300-085 cisco

Number: 300-085
Passing Score: 800
Time Limit: 120 min

Exam A

QUESTION 1
Which two protocols allow Cisco TMS to manage an EX60 endpoint? (Choose two.)

A. H.323
B. SNMP
C. SMTP
D. SIP
E. HTTP/HTTPS
F. RTCP

Correct Answer: BE
Section: (none)
Explanation

Explanation/Reference:

QUESTION 2
Which of the following is an option for using security when setting up a TMS conference?

A. if possible
B. Secure
C. Best effort
D. Mandatory

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 3
The Cisco TMS administrator is trying to add participants while booking a new conference. Which three options are presented? (Choose three.)

A. endpoints
B. users
C. Cisco MCUs

D. multiway address
E. directory numbers synched from Cisco Unified Communications Manager
F. SIP URIs synched from Cisco Unified Communications Manager
G. video AutoAttendant numbers

Correct Answer: ABC
Section: (none)
Explanation

Explanation/Reference:

QUESTION 4
The Cisco TMS administrator wants to test outbound calls that originate from a video device that is added to the Cisco TMS. Which path does the administrator use to complete this operation in the Cisco TMS interface?

A. Systems > Navigator > Endpoint > Call Status tab in the endpoint configuration
B. Phone Books > Dial External tab
C. Booking > New Conference > Dial External tab
D. Systems > Provisioning > Users > Call Status

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 5
Which three system components are needed to provision a new endpoint in Cisco TMS? (Choose three.)

A. IP address
B. MAC address
C. SNMP community name
D. configuration template
E. enable remote access
F. persistent settings
G. E164 alias
H. gatekeeper

Correct Answer: ACE
Section: (none)
Explanation

Explanation/Reference:

QUESTION 6
Which Cisco Tele Presence Management Suite Extension supports automated AD/LDAP import of users for creating an entitlement of up to 100,000 users and devices?

A. TMSXE
B. TMSXN
C. TMSAE
D. TMSPE

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 7
Which service can negatively impact the Cisco TMS ability to monitor a Cisco VCS?

A. Telnet
B. SNMP
C. SSH
D. TFTP

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 8
Which three components are the minimum needed to enable the FindMe feature for the users of an enterprise? (Choose three.)

A. Cisco TelePresence Management Suite
B. Cisco TelePresence Management Suite Provisioning Extension
C. Cisco Unified Communications Manager with Extension Mobility Service
D. Video Communication Server
E. Cisco IM and Presence
F. Cisco Webex On Premises deployment
G. Cisco TelePresence Conductor

Correct Answer: ABD
Section: (none)
Explanation

Explanation/Reference:

QUESTION 9
Which four pieces of information does the Cisco TMS Provisioning Extension service provide the VCS? (Choose four.)

A. user
B. device
C. dial plan
D. routing rules
E. zone information
F. phone book
G. FindMe
H. gateway

Correct Answer: ABFG
Section: (none)
Explanation

Explanation/Reference:

QUESTION 10
When Cisco TMS provisioning is enabled, which four Cisco TMSPE services are used by the VCS for provisioning and FindMe data? (Choose four.)

A. server diagnostics

B. devices
C. users
D. PLCM directory service
E. FindMe
F. live service
G. database scanner service
H. phone books

Correct Answer: BCEH
Section: (none)
Explanation

Explanation/Reference:

QUESTION 11
When you set up Cisco TMS for provisioning, which option must be configured and properly licensed?

A. Cisco UCM
B. Cisco TelePresence EX90
C. Cisco VCS
D. Cisco Unity Connection

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

QUESTION 12
Which three steps are necessary to configure Cisco VCS and TMS to support provisioning functionalities? (Choose three.)

A. Activate LDAP synchronization on the VCS server to authenticate the end users.
B. Activate provisioning by installing the Device Provisioning option key on the VCS.
C. Create groups, users, and assign configuration templates and schemas to the groups on the Cisco TMS.
D. Install FindME licenses on the Cisco TMS.
E. Configure phone book sources.
F. Configure a neighbor zone on VCS pointing to the TSMPE.

G. Configure the authentication policy on VCS for zones and subzones to "Do not Check Credentials".

Correct Answer: ABD
Section: (none)
Explanation

Explanation/Reference:

QUESTION 13
Which parameter must be set for the end user for Jabber for Windows or Mac to register successfully with Cisco Unified Communications Manager in softphone mode?

