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QUESTION 1

You are creating a set of system views

Which three options can you configure for the views? Each correct answer presents a complete solution.

- A. read, write, and delete permissions
- B. append, assign, and share permissions
- C. default sort order for results
- D. the widths of each column
- E. the columns to display

Correct Answer: CDE

Section: (none)

Explanation

Explanation/Reference:

References:

<https://technet.microsoft.com/en-us/library/dn509578.aspx>

**QUESTION 2**

You create a Publisher and add entities to a solution.

What are two outcomes of these actions? Each correct answer presents a complete solution.

- A. The name for existing custom entities that you add to a solution use the prefix that indicates the publisher.
- B. A new section dedicated to the publisher is added to the sitemap.
- C. Option sets that you create as part of the solution use the prefix that indicates the publisher.
- D. The name for custom entities that you create as part of the solution use the prefix that indicates the publisher.

Correct Answer: CD

Section: (none)

Explanation

Explanation/Reference:

References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/edit-a-solution-publisher.aspx>

QUESTION 3

Which two statements are exclusive to managed solutions and not unmanaged solutions? Each correct answer presents part of the solution.

- A. You cannot export the solution.
- B. When you remove the solution, all components items included in the solution are removed.
- C. You must define entity assets for every entity that you add to the solution.
- D. You must select a publisher for the solution.

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:

References:

[https://msdn.microsoft.com/en-gb/library/gg334576.aspx#BKMK UnmanagedandManagedSolutions](https://msdn.microsoft.com/en-gb/library/gg334576.aspx#BKMK_UnmanagedandManagedSolutions)

QUESTION 4

You export five modified system security roles from a development environment as an unmanaged solution. You plan to import the solution into a production environment.

Which of the following statements is true regarding the import of the unmanaged solution?

- A. Copies of security roles will be created automatically in the production environment.
- B. The system security roles in production will be overwritten with the settings imported from the solution.
- C. Security roles cannot be imported.
- D. The import will fail because system security roles cannot be overwritten by importing a solution.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 5

You need to display data that is referenced by a lookup field on a form.

Which option should you use?

- A. Quick Find View
- B. Associated View
- C. Quick View
- D. Public View

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

References:

<https://www.dmcsoftware.co.uk/blog/dynamics-crm-create-and-edit-fields>

QUESTION 6

You add a lookup for contacts to the case form.

You need to display the most recent primary phone number for a contact on the case form while minimizing administrative effort What should you do?

- A. Use a workflow to copy the phone number to a new field on the case when the contact changes.
- B. Use a quick view form to display the phone number.
- C. Use a web resource to query and display the phone number.
- D. Use field mapping during record creation to copy the phone number to a new field on the case.

Correct Answer: B

Section: (none)

Explanation



Explanation/Reference:

QUESTION 7

Which two form areas allow you to read from and write to all visible fields? Each answer presents a complete solution.

- A. Header
- B. Body
- C. Navigation
- D. Footer

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:

QUESTION 8

Which statement regarding ordering of items in the mobile navigation menu is true?

- A. Menu item placement is governed by mobile offline settings.
- B. Menu item placement is based on the site map.
- C. Most recently used entities appear first.
- D. Menu items are displayed in alphabetical order.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

References:

<https://technet.microsoft.com/en-us/library/dn531159.aspx>

QUESTION 9

Which three statements regarding form design or behavior for the mobile or tablet application are true? Each correct answer presents a complete solution.

- A. The form selector is available.
- B. The first five tabs will display.
- C. Activities can be modified.
- D. Tabs do not have the expand and collapse capability.
- E. If business rules are changed while the mobile app is open, the app must be closed and reopened for those changes to apply.

Correct Answer: BDE

Section: (none)

Explanation

Explanation/Reference:

References:

<https://technet.microsoft.com/en-us/library/dn531159.aspx>

QUESTION 10

Which two series aggregate functions are only available on numeric field data types? Each correct answer presents part of the solution.

- A. Count: Non-empty
- B. Count: All

- C. Avg
- D. Max

Correct Answer: CD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 11

Which of the following chart types can be configured as an organization-owned chart but not as a user-owned chart?

