. a new server that runs several line-of-business applications

Correct Answer: A

Section: Understand cloud concepts Explanation

Explanation/Reference:

QUESTION 4

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.



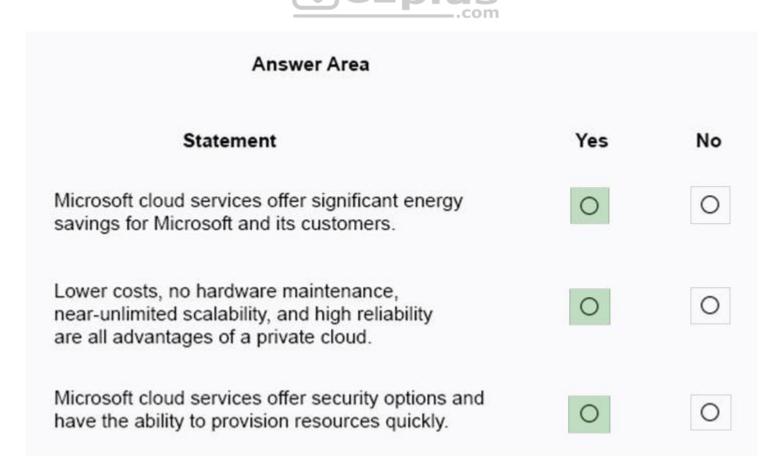
NOTE: Each correct se	ection is worth one po	oint.
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CEplus

Hot Area:

Answer Area Yes No Statement Microsoft cloud services offer significant energy 0 savings for Microsoft and its customers. Lower costs, no hardware maintenance, 0 0 near-unlimited scalability, and high reliability are all advantages of a private cloud. Microsoft cloud services offer security options and 0 0 have the ability to provision resources quickly. CEplus

Correct Answer:





Section: Understand cloud concepts Explanation

Explanation/Reference:

References:

https://blogs.microsoft.com/on-the-issues/2018/05/17/microsoft-cloud-delivers-when-it-comes-to-energy-efficiency-and-carbon-emission-reductions-study-finds/

https://www.liquidweb.com/blog/private-cloud/ https://docs.microsoft.com/en-us/azure/architecture/cloud-adoption/getting-started/azure-resource-access

https://azure.microsoft.com/en-gb/product-categories/security/

QUESTION 5

DRAG DROP

You are the Microsoft 365 administrator for a company.

You must provide infrastructure recommendations. All proposed solutions must minimize costs.

You need to identify the appropriate cloud model for the given scenarios.

Which cloud models should you use? To answer, drag the appropriate cloud models to the correct requirements. Each cloud model may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

Section: Understand cloud concepts

Explanation

Explanation/Reference:

References:

https://azure.microsoft.com/en-us/overview/what-are-private-public-hybrid-clouds/

https://www.thinksys.com/cloud/private-vs-public-vs-hybrid-cloud/

QUESTION 6 You are the Microsoft 365 administrator

for a company.

The company runs SharePoint Server and Exchange Server in an on-premises datacenter. The site collection for the finance department is currently encrypted using third-party software.

You need to move as many services to Microsoft 365 as possible.

What should you do?

- A. Migrate all SharePoint data and Exchange mailboxes to Microsoft 365.
- B. Leave SharePoint data for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- C. Leave mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- D. Leave SharePoint data and mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

Correct Answer: A

Section: Understand cloud concepts Explanation

Explanation/Reference:

QUESTION 7

DRAG DROP

You are the Microsoft 365 administrator for a company. The company supports an aggressive rollout of features.





You need to release features as soon as they are released.

Which feature phase should you use for each development step? To answer, drag the appropriate feature phases to the correct development steps. Each feature phase may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 8

DRAG DROP

An organization is considering migrating resources to the cloud. The company does not plan to deploy Microsoft Azure ExpressRoute or site-to-site VPNs.

You need to identify which workloads you can migrate to the cloud.

Which workloads you can migrate to the cloud? To answer, drag the appropriate actions to the correct workloads. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Actions	Workload	Action
Migrate to the cloud	You have a legacy application that requires connectivity with an on-premises data store.	Action
Remain on-premises	You need to deploy an external-facing website.	Action
	You need to deploy a Microsoft SharePoint collaboration site for partners.	Action

Correct Answer:



Answer Area

Actions	Workload	Action
Migrate to the cloud	You have a legacy application that requires connectivity with an on-premises data store.	Remain on-premises
Remain on-premises	You need to deploy an external-facing website.	Migrate to the cloud
	You need to deploy a Microsoft SharePoint collaboration site for partners.	Migrate to the cloud

Section: Understand core Microsoft 365 services and concepts Explanation

Explanation/Reference:

Explanation:

QUESTION 9 You are the Microsoft 365 administrator

for a company.

Users in the IT department must receive new Office 365 preview features before the features are deployed to other users in the company.

You need to ensure only the users in the IT department receive preview features.

Which two actions should you perform? Each correct answer represents part of the solution. (Choose two.)

NOTE: Each correct selection is worth one point.

- A. Instruct users to navigate to http://insider.office.com and sign up for Office Insider.
- B. Instruct users to update Office ProPlus.
- C. In the organizational profile, set the update preference to **Targeted release for selected users**.
- D. Instruct users to uninstall Office ProPlus and then reinstall the software.
- E. In the organizational profile, set the update preference to **Standard release**.

Correct Answer: AC

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References: https://insider.office.com/en-us/ https://insider.office.office.com/en-us/ https://insider.office.office.com/en-us/ https://insider.office.com/en-us/ https://

QUESTION 10 You are a Microsoft 365 administrator

for a company.

Microsoft plans to release a new feature for Microsoft Excel.

You need to ensure that the feature becomes available for employees to install as soon as possible.



To which release channel should you subscribe?

A. Microsoft release

B. Standard release

C. Office 365 team release

D. Targeted release

Correct Answer: D

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-2012

365?view=o365-worldwide

QUESTION 11DRAG DROP

You are a member of a Microsoft Office 365 group named Sales. You create a proposal for a customer by using Word Online.

All team members must be able to review and make changes to the proposal at the same time. After the proposal is completed, you must share the final document with the customer in read-only format.

You need to ensure that the customer sees the most recent versions of the document.

Select and Place:

Correct Answer:

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/admin/setup/set-up-file-storage-and-

sharing?view=o365-worldwide

QUESTION 12

DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to identify the different features of MyAnalytics and Workspace Analytics.

What are the different features? To answer, drag the appropriate applications to the correct features. Each application may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References: https://products.office.com/en-za/business/compare-more-office-365-for-business-plans

https://techcommunity.microsoft.com/t5/MyAnalytics/Microsoft-Workplace-Analytics/td-p/84884





https://docs.microsoft.com/en-us/office365/servicedescriptions/workplace-analytics-service-description

https://docs.microsoft.com/en-us/workplace-analytics/setup/upload-organizational-data

QUESTION 13 You use Microsoft 365

Usage Analytics.

You need to know the number of users who are active today and were also active last month.

Which metric should you use?

- A. MoMReturningUsers
- B. EnabledUsers
- C. ActiveUsers
- D. CumulativeActiveUsers

Correct Answer: A

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/admin/usage-analytics/active-user-in-usage-reports?view=o365-worldwide

QUESTION 14 DRAG DROP

You are the Microsoft 365 administrator for a company.

Which Microsoft 365 components should employees use?

Match each component to its task. To answer, drag the appropriate components from the column on the left to the tasks on the right. Each component may be used once, more than once, or not at all

NOTE: Each correct match is worth one point.

Select and Place:

Correct Answer:

Section: Understand core Microsoft 365 services and concepts Explanation

Explanation/Reference:

References: https://products.office.com/en-us/microsoft-teams/group-chat-software https://www.microsoft.com/en-cy/cloud-platform/enterprise-mobility-

security

QUESTION 15

DRAG DROP

Your organization is considering subscribing to Microsoft 365.

You need to educate stakeholders about how Microsoft 365 component enable effective collaboration.

Match each Microsoft 365 service to the most appropriate service description. To answer, drag the appropriate services to the correct descriptions. Each service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

Select and Place:

Correct Answer:



Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References: https://products.office.com/en-us/microsoft-teams/group-chat-software

https://products.office.com/en-za/onedrive-for-business/online-cloud-storage

https://products.office.com/en-us/sharepoint/sharepoint-online-collaboration-software

https://products.office.com/en-za/yammer/yammer-overview

QUESTION 16

DRAG DROP

A company plans to deploy Microsoft 365.

You need to identify differences between the features in Exchange Online and Exchange Server.

Match the appropriate features to the corresponding supported environments. To answer, drag the appropriate environments to the correct features. Each environment may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

https://docs.microsoft.com/en-us/exchange/policy-and-compliance/information-rights-management?view=exchserver-2019 https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-archiving-servicedescription/compliance-and-security-features

QUESTION 17

HOTSPOT

A company has Microsoft Surface devices that run Windows 10. The company plans to deploy devices by using Windows AutoPilot.

You need to import a CSV file to ensure that the devices are ready for deployment.

In the Microsoft 365 Device Management portal, which two blades should you use? To answer, select the appropriate options in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/intune/enrollment-

autopilot

QUESTION 18 A company plans to migrate

to Microsoft 365.

You need to advise the company about how Microsoft provides protection in a multitenancy environment.



What are three ways that Microsoft provides protection? Each correct answer presents part of the solution. (Choose three.)

NOTE: Each correct selection is worth one point.

- A. Customer content at rest is encrypted on the server by using BitLocker.
- B. Microsoft Azure AD provides authorization and role-based access control at the tenant layer.
- C. Customer content at rest is encrypted on the server by using transport-layer security (TLS).
- D. Microsoft Azure AD provides authorization and role-based access control at the transport layer.
- E. Mailbox databases in Microsoft Exchange Online contain only mailboxes from a single tenant.
- F. Mailbox databases in Microsoft Exchange Online contain mailboxes from multiple tenants.

Correct Answer: ABC

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/securitycompliance/office-365-tenant-isolation-overview

QUESTION 19 You are the Microsoft 365 administrator

for a company.

Your company plans to open a new office in the United Kingdom.

You need to provide penetration test and security assessment reports for the new office.

Where can you locate the required reports?

- A. Data Governance page of the Security and Compliance portal
- B. Compliance Manager page of the Services Trust portal
- C. Data Loss Prevention page of the Security and Compliance portal
- D. Regional Compliance page of the Services Trust portal

Correct Answer: [

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

QUESTION 20

HOTSPOT

An organization plans to deploy Microsoft Intune.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:





Answer Area

Statement	Yes	No
Data protection can be selectively applied to applications.	0	0
Microsoft intune can define where corporate data is stored.	0	0
Once a device is registered with Microsoft Intune, device wipe will include the user's personal data.	0	0

Correct Answer:

Answer Area

Statement	Yes	No
Data protection can be selectively applied to applications.	0	0
Microsoft intune can define where corporate data is stored.	0	0
Once a device is registered with Microsoft Intune, device wipe will include the user's personal data.	0	0

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

QUESTION 21 DRAG DROP

Your company has a Microsoft 365 subscription.

You need to implement security policies to ensure that sensitive data is protected.

Which tools should you use? To answer, drag the appropriate tools to the correct scenarios. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



NOTE: Each correct selection is worth one point.
Select and Place:
Correct Answer:
Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation
Explanation/Reference: References: https://docs.microsoft.com/en-us/azure/information-protection/help-users
https://docs.microsoft.com/en-us/office365/securitycompliance/compliance-manager-overview#controls
QUESTION 22 HOTSPOT
You are planning a Microsoft Azure AD solution for a company.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:
Correct Answer:
Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation
Explanation/Reference:
QUESTION 23 HOTSPOT
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth pone point.
Hot Area:
Correct Answer:
Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation
Explanation/Reference: References: https://docs.microsoft.com/en-us/office365/securitycompliance/compliance-manager-
overview#controls https://docs.microsoft.com/en-us/office365/securitycompliance/get-started-with-service-trust-
<u>portal</u>
QUESTION 24 HOTSPOT
You are a Microsoft 365 administrator for a company. The company implements federated authentication.
For each of the following statement, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:
Correct Answer:



Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

QUESTION 25

DRAG DROP

A company plans to migrate to a hybrid cloud infrastructure.

You need to determine where to manage the environment after the migration is complete.

Match each item to the location where it will be managed. To answer, drag the appropriate item from the column on the left to its location on the right. Each item may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/securitycompliance/go-to-the-securitycompliance-center

https://docs.microsoft.com/en-us/exchange/security-and-compliance/mail-flow-rules/disclaimers-signatures-footers-or-headers

https://www.itprotoday.com/email-and-calendaring/configure-email-disclaimer-exchange-server-2016

https://docs.microsoft.com/en-us/office/troubleshoot/switch-channel-for-office-365

QUESTION 26

HOTSPOT

You are a Microsoft 365 administrator.

You need to implement the appropriate features for each scenario.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References:

https://docs.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-android https://docs.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-android https://docs.microsoft.com/en-us/exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-android https://docs.microsoft.com/en-us/exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-android https://docs.microsoft.com/en-us/exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-and-android/secure-outlook-for-ios-and-android/secure-outlook-for-i

us/azure/active-directory/identity-protection/overview https://docs.microsoft.com/en-us/azure/active-directory/privileged-identity-management/pim-configure

QUESTION 27 Your organization plans to deploy Microsoft 365 in a

hybrid scenario.

You need to ensure that employees can use a smart card for authentication.

Which hybrid identity solution should you implement?

A. password hash synchronization with single-on

B. Active Directory Federation Services (AD FS)





C. PingFederate and federation integration

D. pass-through authentication and single sign-on

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-

authn QUESTION 28 HOTSPOT

You implement Microsoft Azure Information Protection.

For each of the following statements, select Yes if the statement is true. otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/azure/information-protection/what-is-information-protection

https://docs.microsoft.com/en-us/azure/information-protection/rms-client/client-classify-protect

QUESTION 29

DRAG DROP

An organization plans to deploy Microsoft 365 in a hybrid scenario.

An organization plans to deploy Microsoft 365 in a hybrid scenario.

You need to provide a recommendation based on some common identity and access management scenarios. The solution must minimize costs.

Match each solution to its appropriate scenario. To answer, drag the appropriate solutions from the column on the left to the scenarios on the right. Each item may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Solutions		Solution
Active Directory Federation Services (AD FS)	Enable a federation option for authentication in a hybrid environment.	Solution
PingFederate and federation integration	Allow administrators to reset user passwords in Microsoft Azure AD.	Solution
Password hash synchronization with single sign-on	Support penfederated users authenticating	p
Pass-through authentication and single sign-on	Support nonfederated users authenticating with on-premises AD and supports multi-factor authentication	Solution





Answer Area

Solutions

Active Directory Federation Services (AD FS)

PingFederate and federation integration

Password hash synchronization with single sign-on

Pass-through authentication and single sign-on

Enable a federation option for authentication in a hybrid environment.

Allow administrators to reset user passwords in Microsoft Azure AD.

Support nonfederated users authenticating with on-premises AD and supports multi-factor authentication.

Solution

Active Directory Federation Services (AD FS)

Password hash synchronization with single sign-on

Pass-through authentication and single sign-on

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-authn

https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how-to-connect-password-hash-synchronical-active-directory/hybrid/how

https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-pta

QUESTION 30 You are the Microsoft 365 administrator for a company.

An employee requests personal data under General Data Protection Regulation (GDPR) guidelines.

You need to retrieve data for the employee.

What should you do?

- A. Create a data subject request case.
- B. Create a retention policy.
- C. Create a data-loss prevention policy.
- D. Create a GDPR assessment.

Correct Answer: A

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365

QUESTION 31 HOTSPOT

A company plans to deploy Microsoft Intune.

Which scenarios can you implement by using Intune? To answer, select the appropriate answer for the given scenarios.



NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/intune/app-protection-

policy

QUESTION 32

DRAG DROP

You have a hybrid environment that includes Microsoft Azure AD. On-premises applications use Active Directory Domain Services (AD DS) for authentication.

You need to determine which authentication methods to use.

Match each feature to its authentication source. To answer, drag the appropriate authentication sources from the column on the left to the features on the right. Each authentication source may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

QUESTION 33

HOTSPOT



A company uses Microsoft 365 Business to address its compliance needs. A customer requests a complete disclosure of all personal data that relates to them.

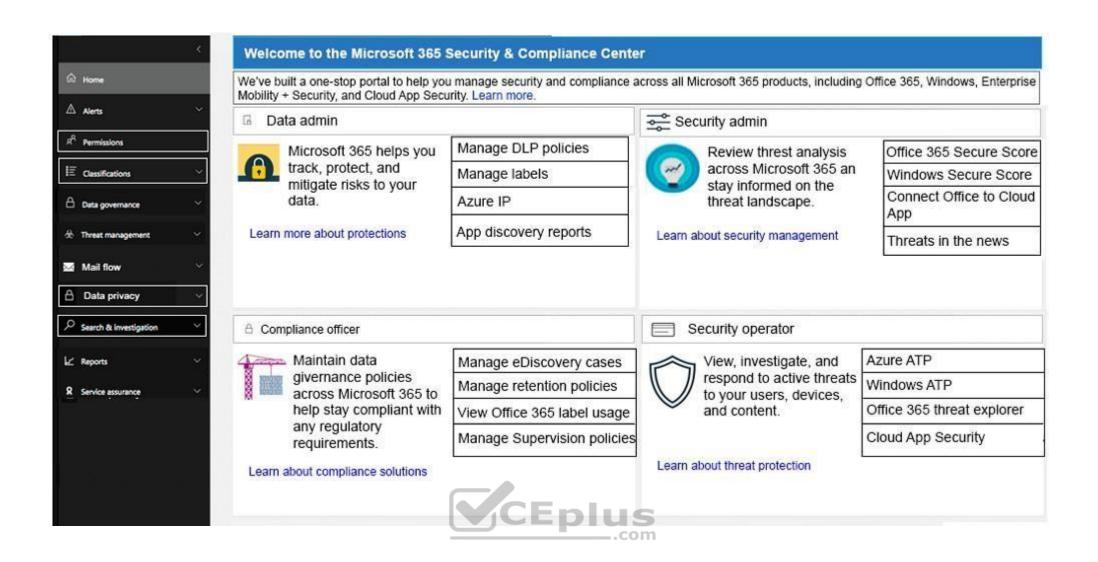
You need to create a new data subject request (DSR) case and ensure that compliance managers can view all DSR case findings.

In which two areas must you perform actions? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

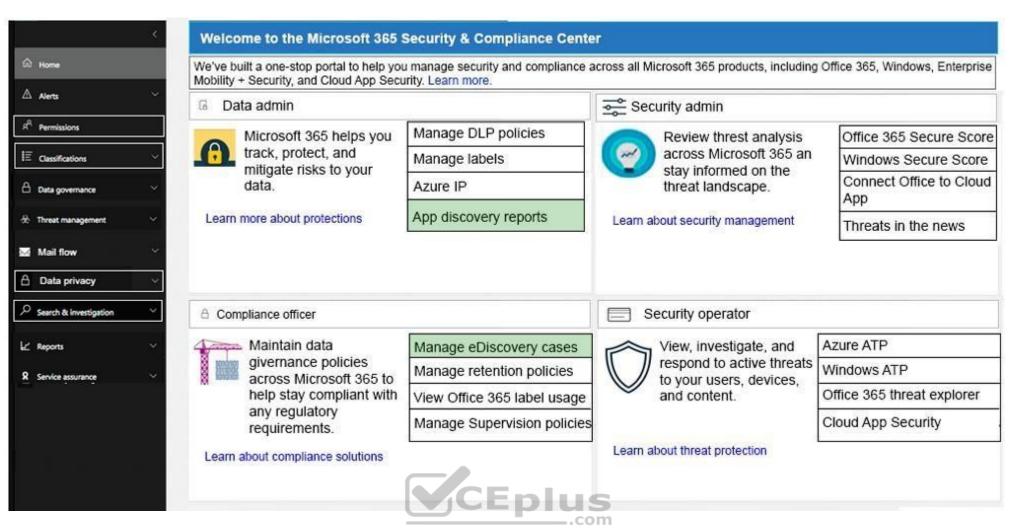
Hot Area:





Correct Answer:





Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

QUESTION 34

HOTSPOT

For each of the following statements, select Yes if the statement is true. otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: <u>https://docs.microsoft.com/en-us/intune/apps-</u>

deploy

QUESTION 35 This question requires that you evaluate the underlined text to determine if it is correct.

A company needs to protect documents and emails by automatically applying classifications and labels. You must minimize costs.

You should implement Microsoft Azure Information Protection for Microsoft Office 365.



Review the underlined text. If it makes the statement correct, select No change is needed. if the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. Azure Information Protection Premium P2
- C. Azure Information Protection Premium P1
- D. Microsoft 365 E3

Correct Answer: A

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://products.office.com/en-za/business/azure-information-protection-for-office-365

QUESTION 36 HOTSPOT

An organization has a Microsoft 365 subscription. You plan to implement multi-factor authentication.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/enterprise/multi-factor-authentication-for-your-office-365-dev-test-environment

QUESTION 37 A company is a Microsoft 365 reseller. The company does not provide managed services or direct customer support.

You need to provide licenses for customers and earn commissions for each license sold.

What should you do?

- A. Buy licenses for customers by using the Microsoft admin portal.
- B. Sign up as a Cloud Solution Provider direct reseller.
- C. Sign up as a Cloud Solution Provider indirect reseller.
- D. Buy licenses for customers from a Microsoft Authorized distributor.

Correct Answer: D

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

QUESTION 38 A company that has 50 employees plans to purchase a Microsoft 365 Business subscription.

Which two payment methods are available? Each correct answer presents a complete solution. (Choose two.)

NOTE: Each correct selection is worth one point.

- A. PayPal
- B. automatic bank transferC. Enterprise Agreement
- D. credit card or debit card



Correct Answer: BD

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/pay-for-your-subscription?view=0365-worldwide

QUESTION 39

A company has 250 employees.

You need to migrate all users to Microsoft 365 and meet the following requirements:

- Provide a user-centric licensing solution for all users.
- Manage devices from a single location.

Minimize licensing costs.

Which licensing model should you use?

- A. Microsoft 365 Business
- B. Microsoft 365 Education
- C. Microsoft 365 Enterprise E3
- D. Microsoft 365 Enterprise E5

Correct Answer: A

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://products.office.com/en-za/compare-all-microsoft-office-products?tab=2
https://products.office.com/en-za/compare-all-microsoft-office-products?tab=2
https://products.office.com/en-za/compare-all-microsoft-office-products?tab=2
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QUESTION 40 You are the Microsoft 365 administrator

for a company.

A user experiences an issue with SharePoint Online.

You need to resolve the issue.

Which two options can you use? Each correct answer presents a complete solution. (Choose two.)

- A. Go to the SharePoint admin and create a support request.
- B. Contact Microsoft technical support by telephone.
- C. Create a new service request from the Microsoft 365 admin center.
- D. Create a service request from the SharePoint portal.

Correct Answer: BC

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References: https://www.thewindowsclub.com/microsoft-support-chat-phone-number

https://blogs.technet.microsoft.com/praveenkumar/2013/07/17/how-to-create-service-requests-to-contact-office-365-support/

QUESTION 41

HOTSPOT

A company subscribes to Microsoft 365.

You need to ensure that all administrators receive email notifications about potential service disruptions.

Which three options in the Edit Message center preferences dialog box should you select? To answer, select the appropriate items in the dialog box in the answer area.





NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/admin/manage/message-center?view=o365-worldwide

QUESTION 42 DRAG DROP

You are a Microsoft 365 administrator for a company.

You need to recommend an-appropriate Microsoft Office 365 plan for a customer that minimizes costs.

Which subscription plans should you recommend? To answer, drag the appropriate plans to the correct features. Each plan may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://products.office.com/en-us/business/compare-more-office-365-for-business-

<u>plans</u>

QUESTION 43

HOTSPOT

You manage point-of-sale terminals that run Windows 7.

You must upgrade the terminals to Windows 10. Terminals will not be upgraded again for at least five years. You have the following requirements:

Perform consistent scheduling of upgrades across all devices.
 Minimize costs.

You need to prepare for the upgrades.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#long-term-

servicing-channel https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-

tools

QUESTION 44 You are the Microsoft 365 administrator

for a company.







Your company wants to learn more about what happens if the availability terms of the Microsoft Office 365 services are not met.

Where can you find this information?

- A. Service Level agreement
- B. Microsoft Services agreement
- C. Microsoft Cloud agreement
- D. Microsoft Products and Services agreement
- E. Microsoft Enterprise agreement

Correct Answer: A

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement

QUESTION 45 You are the Microsoft 365 administrator

for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate device.

Which task can you perform on the deactivated device?

- A. Print a document.
- B. Leave a comment in a document.
- C. Start a new document from a template.
- D. Set properties on a document.

Correct Answer: A

Section: Understand Microsoft 365 pricing and support Explanation



Explanation/Reference:

References: https://blogs.technet.microsoft.com/office_resource_kit/2014/01/17/office-365-proplus-multiple-devices-and-deactivation/

QUESTION 46 DRAG DROP

A company plans to deploy collaboration tools for employees. The company does not plan to deploy a hybrid environment.

You need to identify the features that are available in Teams and Skype for Business Server.

Match each environment to its feature. To answer, drag the appropriate environments from the column on the left to the features on the right. Each environment may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:



Answer Area

Environments		Environment		
Teams only	Centralized archiving	Environment		
Skype for Business Server only	Broadcast meetings	Environment		
Teams and Skype for Business Server				
	Federated meetings	Environment		

Correct Answer:



Environments		Environment
Teams only	Centralized archiving	Teams only
Skype for Business Server only	Broadcast meetings	Teams and Skype for Business Server
Teams and Skype for Business Server	Federated meetings	Teams and Skype for Business Server

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://lucavitali.wordpress.com/2017/10/01/sfb-teams-features-comparison-table/



QUESTION 47 Your organization plans to deploy a subscription-based licensing model of Microsoft Office to devices.

You must use group policy to enforce Office application settings.

You need to deploy Office to the enterprise. Which

version of Office should you deploy?

A. Office 365 ProPlus

B. Office Professional Plus 2016

C. Office Online

D. Office Home and Business 2016

Correct Answer: A

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://products.office.com/en-za/business/compare-more-office-365-for-business-

<u>plans</u>

QUESTION 48 An organization plans to deploy Microsoft Office 2019 or

office 365 ProPlus.

What are two advantages of office 365 ProPlus? Each correct answer presents a complete solution. (Choose two.) NOTE: Each correct selection is worth one point.

- A. Features remain constant through the lifetime of the applications.
- B. Office 365 ProPlus includes downgrade rights.
- C. A single license may be deployed to multiple devices.
- D. Fully functional Office mobile apps are free to install and use.

Correct Answer: AC

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: https://xo.xello.com.au/blog/office-365-proplus-top-business-benefits-for-

users

QUESTION 49 A company plans to migrate

to Microsoft 365.

Employees must be able to collaborate by using Microsoft Yammer, SharePoint Online, StaffHub, and Teams. You must minimize costs.

You need to subscribe to Microsoft Office 365.

Which subscription type should you use?

- A. E3
- B. ProPlus
- C. E1
- D. Personal
- E. F1

Correct Answer: A

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References: <a href="https://proserveit.com/office-365-apps-services-265-apps-servic

use





QUESTION 50 A company is purchasing a Microsoft 365 subscription to replace the current on-premises IT infrastructure.

You need to identify the impacts of subscribing to Microsoft 365.

Which three outcomes can the company expect? Each correct answer presents a complete solution. (Choose three.)

NOTE: Each correct selection is worth one point.

- A. Predictable Microsoft licensing costs
- B. Increased Exchange Server Client Access License (CAL) costs
- C. Increased Windows Server Client Access License (CAL) costs
- D. Increased service scalability
- E. Decreased on-premises infrastructure maintenance

Correct Answer: ADE

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