A. primary extension
B. group membership
C. subscribe calling search space
D. remote destination profiles
E. device association

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 14
When configuring a new Cisco Unified Personal Communicator device, which device type should be configured in Cisco Unified Communications Manager when using Cisco Unified Personal Communicator 8.X?

A. Cisco Unified Personal Communicator
B. Cisco IP SoftPhone
C. Cisco IP Communicator
D. Cisco Unified Client Services Framework
E. It depends on the IP phone that is associated to the Cisco IP SoftPhone.

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 15
In which two locations do you configure UDS contact lookups for Jabber clients? (Choose two.)

A. LDAP directory
B. enterprise parameters
C. jabber-config.xml
D. service parameters
E. directory profile
F. user device profiles
G. call pickup group
H. security

Correct Answer: CE
Section: (none)
Explanation

Explanation/Reference:

QUESTION 16
Which contact photo retrieval method is supported when using UDS as the directory for Jabber?

A. photo URI, with pictures hosted on a web server
B. binary object retrieval of the user's jpegPhoto attribute
C. None, contact photos are not supported with UDS.
D. binary object retrieval of the user's thumbnailPhoto attribute

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 17
Which jabber-config.xml variable do you use to allow remote Jabber users to connect using Collaboration Edge?

A. <CollaborationEdge<ON>/CollaborationEdge>

B. <RemoteAccess<ON>/RemoteAccess>

C. <RemoteJabber<TRUE>/RemoteJabber>

D. <Expressway>YES</Expressway>

E. <AnyconnectVPN>TRUE</AnyConnectVPN>

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 18
When configuring mobile and remote access, which three servers must be added manually to the HTTP server allow list on the Expressway-C or VCS-C? (Choose three.)

A. Cisco Unity Connection

B. contact photos web server

C. Jabber update server

D. Active Directory domain controller

E. Outlook Web Access

F. company intranet

G. TFTP server

Correct Answer: ABC
Section: (none)
Explanation

Explanation/Reference:

QUESTION 19
Where is BFCP desktop video sharing enabled?

A. trunk configuration

B. gateway configuration

C. gatekeeper configuration

D. SIP profile

E. phone services
F. common phone profile
G. ILS configuration
H. SIP trunk security profile

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 20
Where in Cisco Unified Communications Manager is BFCP enabled?

A. enterprise phone configuration
B. SIP trunk security profile
C. SIP profile
D. common phone profile
E. common device configuration

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

QUESTION 21
Which two of the following protocols can be used to integrate Cisco Unity Connection with Cisco Unified Communications Manager? (Choose two.)

A. H.323
B. SIP
C. MGCP
D. SCCP
E. OSPF
F. BGP

Correct Answer: BD

Section: (none)
Explanation

Explanation/Reference:

QUESTION 22
Cisco Unified Communications Manager is being integrated with Cisco Unity Connection using SCCP. What should the Device Name Prefix be on the Cisco Unity Connection server if the Cisco Unified Communications Manager voice mail server ports are configured using the name CiscoUM1?

A. CiscoUM1
B. CUCM
C. CUCM-1
D. CiscoUM1-VI
E. CUCM-V1
F. CiscoUM1-V1

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 23
The administrator of a Cisco Unity Connection system would like to set up a new employee and assign him a password of 123. The system gives him an error when he attempts to save the user. Which two of the following settings sections and features of Cisco Unity Connection should the administrator change to set up the user? (Choose two.)

A. User Template > Maximum Credential Length
B. Authentication Rules > Minimum Credential Length
C. User Template > Check for Trivial Passwords
D. Restriction Tables > Minimum Credential Length
E. Restriction Tables > Check for Trivial Passwords
F. Authentication Rules > Check for Trivial Passwords

Correct Answer: BF
Section: (none)
Explanation

Explanation/Reference:

QUESTION 24
In which two scenarios would a caller who is calling into the Cisco Unity Connection general pilot number hear the opening greeting of the voice-mail system and be prompted for a user ID and PIN? (Choose two.)

A. non-subscriber
B. subscriber who sends the calling number
C. subscriber who does not send the calling number
D. A SIP phone user will always be prompted for a user ID and PIN.
E. An SCCP phone user will always be prompted for a user ID and PIN.
F. The scenario is invalid.

