

Test-King.210-060-65.Questions

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Cisco 210-060

Implementing Cisco Collaboration Devices v1.0



The material is well organized and well presented in this VCE.



All the questions are new one.there is no repetition of any question.



This VCE has a lot of questions where all answers are up-to-date.



This VCE covers all syllabus. After preparing it anyone pass the exam in high grades.

Sections

1. Describe the Characteristics of a Cisco Unified Communications Solution
2. Provision End Users and Associated Devices
3. Configure Voice Messaging and Presence
4. Maintain Cisco Unified Communications System
5. Provide End User Support
6. Mix Questions

Exam A

QUESTION 1

Which two technologies comprise a Cisco Presence deployment? (Choose two.)

- A. Cisco Unified Presence Server
- B. Cisco Unity Connection
- C. Cisco Unified Communications Manager
- D. Active Directory
- E. Cisco Unified Border Element
- F. Cisco Expressway

Correct Answer: AC

Section: Describe the Characteristics of a Cisco Unified Communications Solution

Explanation

Explanation/Reference:

QUESTION 2

Which three network elements are crucial when deploying VoIP devices? (Choose three.)

- A. Round-trip time
- B. QoS markings
- C. Bandwidth
- D. Ethernet
- E. Fibre
- F. Token ring

Correct Answer: ABC

Section: Describe the Characteristics of a Cisco Unified Communications Solution

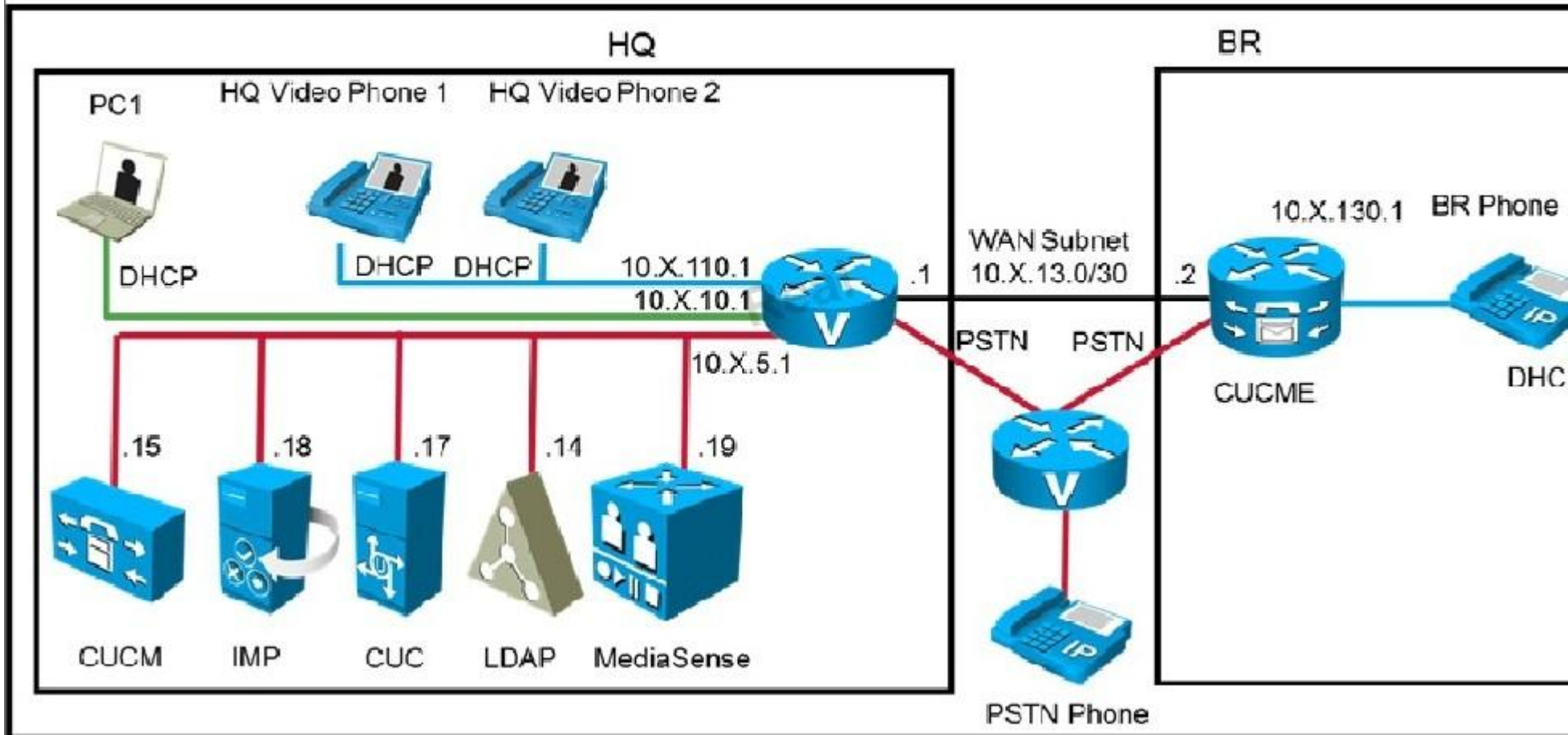
Explanation

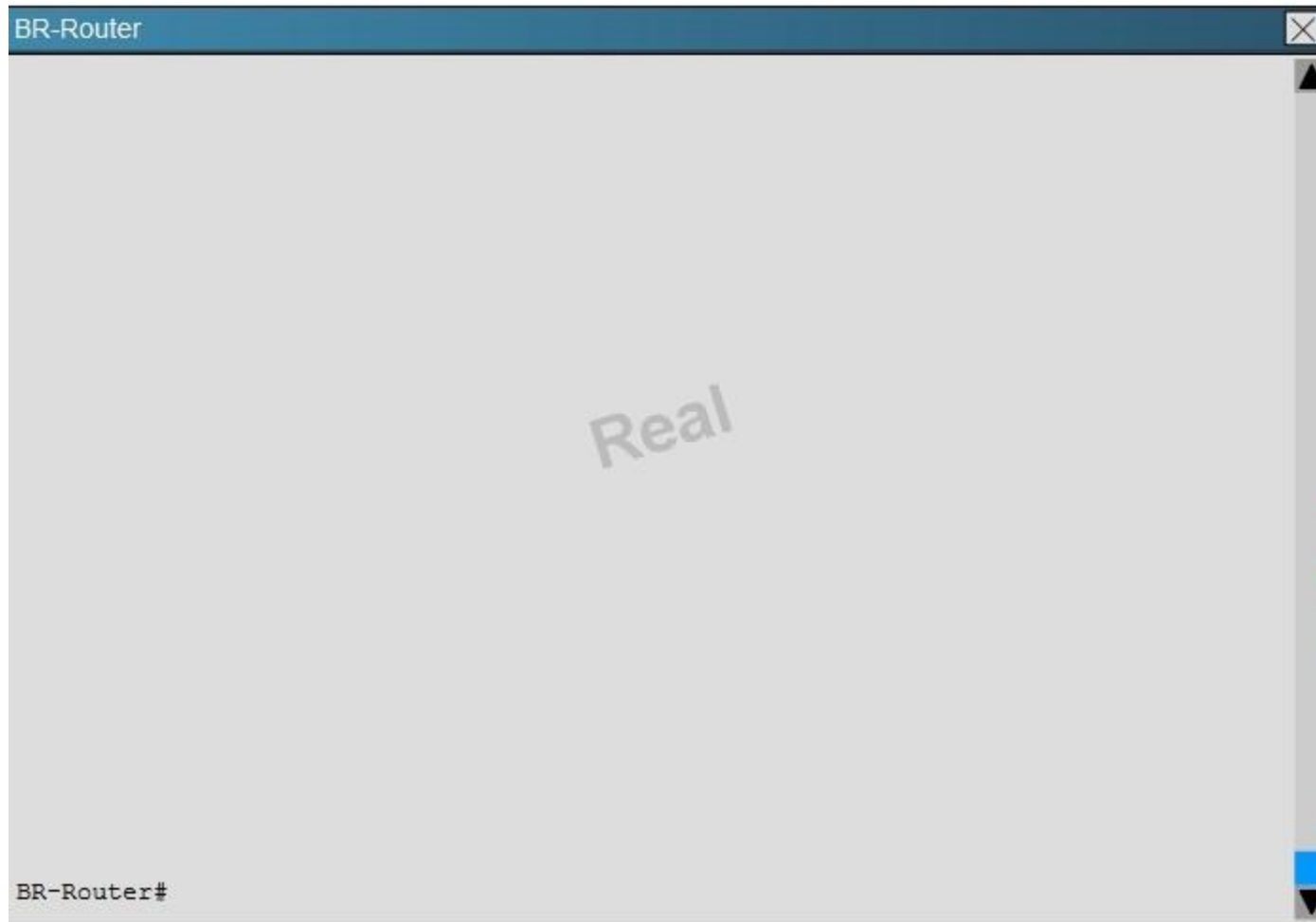
Explanation/Reference:

Explanation:

QUESTION 3

Use the router console to view the configuration and answer the question.