- A. bar and line
- B. tag or doughnut
- C. line and multi-series
- D. area and funnel

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:



QUESTION 12

You implement Microsoft Dynamics 365 for customers.

A customer reports that their sales support staff is taking too much time updating the probability on opportunities.

You must display an Editable Grid control when users view the Opportunity entity from the web. You must display a read-only grid when users view opportunities on a tablet device.

What should you do?

- A. On the Opportunity entity, clear the Enable for mobile setting.
- B. On the Outlook and Mobile Settings page for the Opportunity entity, configure the Organization data download filter.
- C. On the Opportunity entity, select the Tablet option for the Microsoft Dynamics 365 Read-only Grid setting.
- D. On the Opportunity entity, select the Read-only in mobile setting

Correct Answer: C

Section: (none)

Explanation**Explanation/Reference:**

References:

<https://neilparkhurst.com/2016/12/30/dynamics-365-editable-grids/>

QUESTION 13

You create a custom field and set the requirement level to Business Required.
For which scenario is the requirement level enforced?

- A. A user creates a record through the web interface but the required field is not on the current form.
- B. A user creates a record by using one of the mobile clients.
- C. A developer creates a record by using custom code.
- D. A user creates a record by using the data import functionality.

Correct Answer: B

Section: (none)

Explanation**Explanation/Reference:****QUESTION 14**

You are creating a field for a form.

You need to ensure that users can select an Account record or a Contact record.
Which data type should you use for the field?

- A. regarding
- B. customer
- C. lookup
- D. option set

Correct Answer: C

Section: (none)

Explanation**Explanation/Reference:**

References:

<https://technet.microsoft.com/library/dn53n87.aspx#BKMK TypesOfFields>

QUESTION 15

You configure a 1 :N relationship between two entities and set the cascade rule for deletion to Referential. What effect does deleting the parent record have on any child records?

- A. The child records remain but the link to the parent record is removed.
- B. The parent record cannot be deleted until all of the child records are first deleted.
- C. The child records are deleted and the link to the parent record shows as deleted.
- D. The child records are deleted along with the parent record.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 16

What is the character limit for a Single Line of Text field?

- A. 1,000
- B. 2,000
- C. 4,000
- D. 10,000



Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 17

You need to create a custom entity to host records that are owned by salespeople in the organization. Which entity type should you use?

- A. Access Team
- B. Organization
- C. User or Team
- D. Owner

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 18

You enable status reason transitions for the case entity.

You cannot reactivate a case due to an issue with the current status reason.

You need to correct the issue.

What should you do?

- A. Using status reason transitions, ensure that all active status reason options have at least one value.
- B. Using status reason transitions, add a new active status reason to the current status reason for the case.
- C. Using status reason transitions, ensure that all inactive status reason options have at least one value.
- D. Using status reason transitions, add a new inactive status reason to the current status reason for the case.

Correct Answer: B

Section: (none)

Explanation



Explanation/Reference:

References:

<https://technet.microsoft.com/en-us/library/dn660979.aspx>

QUESTION 19

For which of the following scenarios can you delete an entity?

- A. The entity is custom and uses a system-defined global option set.
- B. The entity is part of a managed solution and no other items are dependent upon the entity
- C. The entity is part of an unmanaged solution and another unmanaged entity has a lookup field to the entity on one form.
- D. The entity is system-defined and no other items are dependent upon the entity.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:**QUESTION 20**

You are designing a managed solution that will be deployed to another part of the business. Users may want to customize specific parts of the solution after the solution is installed.

Which capability represents a managed property that users can configure?

- A. the ability to change the display name of a system entity
- B. the ability to reassign a system dashboard
- C. the ability to rename a web resource
- D. the ability to add forms to a custom entity

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

References:

<https://msdn.microsoft.com/en-us/library/gg309297.aspx>

**QUESTION 21**

You have a Microsoft Dynamics 365 environment. You create and deploy a custom entity.

Which property can you turn off after enabling the property?

- A. Connections
- B. Feedback
- C. Change Tracking
- D. Activities

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/enable-an-entity-for-feedback.aspx>

<https://msdn.microsoft.com/en-us/library/gg328452.aspx>

QUESTION 22

You are implementing Microsoft Dynamics 365 for a medical center.

You need to implement the Connection functionality of Microsoft Dynamics 365 to display family relationships between patients. What should you do?

- A. Create a new entity named Connection Role that allows staff to connect the Contact records for family members.
- B. Configure a 1:N relationship between the Contact entity and Relationship entity.
- C. Specify the Connection Roles that describe the relationship.
- D. Create a new Activity entity to describe the relationship.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 23

You create a custom entity. Records are created by users through the user interface, and through a backend integration. You must combine two fields to populate a new field that will replace the name field on the entity.

You need to ensure that the new field displays a result immediately after a new record is saved.

What should you use?

- A. a background workflow
- B. JavaScript code on the record form
- C. a form-scoped business rule
- D. a calculated field

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 24

Which statement regarding alternate keys is true?

- A. You can define only one alternate key per entity.
- B. Alternate keys are enforced when creating records through the user interface, and during data imports.
- C. You can use date and time fields as part of an alternate key.

D. Alternate keys provide a warning if there is a matching record, but still allow the record to be saved.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 25

Which three actions can you perform by using business rules? Each correct answer presents a complete solution.

- A. Display an error message at the field level.
- B. Set a default field value.
- C. Set the active business process flow (BPF) stage.
- D. Display an error message at the form level.
- E. Clear a field value.

Correct Answer: BDE

Section: (none)

Explanation

Explanation/Reference:



QUESTION 26

You create a workflow that automatically sends an email when a condition is met. The staff reports that emails are not been sent as expected.

You need to correct the issue.

What should you do?

- A. Export the workflow.
- B. Set the workflow to required.
- C. Publish the workflow.
- D. Activate the workflow.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:**QUESTION 27**

You create an asynchronous workflow that runs on demand.
Which statement is true?

- A. The workflow will run in the security context of the user who is designated in the ExecuteAs setting.
- B. The workflow will run in the security context of the system evaluating all conditions and taking all actions configured.
- C. The workflow will run in the security context of the workflow owner.
- D. The workflow will run in the security context of the user who triggered it.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

References:

https://technet.microsoft.com/en-us/library/dn531067.aspx#BKMK_SecurityContextOfWorkflowProcesses

QUESTION 28

You are implementing a Lead to Quote business process. The process will update the Lead, Account, Contact, and Quote entities. You need to create a business process flow (BPF) that spans the entities.
What should you do?

- A. For each stage, specify the step.
- B. Add a workflow.
- C. Use a composition.
- D. Add a stage and specify the properties for each entity.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

References:

<https://technet.microsoft.com/en-us/library/dn531135.aspx>

QUESTION 29

You need to create a business process flow (BPF) that spans multiple entities.

Which of the following statements is true?

- A. You can use entities that have N:N relationships.
- B. The same entity cannot be used twice.
- C. Relationships must exist between entities.
- D. You can include a maximum of five entities.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

References:

<https://technet.microsoft.com/en-us/library/dn531164.aspx>

QUESTION 30

You create a business rule for the Account entity.

The business rule must run when you import account records.

Which two conditions must be true? Each correct answer presents a complete solution.

- A. The scope was set to Entity.
- B. The scope was set to Account.
- C. A business rule is active.
- D. A business rule snapshot was successful.

Correct Answer: AC

Section: (none)

Explanation

Explanation/Reference:

References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/create-business-rules-and-recommendations-to-apply-logic-in-a-form.aspx>

QUESTION 31

You are implementing a new business process.

The system must send a notification to the manager 24 hours after an opportunity is created based on the date of the next best action.

Which type of workflow should you implement?

- A. synchronous workflow

- B. asynchronous workflow
- C. Microsoft Dynamics 365 dialogs
- D. business process flow (BPF)

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 32

You create a business rule for the Case entity and set the scope to Case. Which action will cause the business rule to run?

- A. The form loads.
- B. An asynchronous workflow updates the record.
- C. An asynchronous workflow creates a record.
- D. The record is saved.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 33

Which actions can you perform by using a business rule?

- A. Subtract \$5.00 from a currency field.
- B. Clear a two options field.
- C. Concatenate two text fields.
- D. Add six days to a date field.

Correct Answer: D

Section: (none)

Explanation