Correct Answer: AC
Section: (none)
Explanation

Explanation/Reference:

QUESTION 25
Which parameter is used to accommodate the local dial plan in Cisco Unity Connection when the Voice Profile for Internet Mail location is configured?

A. Remote Phone Prefix
B. Simple Mail Transfer Protocol Domain Name
C. IP Address
D. Display Name
E. Dial ID
F. Route Patterns

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 26
How are partitions and calling search spaces in Cisco Unity Connection different from partitions and calling search spaces in Cisco Unified

Communications Manager?

A. In Cisco Unity Connection, search spaces do not include partitions.
B. In Cisco Unity Connection, partitions include calling search spaces.
C. In Cisco Unity Connection, partitions and calling search spaces are not used.
D. In Cisco Unity Connection, partitions and calling search spaces function just as they do in Cisco Unified Communications Manager.
E. In Cisco Unity Connection, only partitions are used.

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 27
An IP phone user reports that they are unable to set the Call Forward All feature on their phone. The user reports that they press the CfwdAll softkey and enter the desired telephone number, but the phone does not accept it. What could be causing this issue?

A. The user is entering too many digits for the destination number.
B. Cisco Unified Communications Manager does not control Call Forward.
C. The Call Forward All service parameter is not enabled.
D. The Call Forward All option of the IP phone does not have a CSS defined.
E. The Call Forward All enterprise parameter is not enabled.

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 28
Which messaging interface provides support for an Apple iPhone, Android, and Blackberry?

A. Cisco Unity Connection
B. Cisco Unity Express
C. Cisco Unity
D. Cisco Unity Mobile

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 29
Which type of video service does Cisco Unity Connection use to provide video services?

A. multipoint control unit
B. video control services
C. conductor
D. Cisco Presence Service
E. MediaSense

Correct Answer: E
Section: (none)
Explanation

Explanation/Reference:

QUESTION 30
When troubleshooting an MWI issue in Cisco Unity Connection, which task should you perform in the phone system component at the beginning of troubleshooting?

A. Ensure that MWI is enabled for the user.
B. Ensure that the user has the correct phone system assigned.
C. Run the Check Telephony Integration test.
D. Ensure that the ports are configured for MWI only.
E. Ensure that the pilot number matches the Cisco Unified Communications Manager configured pilot number.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

QUESTION 31
Which tool that is used for troubleshooting Cisco Unified Communications Manager is also used to troubleshoot and monitor Cisco Unity Connection?

A. Cisco Unified Dialed Number Analyzer
B. Cisco Unified Monitoring and Troubleshooting Tool
C. Cisco Unified Real Time Monitoring Tool
D. Cisco Unified Port Monitor
E. Cisco Unified Serviceability

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

QUESTION 32
What does the Primary Extension column define when importing users?

A. the main extension that callers dial to reach a user
B. the pilot number that is used by Cisco Unified Communications Manager Express to access Cisco Unity Express
C. the mailbox ID that is assigned by Cisco Unity Express during import
D. the primary extension that is to be used for CFNA and CFB

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 33
You have configured a Cisco Unity Express server that uses the G.711 codec. You want to send outbound messages in a format that uses lower bandwidth. However, you want to keep the quality of the incoming message high. Which two tasks should you perform? (Choose two.)

A. Convert the incoming messages to G.729a.
B. Keep the incoming messages as G.711.
C. Convert the outgoing message to 64 kb/s using G.729a.
D. Convert the outgoing messages to G.726.
E. Send the outgoing messages in the G.711 format.

F. Store the message using the original codec, but convert it to 64 kb/s for outgoing.

Correct Answer: BD
Section: (none)
Explanation

Explanation/Reference:

QUESTION 34
Which email integration will allow a Lotus Notes client to retrieve emails from Cisco Unity Express?

A. MIME
B. SMTP
C. JTAPI
D. CTIQBE
E. IMAP
F. Cisco Unity Express email infrastructure

Correct Answer: E
Section: (none)
Explanation

Explanation/Reference:

QUESTION 35
What is the maximum number of custom auto-attendant applications that you can set up in Cisco Unity Express?

A. 1
B. 2
C. 3
D. 4
E. 5
F. 6

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 36
Which two parameters are required when you configure the Voice Profile for Internet Mail location on Cisco Unity Express? (Choose two.)