When a call is placed from the Branch Router phone to the PSTN number of 914085551212, the call is failing. What dial-peer is supposed to be used and why is the call failing? Select 2 (two)

- A. dial-peer voice 910 pots
- B. dial-peer voice 9 pots
- C. dial-peer voice 9001 voip
- D. destination pattern is incorrect
- E. prefix is missing from the dial-peer

- F. the port assignment is incorrect in the dial-peer
- G. the port number is missing in the dial-peer

Correct Answer: BF

Section: Describe the Characteristics of a Cisco Unified Communications Solution

Explanation

Explanation/Reference:

The dial 9, 910, and 9001 dial peer configurations are shown below:

```
!  
dial-peer voice 9 pots  
  description Local PSTN Calls  
  destination-pattern 9[1-9]T  
  port 0/0/0:12  
!  
dial-peer voice 900 pots  
  description International  
  destination-pattern 900T  
  port 0/0/0:15  
  prefix 900  
!  
dial-peer voice 910 pots  
  description National  
  destination-pattern 9[1-9]T  
  port 0/0/0:15  
  prefix 0  
!
```

```
dial-peer voice 9001 voip
 translation-profile outgoing BR2out
 destination-pattern 90012012012...
 session protocol sipv2
 session target ipv4:10.1.5.15
 dtmf-relay sip-notify
 no vad
```

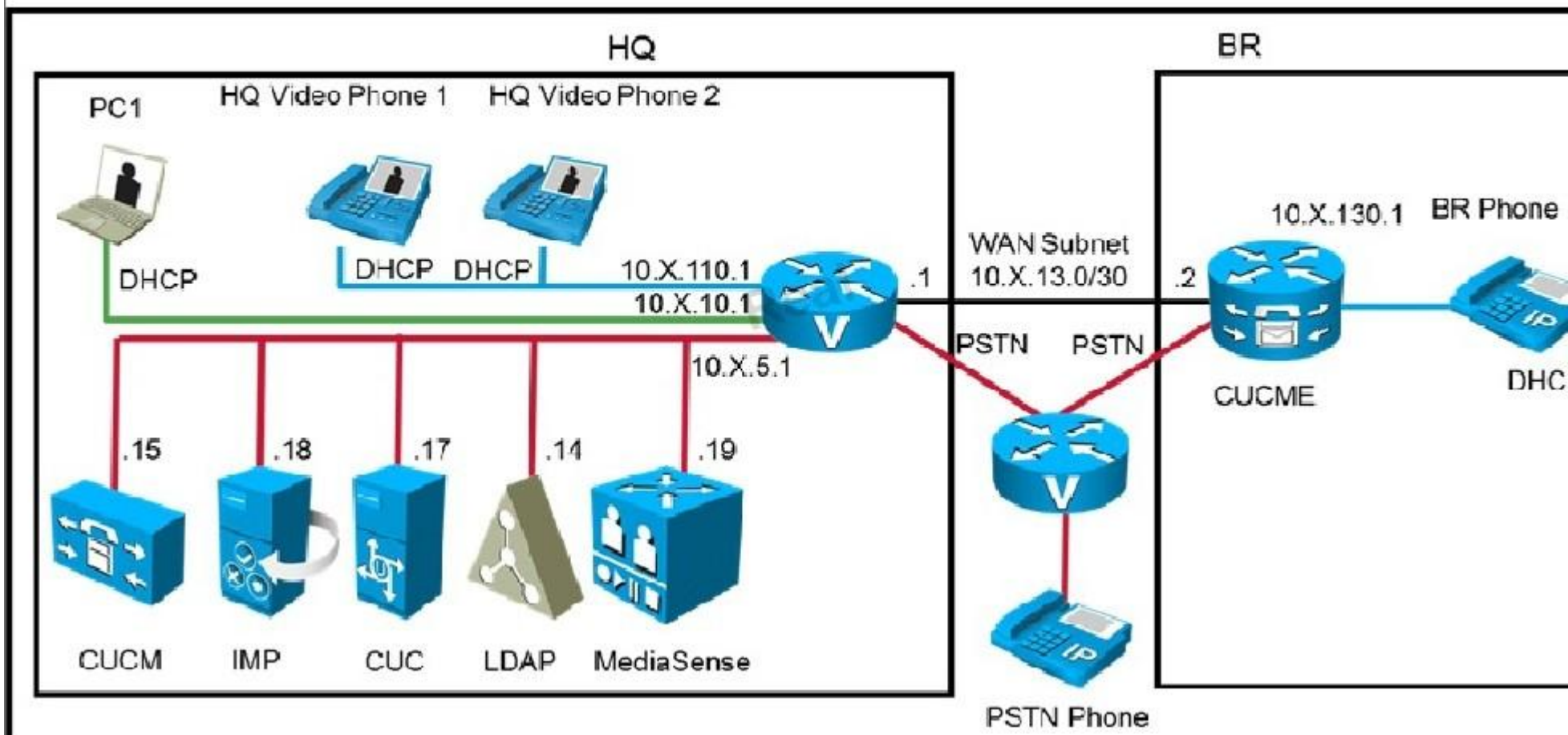
Here we see that dial peer 9 and 910 match the same destination pattern, but 9 will be used first. However, the port used should be 0/0/0:15 not 0/0/0:12.

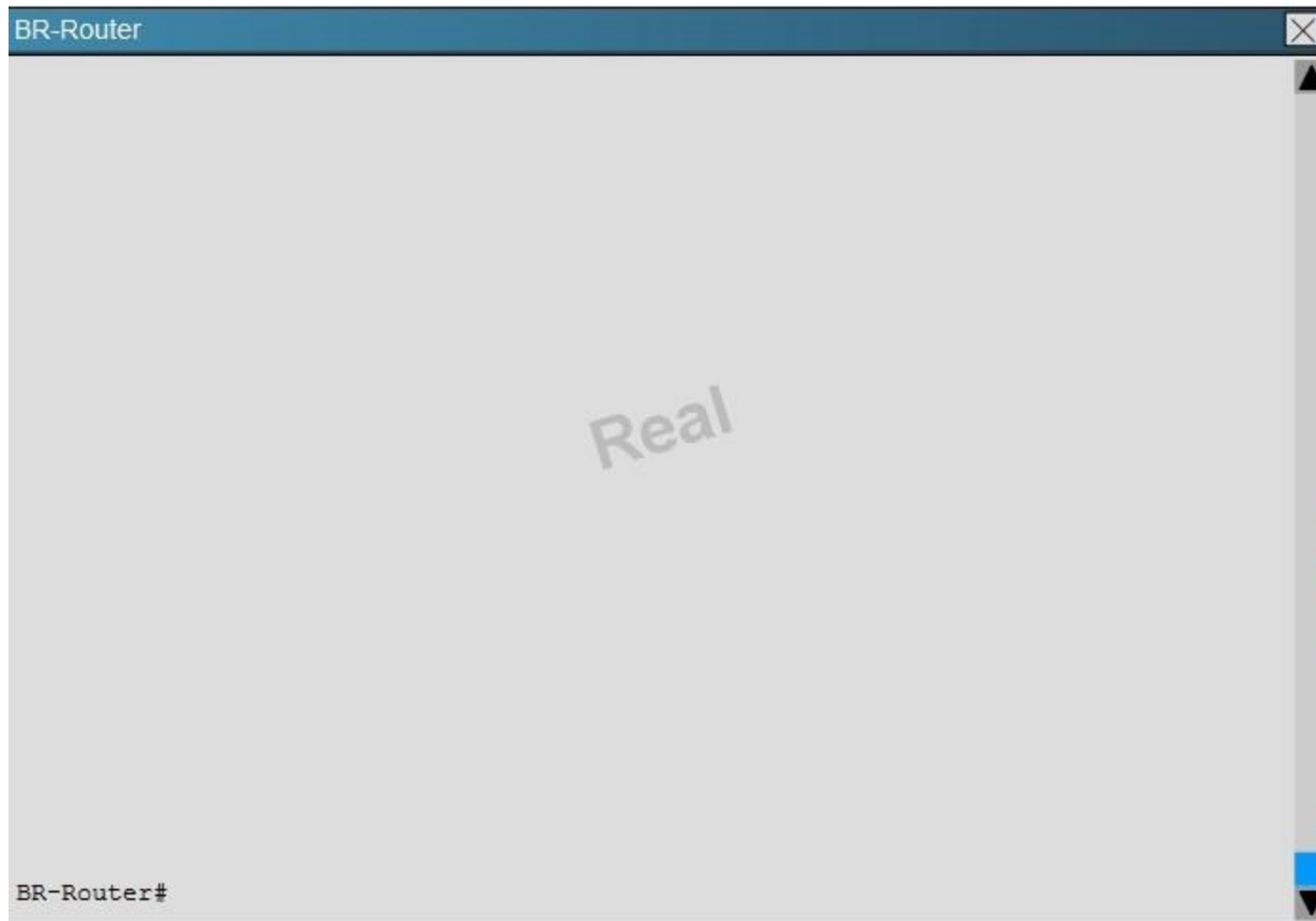
```
interface Serial0/0/0:15
 no ip address
 encapsulation hdlc
 isdn switch-type primary-net5
 isdn incoming-voice voice
 no cdp enable
!
```

QUESTION 4

Use the router console to view the configuration and answer the question.

Exhibit1





Emergency calls from a Branch router phone is failing. From the router configuration information provided, why is this call failing?

- A. The dial-peer port assignment is incorrect
- B. the digit string prefix is missing
- C. The destination pattern is incorrect
- D. digit stripping needs to be performed

Correct Answer: C

Section: Describe the Characteristics of a Cisco Unified Communications Solution

Explanation

Explanation/Reference:

Explanation:

The emergency dial peer configuration is shown below from the Branch routers:

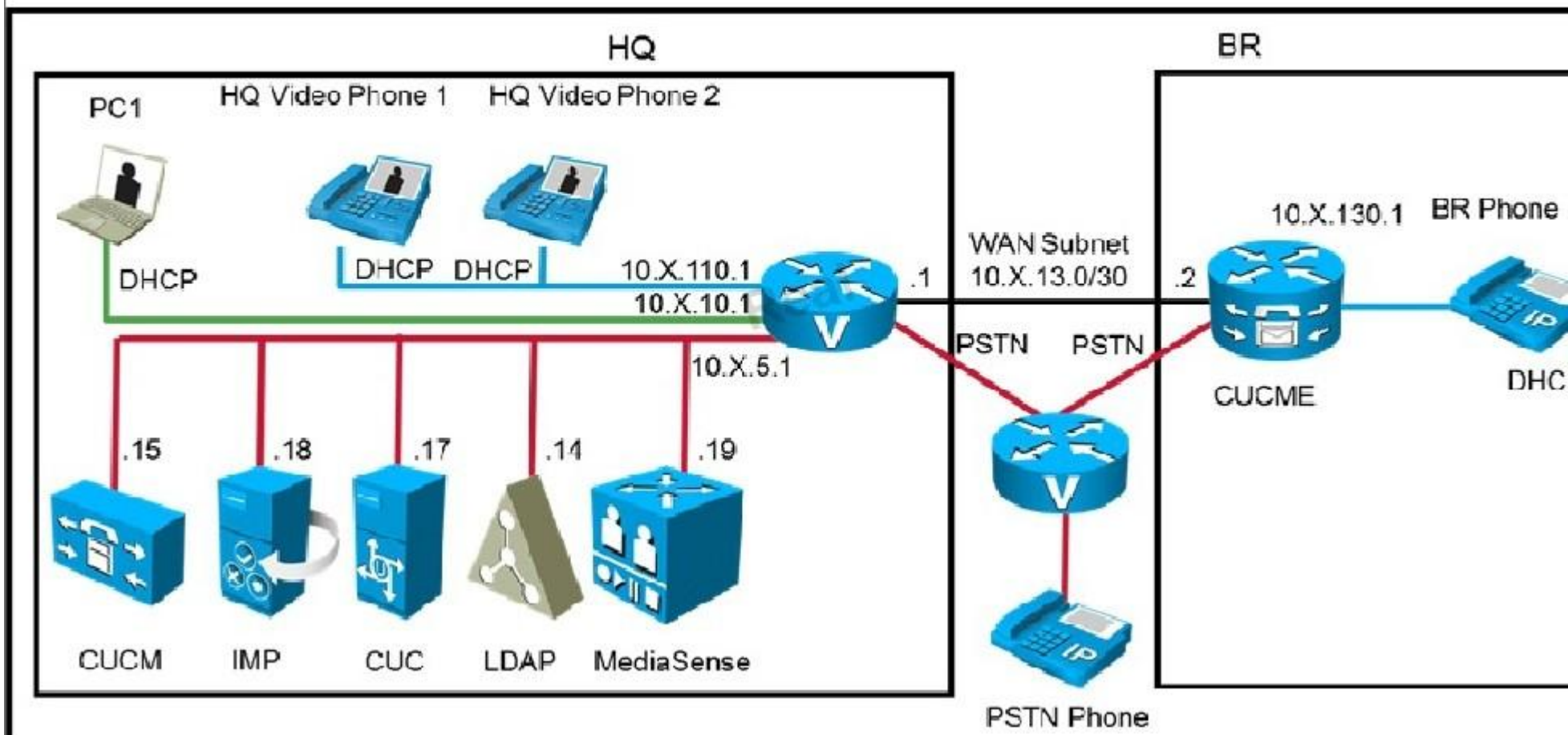
```
!  
dial-peer voice 9112 pots  
  description Emergency PSTN Calls  
  destination-pattern 9112  
  port 0/0/0:15  
  prefix 112  
!  
dial-peer voice 999 pots  
  description Emergency PSTN Calls  
  destination-pattern 9999  
  port 0/0/0:15
```

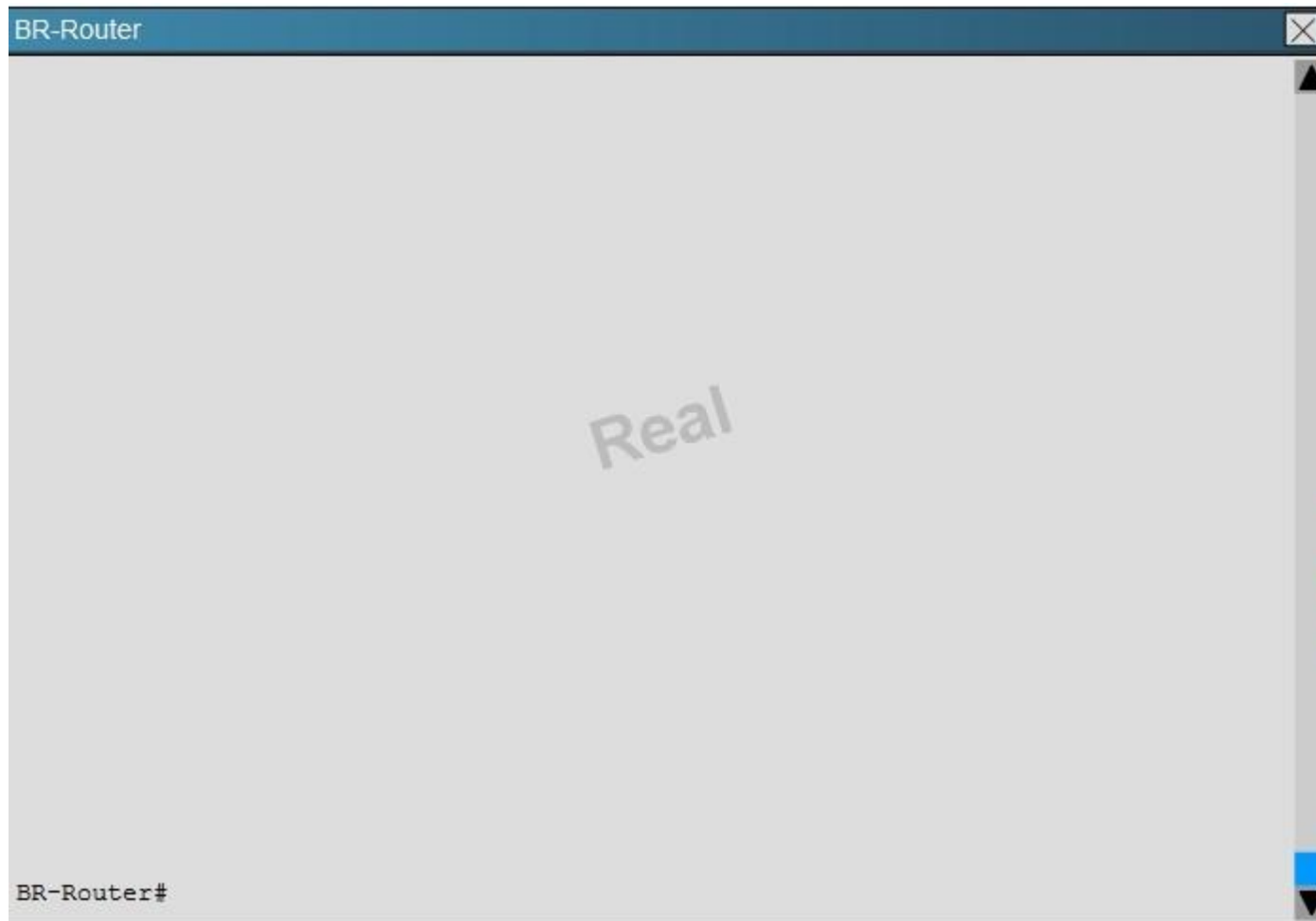
Here we can see that 911 does not actually match the configured destination patterns.

QUESTION 5

Use the router console to view the configuration and answer the question.

Exhibit1





International calls are also failing. Using the router configuration supplied, why are international calls failing?

- A. Prefix should be 00
- B. The character "T" cannot be used in a Pots dial pattern
- C. The port should be 0/0/0:12
- D. The destination pattern is missing a "0"

Correct Answer: A

Section: Describe the Characteristics of a Cisco Unified Communications Solution

Explanation

Explanation/Reference:

Explanation:

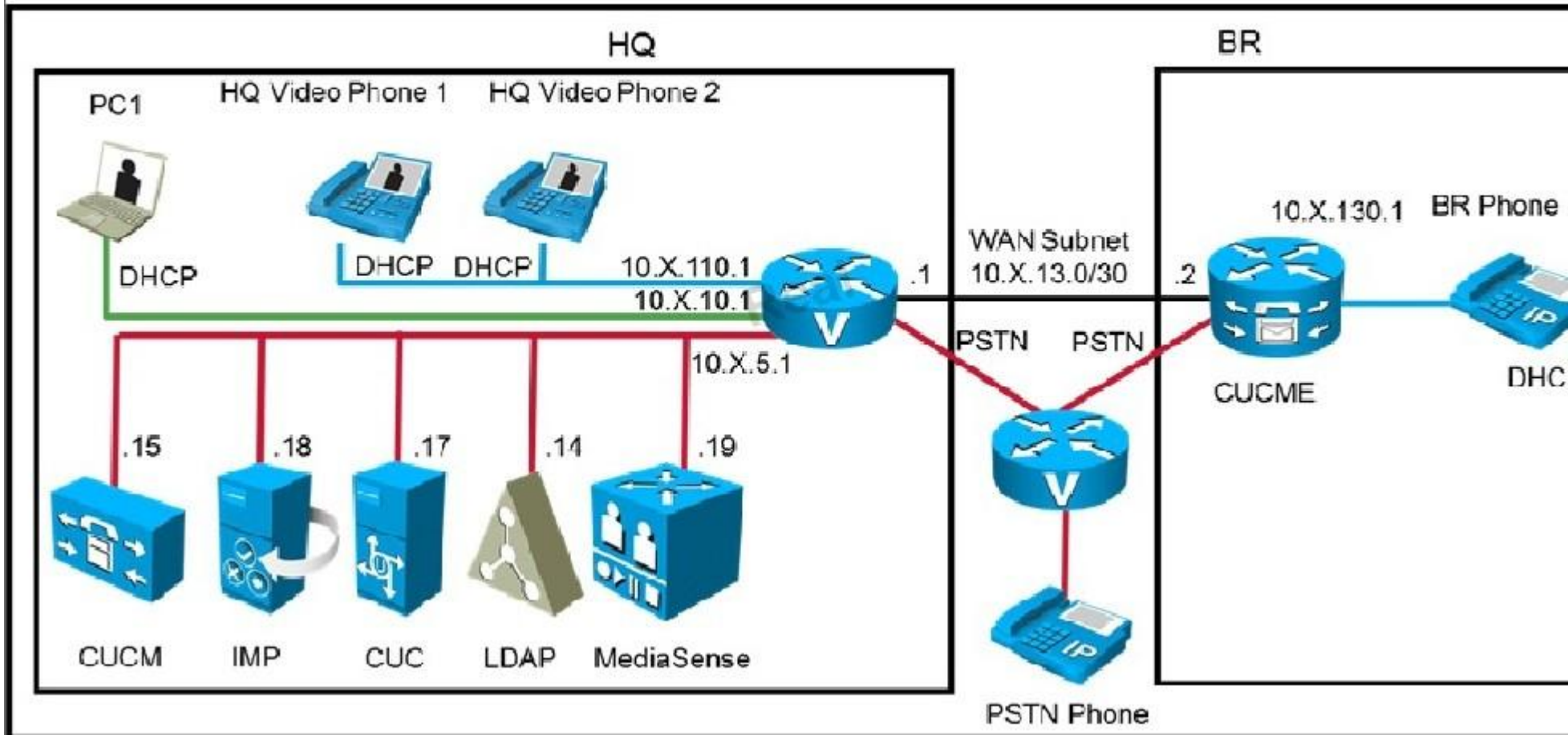
The International dial peer configuration is shown below:

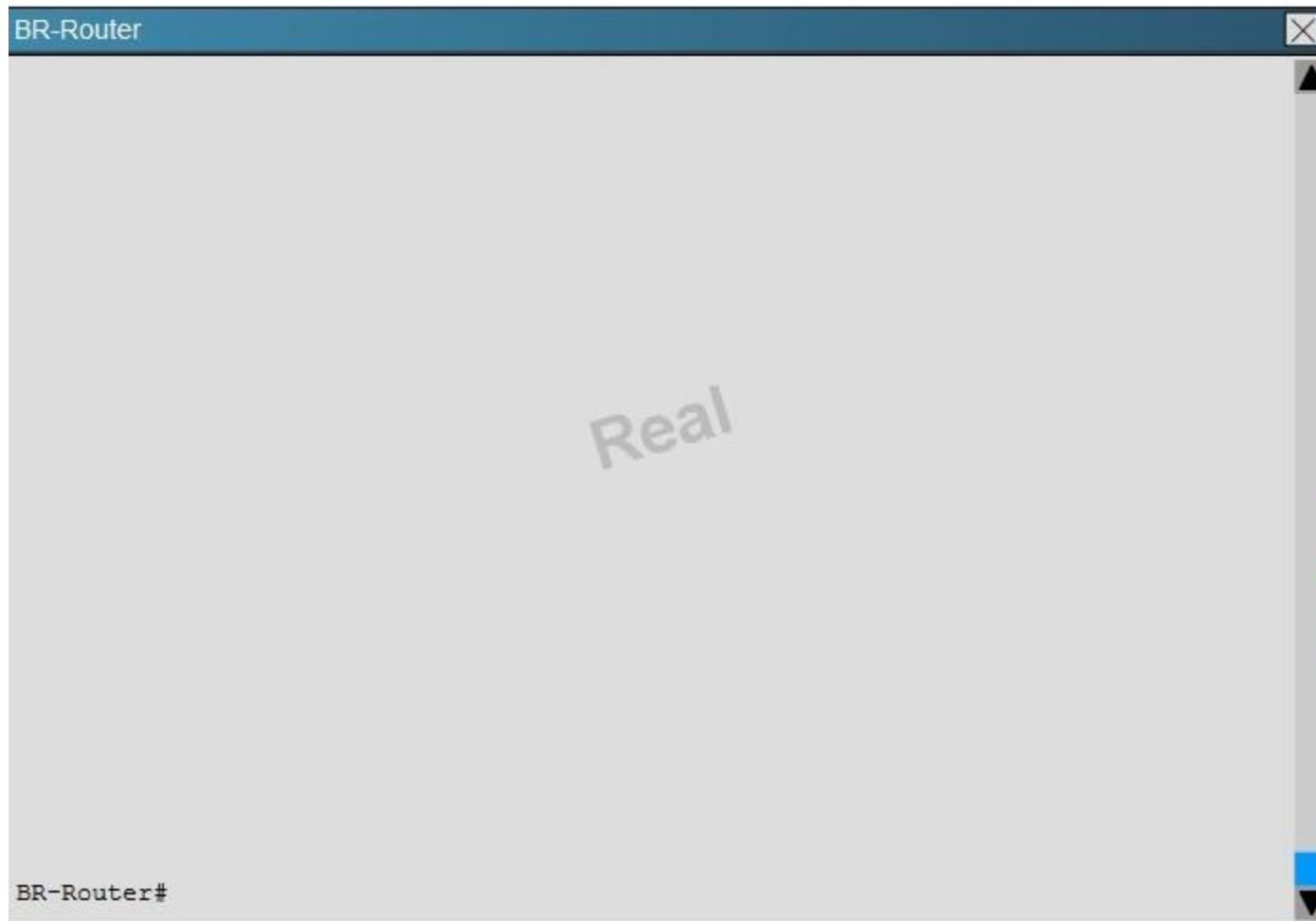
```
dial-peer voice 900 pots
description International
destination-pattern 900T
port 0/0/0:15
prefix 900
!
```

The prefix is incorrectly set to 900, not 00.

QUESTION 6

Use the router console to view the configuration and answer the question.





Calls to National numbers are failing. Using the Branch router configuration, correctly determine why these calls are not successful

- A. The port assignment should be 0/0/0:12
- B. The destination pattern should be 90[1-9]T
- C. The character "T" cannot be used in a Pots dial pattern
- D. The digit prefix should be "00"

Correct Answer: B

Section: Describe the Characteristics of a Cisco Unified Communications Solution

Explanation

Explanation/Reference:

Explanation:

The National dial peer configuration is shown below:

```
!  
dial-peer voice 910 pots  
  description National  
  destination-pattern 9[1-9]T  
  port 0/0/0:15  
  prefix 0  
!
```

Topic 2, Provision End Users and Associated Devices

QUESTION 7

An administrator group is looking to on-board multiple users with Cisco Unified Communications Manager at one time. Which option should be used?

- A. Bulk Administration Tool
- B. Product Upgrade Tool
- C. Command Lookup Tool
- D. Cisco Unified Communications Manager User Options Page
- E. Cisco Upload Tool

Correct Answer: A

Section: Provision End Users and Associated Devices

Explanation

Explanation/Reference:

Explanation:

QUESTION 8

A user wants their name to show on their phone instead of their directory number. Which configuration item allows an administrator to do this?

- A. Line Text Label
- B. Alerting Name
- C. External Phone Number Mask
- D. Caller Name
- E. Description

Correct Answer: A

Section: Provision End Users and Associated Devices

Explanation

Explanation/Reference:

Explanation:

QUESTION 9

A user would like all calls to be forwarded to voice mail. The user's phone is not set up with a soft key for this feature. Which option accomplishes this configuration from within the Cisco Unified Communication Administrator Directory Number configuration page?

- A. Call Forward and Pickup Settings > Forward No Coverage External > Select voice mail check box
- B. Call Forward and Pickup Settings > Forward Busy External > Select voice mail check box
- C. Call Forward and Pickup Settings > Forward All > Select voice mail check box
- D. Call Forward and Pickup Settings > Forward Unregistered External > Select voice mail check box

Correct Answer: C

Section: Provision End Users and Associated Devices

Explanation

Explanation/Reference:

Explanation:

QUESTION 10

A new user has successfully registered Cisco Jabber. Which option verifies that the Jabber client is connected to all appropriate back-end systems?

- A. Show Connection Status
- B. Report A Problem
- C. Advanced Settings
- D. About Jabber
- E. Reset Jabber

Correct Answer: A

Section: Provision End Users and Associated Devices

Explanation**Explanation/Reference:****QUESTION 11**

Use the exhibits below to answer the question.

10/23/2014 14:40 | 2001

Phone Information

Model Number: CP-9971 (Video)

IPv4 Address: 10.1.111.5

Host Name: SEP8478ACE71D1F

Active Load: sip9971.9-4-1-9

Last Upgrade: 12/31/81 19:02

Active Server: 10.1.5.16

Stand-by Server: 10.1.5.15

Exit

Exhibit2

Phone Type

Product Type: Cisco 9971

Device Protocol: SIP

Real-time Device Status

Registration: Unknown

IPv4 Address: None

Device Information

☒ Device is Active
 ☒ Device is trusted

MAC Address*	8478ACF71D1F	
Description	HQ-Phone 1	
Device Pool*	Default	View Details
Common Device Configuration	< None >	View Details
Phone Button Template*	Standard 9971 SIP	
Softkey Template	< None >	
Common Phone Profile*	Standard Common Phone Profile	View Details
Calling Search Space	phone1_css	
AAR Calling Search Space	< None >	
Media Resource Group List	< None >	
User Hold MOH Audio Source	< None >	
Network Hold MOH Audio Source	< None >	
Location*	Hub_None	
AAR Group	< None >	



A new phone has been added to the Cisco Unified Communications Manager, but is not registering properly. What is causing this failure?

- A. Device Pool cannot be default
- B. phonei_css is the incorrect calling search space2
- C. 9971 Phones do not support SIP

- D. The location Hub_None has not been activated
- E. MAC address is incorrect

Correct Answer: E

Section: Provision End Users and Associated Devices

Explanation

Explanation/Reference:

The host name is a unique, fixed name that is automatically assigned to the phone based on its MAC address. However, here we see that the configured MAC address is 8478ACF71D1F, but the host name shown on the 9971 Phone Information diagram shows the host name as 8478ACE71D1F.

QUESTION 12

Use the exhibits below to answer the question.

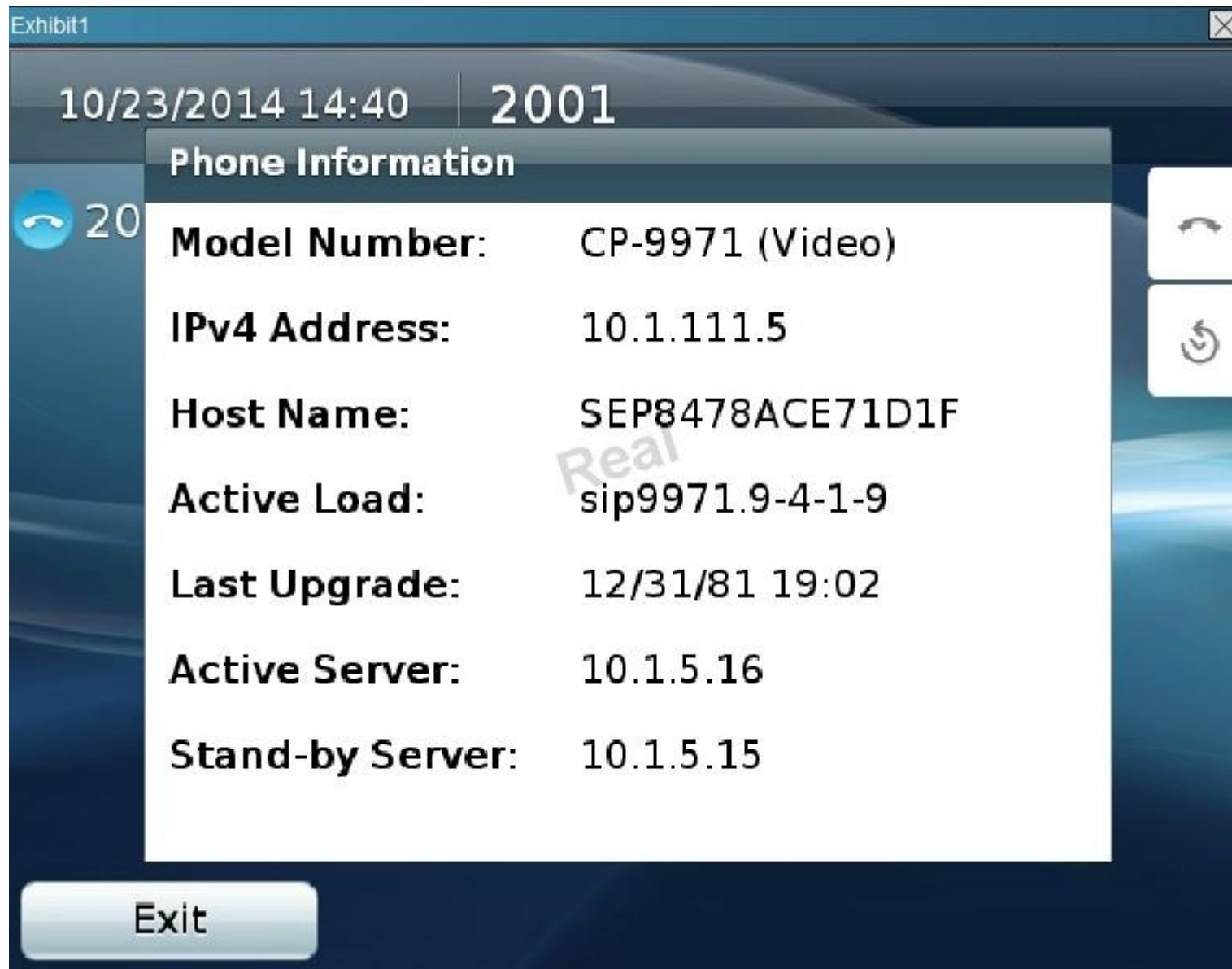


Exhibit2

**Phone Type****Product Type:** Cisco 9971**Device Protocol:** SIP**Real-time Device Status****Registration:** Unknown**IPv4 Address:** None**Device Information**☒ Device is Active☒ Device is trusted**MAC Address***

8478ACF71D1F

Description

HQ-Phone 1

Device Pool*

Default

[View Details](#)**Common Device Configuration**

< None >

[View Details](#)**Phone Button Template***

Standard 9971 SIP

**Softkey Template**

< None >

**Common Phone Profile***

Standard Common Phone Profile

[View Details](#)**Calling Search Space**

phone1_css

**AAR Calling Search Space**

< None >

**Media Resource Group List**

< None >

**User Hold MOH Audio Source**

< None >

**Network Hold MOH Audio Source**

< None >

**Location***

Hub_None

**AAR Group**

< None >





What two issues could be causing the Cisco Jabber failure shown in the exhibit? (Choose two)

- A. Incorrect username and password
- B. IM & Presence server is down
- C. User is not associated with the device

- D. IP or DNS name resolution issue
- E. CSF Device is not registered.
- F. IP Phone DN not associated with the user

Correct Answer: BD

Section: Provision End Users and Associated Devices

Explanation

Explanation/Reference:

The error message shown in Jabber is "Cannot communicate with the server" which points us to a connectivity issue with IP/DNS or the server is down. All other answer choices would result in a login failure, not communication error.

QUESTION 13

Use the exhibits below to answer the question.

10/23/2014 14:40 | 2001

Phone Information

Model Number: CP-9971 (Video)

IPv4 Address: 10.1.111.5

Host Name: SEP8478ACE71D1F

Active Load: sip9971.9-4-1-9

Last Upgrade: 12/31/81 19:02

Active Server: 10.1.5.16

Stand-by Server: 10.1.5.15

Exit

Exhibit2

**Phone Type****Product Type:** Cisco 9971**Device Protocol:** SIP**Real-time Device Status****Registration:** Unknown**IPv4 Address:** None**Device Information**☒ Device is Active☒ Device is trusted**MAC Address***

8478ACF71D1F

Description

HQ-Phone 1

Device Pool*

Default

[View Details](#)**Common Device Configuration**

< None >

[View Details](#)**Phone Button Template***

Standard 9971 SIP

**Softkey Template**

< None >

**Common Phone Profile***

Standard Common Phone Profile

[View Details](#)**Calling Search Space**

phone1_css

**AAR Calling Search Space**

< None >

**Media Resource Group List**

< None >

**User Hold MOH Audio Source**

< None >

**Network Hold MOH Audio Source**

< None >

**Location***

Hub_None

**AAR Group**

< None >





Refer to the exhibits

Which configuration option, in the device configuration page, will allow an administrator to assign a device to a group of like devices?

A. Media Resource Group List

- B. Device Pool
- C. Location
- D. AAR Calling Search Space
- E. Calling Search Space

Correct Answer: B

Section: Provision End Users and Associated Devices

Explanation

Explanation/Reference:

Use device pools to define sets of common characteristics for devices. The device characteristics you can specify for a device pool are:

- Region
- Date/time group
- Cisco CallManager group
- Calling search space for auto-registration

Topic 3, Configure Voice Messaging and Presence

QUESTION 14

Which three locations can an administrator import from to create users on Cisco Unity Connection? (Choose three.)

- A. Bulk administration tool
- B. LDAP
- C. Cisco Unified Communications Manager via AXL
- D. Outlook
- E. Presence
- F. Cisco Compatible Extensions

Correct Answer: ABC

Section: Configure Voice Messaging and Presence

Explanation

Explanation/Reference:

Explanation:

QUESTION 15

Which option can an administrator use to add users to Cisco Unity Connection in different time zones?

- A. User Templates

- B. Call Handler Template
- C. Contact Template
- D. Directory Handler
- E. Interview Handler

Correct Answer: A

Section: Configure Voice Messaging and Presence

Explanation

Explanation/Reference:

answer is verified.

QUESTION 16

A user is assigned more than one directory number. Which option allows one voicemail box to serve both directory numbers?

- A. Alternate Extension
- B. Notification Devices
- C. Alternate Names
- D. Message Settings
- E. Caller Input
- F. Mailbox

Correct Answer: A

Section: Configure Voice Messaging and Presence

Explanation

Explanation/Reference:

Explanation:

QUESTION 17

Which component is needed to facilitate the connection between Cisco Unified Communications Manager and Cisco Unified Presence Server?

- A. SIP trunk
- B. H.323 gateway
- C. Gatekeeper
- D. MGCP gateway
- E. Cisco Unified Border Element

Correct Answer: A

Section: Configure Voice Messaging and Presence

Explanation

Explanation/Reference:

Explanation:

QUESTION 18

A technician is preparing to activate the needed services in Cisco Unified Communications Manager to integrate with an IM and Presence server. Which four services must be enabled? (Choose four.)

- A. Cisco TFTP
- B. Cisco AXL Web Service
- C. Cisco CTI Manager
- D. Cisco Messaging Interface
- E. Cisco Intercluster Lookup Service
- F. Cisco Extended Functions
- G. Cisco Unified Communications Manager
- H. Cisco Directory Sync

Correct Answer: ABCG

Section: Configure Voice Messaging and Presence

Explanation

Explanation/Reference:

QUESTION 19

An administrator wants to gauge the load and performance capacity of Cisco Unified Communication Manager devices, including conference bridges, gateways, and trunks. Which report would the administrator run?

- A. CAR
- B. CDR
- C. SIP
- D. RTMT
- E. CUBE

Correct Answer: A

Section: Maintain Cisco Unified Communications System

Explanation

Explanation/Reference:

Explanation:

QUESTION 20

Which option would an administrator use to find all unassigned directory numbers in Cisco Unified Communications Manager?

- A. Route plan report
- B. CDR
- C. CAR
- D. Cisco Reporting Tool
- E. Directory number lookup

Correct Answer: A

Section: Maintain Cisco Unified Communications System

Explanation

Explanation/Reference:**QUESTION 21**

An end user is unable to sign into Jabber. Assuming that network connectivity has been verified, which three settings for the end user should be checked? (Choose three.)

- A. Jabber Advanced Settings
- B. Cisco Unified Communications Manager Service Profile
- C. Cisco Unified Communications Manager User Management
- D. Cisco Unified Presence Server Advanced Settings
- E. Cisco Unified Presence Server Application Listener
- F. Cisco Unified Presence Server System Topology
- G. Jabber Version

Correct Answer: ABC

Section: Provide End User Support

Explanation

Explanation/Reference:

Explanation:

QUESTION 22

A user reports that when they receive a voicemail on their phone, they do not receive it in their email as well. Which feature on Cisco Unity Connection

should be checked?

- A. Cisco Unified Messaging Service
- B. Enterprise Parameters
- C. Roles
- D. Message Waiting Indicators
- E. Alternate MWI

Correct Answer: A

Section: Provide End User Support

Explanation

Explanation/Reference:

Explanation:

QUESTION 23

Many users report that there is a delay in receiving MWI notifications for voicemails. Which two issues can cause this problem? (Choose two.)

- A. The Connection Notifier service has been stopped.
- B. Voicemail ports are not configured for MWI requests.
- C. The MWI functionality for the port groups has been disabled.
- D. Not enough MWI assigned ports are available.
- E. MWIs are in the process of synchronizing with the phone system.

Correct Answer: DE

Section: Provide End User Support

Explanation

Explanation/Reference:

Explanation:

QUESTION 24

Users report volume issues with recordings in Cisco Unity Connection. Which feature can be disabled to prohibit automatic volume adjustments to recordings?

- A. AGC
- B. Noise Reduction
- C. Audio Normalization
- D. VAD

Correct Answer: A

Section: Provide End User Support

Explanation

Explanation/Reference:

Explanation:

QUESTION 25

Which option allows an engineer to deploy new firmware to a single phone, while reducing possible impact?

- A. Define a new firmware load on specific device. Save configuration and reset individual device.
- B. Define load in device defaults. Reset Device Pool.
- C. Upload firmware to TFTP server. Restart TFTP service.
- D. Enable Peer Firmware Sharing.

Correct Answer: A

Section: Provide End User Support

Explanation

Explanation/Reference:

Explanation:

Topic 6, Mix Questions

QUESTION 26

Which two layers are Cisco Unified Communications component layers? (Choose two.)

- A. Infrastructure layer
- B. Data link layer
- C. Network layer
- D. Endpoints layer
- E. Transport layer

Correct Answer: AD

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 27

Which three choices are functions or features of Cisco Unity Connection? (Choose three.)

- A. video-enabled messaging through converged networks
- B. text-to-speech, which allows access to Exchange emails from a telephone
- C. voice-enabled message navigation
- D. voice-enabled dialing to external users
- E. automated attendant capabilities
- F. automated call rerouting to agents through round robin, longest idle, or broadcast

Correct Answer: BCE

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 28

An SCCP IP phone places a call to a SIP phone that is registered to the same Cisco Unified Communications Manager Express. During the active call, call waiting indicates a second call is incoming to the handset, but the user decides to ignore it. In this scenario, what is the combined total number of signaling conversations and media flows that used the SCCP phone as an endpoint?

- A. 2
- B. 3
- C. 4
- D. 5
- E. 6

Correct Answer: B

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 29

Which port is the default port for SCCP call signaling on Cisco Unified Communications Manager?

- A. 2000
- B. 2443
- C. 5060

D. 5061

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 30

Which three choices are required for the boot process for a Cisco IP phone? (Choose three.)

- A. TFTP services
- B. DHCP services
- C. Voice VLAN
- D. Routing protocol
- E. TCP/IP
- F. PortFast

Correct Answer: ABC

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 31

Which three tools are used to create phone user accounts in Cisco Unified Communications Manager Express? (Choose three.)

- A. Cisco Configuration Professional
- B. CPE
- C. CLI
- D. GUI
- E. TUI
- F. Cisco Security Device Manager

Correct Answer: ACD

Section: Mix Questions

Explanation

Explanation/Reference:

QUESTION 32

Which menu does a voice engineer use to create a phone user account in the Cisco Unified CME GUI?

- A. Configure
- B. Voicemail
- C. Administration
- D. Reports

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 33

Which menu should be used to create a username and password in the Cisco Unified CME GUI?

- A. configure > pilot number
- B. configure > extension
- C. configure > phones
- D. configure > system parameters

Correct Answer: C

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 34

Which menu option should be selected to add a desk phone as an endpoint in Cisco Unified Communications Manager?

- A. Application
- B. Device
- C. System
- D. User management

E. Media devices

Correct Answer: B

Section: Mix Questions

Explanation

Explanation/Reference:

answer is verified.

QUESTION 35

When you attempt to add a phone to the Cisco Unified Communications Manager Express using the GUI interface, the error "No New Phone to Add" appears. Which command is causing the error?

- A. No auto-reg-ephone
- B. No service ephone-reg
- C. SIP-ua no auto-reg-ephone
- D. stcapp ccm-group 1

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 36

Which scenario allows user A in partition X to call user B in Cisco Unified Communications Manager?

- A. User B in partition X is not assigned to any CSS.
- B. User B in partition Y assigns both partitions to CSS-X.
- C. User B is not assigned to any partition or CSS.
- D. User B is assigned to partition Y and assigns to CSS-X.

Correct Answer: B

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 37

Which describes how to provide a third directory number button and a BLF speed dial for twelve of the Cisco Unified IP Phone 7965?

- A. Modify the Standard User softkey template.
- B. Copy the Standard User softkey template, name it, and add the requested features.
- C. Copy the Standard 7965 SCCP phone button template, rename it, and add the requested features.
- D. It is not possible to add a third DN and a BLF speed dial to the IP Phone 7965 IP.

Correct Answer: C

Section: Mix Questions

Explanation

Explanation/Reference:

QUESTION 38

Which profile must be added to the end user profile when enabling an end user for Cisco Unified Presence?

- A. Device profile
- B. UC service profile
- C. Extension mobility profile
- D. SIP profile

Correct Answer: B

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 39

Which two user types are available to a voice engineer adding a user in Cisco Unity Connection? (Choose two.)

- A. User with mailbox
- B. Imported user
- C. Synch user
- D. User without mailbox
- E. Local admin user with mailbox

Correct Answer: AD

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 40

Which type of template should be used when a network engineer adds a new call center agent in the Cisco Unity Connection?

- A. Contact
- B. Call handler
- C. User
- D. Notification

Correct Answer: C

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 41

Which four fields must an administrator complete to create a new user in Cisco Unity Connection? (Choose four.)

- A. Alias
- B. User type
- C. Extension
- D. Corporate email address
- E. First name
- F. Last name
- G. Employee ID
- H. Template

Correct Answer: ABCH

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 42

For which three reasons would a voice engineer create a separate user template in Cisco Unity Connection? (Choose three.)

- A. Certain users changed their extensions.
- B. Certain users are in a different partition.
- C. Certain users are using a different call handler.
- D. Certain users are using a different phone system.
- E. Certain users are being added to Cisco Unified Presence Server.
- F. Certain users are being moved to a different branch office.

Correct Answer: BCD

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 43

Which transport layer protocol is used when a Cisco Unified Presence client is searching for a contact in directory?

- A. TCP
- B. UDP
- C. IMAP
- D. HTTP

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 44

Which options are two on-premise components of Cisco Unified Presence? (Choose two.)

- A. Cisco Unified Communication Manager
- B. Cisco Unified Contact Center Express
- C. Cisco WebEx
- D. Cisco Quality Management
- E. Cisco Unified Contact Center Enterprise

Correct Answer: AC
Section: Mix Questions
Explanation

Explanation/Reference:
Explanation:

QUESTION 45

Which client supports Cisco Unified Presence?

- A. Jabber
- B. Lync
- C. Skype
- D. Quip

Correct Answer: A
Section: Mix Questions
Explanation

Explanation/Reference:
Explanation:

QUESTION 46

Which type of signaling does desktop control mode use to control a desk phone?

- A. CTIQBE
- B. SIP
- C. XMPP
- D. SCCP

Correct Answer: A
Section: Mix Questions
Explanation

Explanation/Reference:
Explanation:

QUESTION 47

The receptionist has a Cisco 7965 phone with 24-button side-car configuration. The side-car button of the phone does not light up when the line is in use. Which phone configuration is missing?

- A. Subscriber calling search space
- B. Location
- C. BLF audible alert setting
- D. Phone button template

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 48

A voice engineer configured a Cisco Unified Presence client for a new employee. The CSF device and user are associated, but the end user cannot make a call using Cisco Unified Personal Communicator softphone mode. Which configuration item should be checked next to identify the issue?

- A. Client service framework
- B. Common device configuration
- C. Calling search space
- D. Route pattern

Correct Answer: C

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 49

Which navigation pane should be selected to view the CDR statistics?

- A. Cisco Unified Serviceability
- B. Cisco Unified CM Administration
- C. Cisco Unified Reporting
- D. Cisco Unified OS Administration

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

QUESTION 50

Which Cisco Unified Communications Manager system report shows high and low call volume patterns?

- A. CAR report
- B. QoS by Gateway
- C. QoS by call types
- D. Traffic summary
- E. Traffic summary by extension

Correct Answer: D

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 51

Which Cisco Unified Communications Manager device report provides key information to determine if an additional gateway is needed?

- A. Gateway utilization
- B. Gateway summary
- C. Gateway detail
- D. Gateway and line group utilization

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 52

Which four tasks does RTMT allow an administrator to perform? (Choose four.)

- A. View syslog messages.
- B. Generate alerts when threshold is below or above user-configured.

- C. Monitor a set of predefined management objects that monitor the health of the system.
- D. Collect information and traces about errors or alerts that exist in the RTMT.
- E. Reboot the system.
- F. Perform incremental backups.
- G. Export CDR.

Correct Answer: ABCD

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 53

Which server does Cisco recommend that you configure before a CUCM backup?

- A. SFTP
- B. FTP
- C. SNMP
- D. TFTP

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 54

What is the interface type that you should use to connect a PSTN analog line to the VoIP network?

- A. FXS
- B. FXO
- C. E and M
- D. Serial

Correct Answer: B

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 55

Which command is used to troubleshoot calls as they enter and leave a PRI connection?

- A. Debug isdn q 931
- B. Show voice call summary
- C. Debug voip dialpeer
- D. Show dial-peer voice summary

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 56

Which configuration causes PSTN users to experience a fail tone for every other call when trying to reach a particular number on Cisco Unified CME?

- A. ephone-dn is not assigned to the ephone.
- B. Duplicate ephone-dn is not assigned to the ephone.
- C. ephone is not registered.
- D. ephone does not exist for the ephone-dn.

Correct Answer: B

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 57

Which Cisco Unified Communications Manager configuration causes an IP phone screen to display a "registration rejected" message?

- A. Cisco Unified Communications Manager is unable to reach user IP phone.
- B. Cisco Unified Communications Manager database replication status is 2.
- C. Cisco Unified Communications Manager auto registration is disabled.
- D. Cisco Unified Communications Manager is unable to allocate DN.

E. Cisco Unified Communications Manager subscriber is offline.

Correct Answer: D

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 58

Customer requirements dictate that local calls from area code 408 display the ANI as a 7-digit number. Which procedure allows the leading digits to be stripped as soon as they arrive at the

- A. 323 voice gateway?
- B. Set up a voice translation rule, apply the translation rule to a translation profile, and apply the translation profile to the dial peer in the inbound direction.
- C. Set up a voice translation profile, apply the translation profile to a translation rule, and apply the translation rule to the dial peer in the outbound direction.
- D. Set up a voice translation rule, apply the translation rule to a translation profile, and apply the translation profile to the dial peer in the outbound direction.
- E. Set up a voice translation profile, apply the translation profile to a translation rule, and apply the translation rule to the dial peer in the inbound direction.

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 59

An end user has made more attempts to log in than allowed, using the wrong voice-mail pin. The user has been locked out. Which submenu does an administrator select to unlock the pin?

- A. Change password
- B. Password settings
- C. Message settings
- D. Mailbox

Correct Answer: B

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 60

Which three methods can remotely force a Cisco Unified Communications Manager Express phone to reset? (Choose three.)

- A. Issue a shutdown, no shutdown command on a switch port that provides PoE to a Cisco phone.
- B. Issue the restart command under the ephone-dn configuration of the phone.
- C. Issue the reset command under the ephone configuration of the phone.
- D. Issue the reset command under the ephone-dn configuration of the phone.
- E. Issue the reset H.H.H (mac-address) command telephony-service configuration.
- F. Issue the reset H.H.H (mac-address) command under global configuration.

Correct Answer: ACE

Section: Mix Questions

Explanation

Explanation/Reference:

QUESTION 61

Two departments have their own call-park slot to park calls. Which feature on Cisco Unified CME allows one department to answer a call for another department?

- A. Call park
- B. Call forward
- C. Call transfer
- D. Pickup-group
- E. Barge-in

Correct Answer: D

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 62

What is the maximum number of digits that an ephone PIN can have to allow after-hour exempt calling privileges?

- A. 4
- B. 6
- C. 7
- D. 8
- E. 9

Correct Answer: D

Section: Mix Questions

Explanation

Explanation/Reference:

Explanation:

QUESTION 63

Which protocol is used to monitor active voice call quality?

- A. RTCP
- B. RTP
- C. QoS
- D. STP
- E. SDP

Correct Answer: A

Section: Mix Questions

Explanation

Explanation/Reference:

answer is modified.

QUESTION 64

Select and Place:

Drag the steps on the left to the correct order on the right for configuring the end user Cisco Unified Personal Communicator.

1

Configure end users in Cisco Unified Communications Manager.

2

Create Cisco Unified Client Services Framework device.

3

Assign license in Cisco Unified Communications Manager.

4

Associate DN to end users.

5

Associate CSF device to end user.

Correct Answer:

Drag the steps on the left to the correct order on the right for configuring the end user Cisco Unified Personal Communicator.

1

2

3

4

5

Section: (none)

Explanation

Explanation/Reference:

1
2
3
4
5

QUESTION 65

Select and Place:

Drag the functionality on the left to the correct protocol on the right.

time synchronization
option 150
virtual broadcast domain
IP address management
option 67
MAC address management

NTP
VLAN
TFTP
DHCP

Correct Answer:

Drag the functionality on the left to the correct protocol on the right.

option 67
MAC address management

time synchronization
virtual broadcast domain
option 150
IP address management

Section: (none)
Explanation

Explanation/Reference:

time synchronization
virtual broadcast domain
option 150
IP address management