A. domain name or IP address
B. destination type
C. display name
D. location ID
E. dial ID
F. Simple Mail Transfer Protocol domain name

Correct Answer: AD
Section: (none)
Explanation

Explanation/Reference:

QUESTION 37
What is the maximum number of users that can be imported into Cisco Unity Express from Cisco Unified Communications Manager Express at one time?

A. 200
B. 100
C. 500
D. 50

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 38
An end user is complaining that when they try to retrieve their voicemail messages, they hear the message "mailbox is currently in use." What must the administrator do to resolve this issue?

A. The administrator must reload the mailbox for the user.

B. The administrator must verify that the mailbox is enabled.

C. The administrator must verify that the primary extension that is associated with the end user is in an

D. 164 format.

E. The administrator must unlock the mailbox for the user.

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 39
In order for Cisco Unified Presence to show the presence status of an IP phone, which two configuration steps must be completed in the Cisco Unified Communications Manager server? (Choose two.)

A. Check the Allow Presence Status check box.

B. Associate the end device with the user.

C. Allow the SIP publish trunk to forward presence status messages.

D. Associate the directory number with the user.

E. Enable Cisco Unified Personal Communicator Status flag.

Correct Answer: BD
Section: (none)
Explanation

Explanation/Reference:

QUESTION 40
What are four capabilities of Cisco Unified Presence user communication? (Choose four.)

A. video conferencing

B. web collaboration

C. instant messaging

D. basic audio

E. advanced audio/web hosting

F. automatic LAN configuration

G. whiteboarding

Correct Answer: ABCD
Section: (none)
Explanation

Explanation/Reference:

QUESTION 41
From which entity does a Cisco Unified Personal Communicator device receive its TFTP server address when it is integrated with a Cisco Unified Presence Server for failover?

A. Cisco Unified Presence server
B. Cisco Unified Communications Manager TFTP server
C. Device profile in Cisco Unified Communication Manager
D. Manually created upon installation of Cisco Unified Personal Communicator
E. Cisco Unified Personal Communicator does not use TFTP.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 42
Refer to the exhibit.

```
19:03:12.009 |mapi_call 9
19:03:12.009 |Calling cb NOT handled.
19:03:24.121 |Got Buffer (388) <route from='cm-1_jsmcp-1_xmppd-1@cm-1_jsmcp-1.cup-1/B4216880F' to='mblack@jsm-
1.cup-1/A2D11298'><presence from='mblack@cisco.com/cucsf87397' id='EJbs2-129'
to='mblack@cisco.com/composed'><show>dnd</show><presence entity='sip:mblack@cisco.com'
xmlns='urn:ietf:params:xml:ns:pidf'><person
id='mblack'><activities><dnd/></activities><class>manual</class></person></presence></presence></route>
19:03:24.121 |DELIVER: type:8, host:jsm-1.cup-1, packet:<route from='cm-1_jsmcp-1_xmppd-1@cm-1_jsmcp-1.cup-
1/B4216880F' to='mblack@jsm-1.cup-1/A2D11298'><presence from='mblack@cisco.com/cucsf87397' id='EJbs2-129'
to='mblack@cisco.com/composed'><show>dnd</show><presence entity='sip:mblack@cisco.com'
xmlns='urn:ietf:params:xml:ns:pidf'><person
id='mblack'><activities><dnd/></activities><class>manual</class></person></presence></presence></route>
```

Which Cisco Unified Personal Communicator status has the user selected?

A. Available
B. Do Not Disturb
C. Away
D. In a Meeting
E. Out of Office

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 43
In Cisco Unified Communications Manager presence with SIP, if the presence entity resides within the Cisco Unified Communications Manager cluster, how does Cisco Unified Communications Manager respond to a SIP line-side presence request?

A. by sending a SIP NOTIFY message to the presence watcher to indicate the current status of the presence entity
B. by sending a SIP SUBSCRIBE message to the presence watcher to request the presence status of the indicated presence entity
C. by sending SCCP messages to the presence watcher to indicate the current status of the presence entity
D. by using the Cisco Unified Presence PUBLISH Trunk service parameter on Cisco Unified Communications Manager to associate the user with a line appearance

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 44
Which device needs to be configured to allow Cisco Unified Presence to receive phone availability updates from subscribed users?

A. H.323 Trunk
B. Presence Gateway
C. MGCP Gateway
D. SIP Cisco Unified Personal Communicator Gateway
E. CTI Gateway

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference: