

HP HP0-M45 Exam Questions & Answers

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HP HP0-M45 Exam Questions & Answers

Exam Name: HP BSM Platform and End User Management 9.x Software

Passguide

QUESTION 1

The Health Indicator component displays details regarding the Health Indicators that are used to calculate and set the current status of a selected CI. Each Health Indicator's status and value are displayed. What are the categories into which Health Indicators displayed by the component are grouped?

- A. Health Indicators that are impacted by KPIs and Health Indicators that are not impacted by any KPI calculation
- B. Health Indicators that are used to calculate KPIs and Health Indicators that are not used in any KPI calculation
- C. Health Indicators that are used to calculate CIs and Health Indicators that are not used in any CI calculation
- D. Health Indicators that are used to calculate internal KPIs and Health Indicators that are used to calculate external KPIs

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 2

The colors displayed for a CI icon in Service Health represent a summary of interim status values for a predefined duration. What is the default duration?

- A. 60 seconds
- B. 120 seconds
- C. 300 seconds
- D. 600 seconds

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 3

Which statements are true about Service Level Management Reports? (Select two.)

- A. They show how well applications are behaving in comparison to the Service Health assigned KPIs.
- B. They are custom reports, which are stored as part of the overall Service Report framework.
- C. They show you how well actual service levels compare with business goals.
- D. They give you a high-level view of the business and also early warning on potential problems.

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E. They give you a high-level view of infrastructure performance only.

Correct Answer: CD

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 4

What information is stored in the BSM management database?

- A. BSM Server names
- B. changes of individual CIs
- C. CI history
- D. Business Process Insight information

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 5

Which component runs the BSM applications and receives data samples from the data collector?

- A. Data Processing Server
- B. Diagnostic Server
- C. Real User Monitor

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- D. Gateway Server

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 6

In which ways can you run the BPM Setup? (Select two.)

- A. menu-driven
- B. silent
- C. scripted
- D. manual

Correct Answer: BD

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 7

DRAG DROP

Click the Task button. Place the steps for creating a business application for BPM in the correct order. Note: Some sub-tasks are omitted.

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Place the steps for creating a business application for BPM in the correct order.
Note: Some sub-tasks are omitted.

		Steps
1	(place task here)	Create the application in EUM Admin
2	(place task here)	Set monitoring schedule
3	(place task here)	Create business transaction flow and add scripts
4	(place task here)	Install BPM and configure locations
5	(place task here)	Enable monitoring
6	(place task here)	Set transaction thresholds
		Done

- A.
- B.
- C.
- D.

Correct Answer:
Section: (none)
Explanation

Explanation/Reference:

Place the steps for creating a business application for BPM in the correct order.
Note: Some sub-tasks are omitted.

		Steps
1	Create the application in EUM Admin	Create the application in EUM Admin
2	Set monitoring schedule	Set monitoring schedule
3	Create business transaction flow and add scripts	Create business transaction flow and add scripts
4	Install BPM and configure locations	Install BPM and configure locations
5	Enable monitoring	Enable monitoring
6	Set transaction thresholds	Set transaction thresholds
		Done

Explanation:

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Create the application in EUM Admin

Set monitoring schedule

Create business transaction flow and add scripts

Install BPM and configure locations

Enable monitoring

Set transaction thresholds

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QUESTION 8

Click the Exhibit button and view both exhibits.

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Exhibit 1



Exhibit 2

RUM Probe 9.01 - Sizing Calculator

Parameters

Protocol:

Text Pattern Event:

Snap Shot on Event:

Machine Type

☒ Linux 64bit, Dual CPU, Dual Core, 3GHz, 8GB RAM

☐ Linux 32bit, Dual CPU, Dual Core, 3GHz, 8GB RAM

☐ Windows 32bit, Dual CPU, Dual Core, 3GHz, 8GB RAM


Result

Max Capacity per Probe: Mbps

* All the measurements were done on WEB applications with TCP enabled

* For pure TCP applications, the Probe can handle up to 900 Mbps

Information



RUM Probe Calculator V 08 - This version is compatible with RUM 9.01

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You receive the network traffic snapshot shown in Exhibit 1, provided by the Advantage Network Operations Center. Your customer wants you to recommend the number of RUM Probes that are needed, based on this traffic pattern of their Advantage On-Line Banking application for the Phoenix and Denver data centers. The traffic is HTTPS traffic at both locations. Using the RUM Probe 9.01 Sizing Calculator, you calculate the capacity per probe to be 86Mbps using the

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specifications shown in Exhibit 2. Based on this calculation, what is the recommended number of RUM Probes for each of the two data center locations? (Select two.)

- A. Phoenix data center, one probe
- B. Phoenix data center, two probes
- C. Phoenix data center, three probes
- D. Phoenix data center, four probes
- E. Denver data center, one probe
- F. Denver data center, two probes
- G. Denver data center, three probes
- H. Denver data center, four probes

Correct Answer: DG

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 9

DRAG DROP

Click the Task button. Place the items in the hierarchical order they would appear in a service model.

Place the items in the hierarchical order they would appear in a service model.

Place items in order.		Items
1	(place item here)	Business Application
2	(place item here)	Business Transaction
3	(place item here)	Line of Business
4	(place item here)	Business Transaction Flow

- A.
- B.
- C.
- D.

Correct Answer:

Section: (none)

Explanation

Explanation/Reference:

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Place the items in the hierarchical order they would appear in a service model.

Place items in order.		Items
1	Line of Business	Business Application
2	Business Application	Business Transaction
3	Business Transaction Flow	Line of Business
4	Business Transaction	Business Transaction Flow

Place the items in the hierarchical order they would appear in a service model.

Place items in order.		Items
1	Line of Business	
2	Business Application	
3	Business Transaction Flow	
4	Business Transaction	

Explanation:

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QUESTION 10

What can you configure with a CI?

- A. CI security and notification status interval
- B. general alert interval and type
- C. an alert for CI Status
- D. CI security access and alert

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 11

When you are creating a new view, the view becomes inactive. It is built in the RTSM. What could cause this to happen?

- A. The view is created but not calculated in the RTSM.
- B. The system exceeded the maximum number of CIs in a view.
- C. The view configuration is too small and will not be shown in the Dashboard and SLM applications until it is refreshed.
- D. The view priority parameter changed to medium with fewer calculations over longer time intervals to lessen the load on the system.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 12

Which type of view should you use to create a view from an existing model?

- A. RTSM console view
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- B. manager-of-manager view
- C. out-of-the-box view
- D. perspective view

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 13

Which statement is true about the RTSM?

- A. Population is a data flow of type Data Push that sends information from the RTSM outward to an external system.
- B. Population is the ability of the RTSM to bring in data stored in external data sources (not stored in CMDB). When the data is queried, BSM brings the data on-the-fly to the RTSM from the external data source.
- C. Federation is a data flow that imports information from external systems as CIs and relationships, which are stored and managed within the RTSM.
- D. Population is a data flow that imports information from external systems as CIs and relationships, which are stored and managed within the RTSM.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 14

Where can you find a quick start for working with the RTSM, setting up Service Level Agreements, and providing a predefined topology?

- A. in-console view of RTSM
- B. manager-of-manager view of RTSM
- C. out-of-the-box views in BSM
- D. discovery probe view

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 15

Which component defines a persistent TQL query that extracts relevant information from RTSM?

- A. Discovery Probe
- B. Perspective Based View
- C. Transaction View
- D. Pattern View

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 16

Enrichment is an RTSM subsystem that serves which function?

- A. adds, removes or updates CIs in the model according to a specific logic
- B. adds CIs to the model from a user-defined CI Type
- C. adds CIs from the adapters, thereby enriching the model
- D. adds KPIs and Dimensions to the CIs added to the RTSM by the adapters

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 17

You are configuring a Service Level Agreement. To do this, you must define the Service Level Agreement, the business service CIs and their service topology. What else should be defined when configuring a Service Level Agreement? (Select two.)

- A. event-based alerts
- B. Business Process Reports
- C. service providers
- D. customers

Correct Answer: CD

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 18

How can you install a BSM License?

- A. Select Admin > Platform > Setup & Maintenance > License Management.
- B. Select Admin > Platform > License Management.
- C. Select Start menu > HP BSM > License.
- D. Copy license.dat to the HP BSM root directory.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 19

Which CI types are part of a Real User Monitor application definition? (Select three.)

- A. Events
- B. Business Transactions
- C. Sessions
- D. Pages
- E. Business Applications
- F. End User Groups

Correct Answer: BEF

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 20

What is the BSM Server capacity/sizing for Real User Monitor based on?

- A. Pages/second

- B. Samples/second
- C. Kbit/second
- D. Mbit/second

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 21

What is used to configure Real User Monitor to automatically discover software elements for back- end tiers of an application? (Select two.)

- A. installed directory
- B. application name
- C. ports
- D. host name
- E. protocol

Correct Answer: CE

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 22

What does Real User Monitor use to send samples to BSM?

- A. TCP and HTTP protocols
- B. SSH and SNMP protocols
- C. HTTP or HTTPS protocols
- D. SNMP and SMTP protocols

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 23

Which statement is true?

- A. To create a Custom Image you first need to upload the image to the CMDB.
- B. The Custom Image component can display both real-time and over-time data.
- C. With RTSM, you can configure CI Status Alerts to send an alert message on a CI that is shared on multiple views.
- D. By default, after changes have been made to a view or if CIs have been deleted from the view the view information is automatically reloadedBy default, after changes have been made to a view or if CIs have been deleted from the view the view? information is automatically reloaded after 30 seconds and displays the changes.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

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Explanation:

QUESTION 24

What is a characteristic of a business rule?

- A. logic calculating the status of a KPI
- B. monitoring of metrics in the database specifically for the CIs
- C. real time logical performance index in the Dashboard
- D. business context of the KPI with a set of logical calculations

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 25

Which statement is true about the KPI calculation rule?

- A. The status of each KPI is calculated using a business rule, which is applied to selected His, and to KPIs of child CIs.
- B. Parent and child CIs with a common KPI must have the same calculation rule.
- C. Business rules are defined for the KPI in the modeling studio.
- D. The calculation of status values is an ongoing process and any change in the KPI value will change the color of the icon.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 26

What do you see in Service Health when you attach a KPI to a child CI?

- A. Most KPI types propagate up to all parent CIs.
 - B. Only Business KPIs propagate up to the parent CIs.
 - C. Only Availability KPIs propagate up to parent CIs.
 - D. KPIs are defined at the leaf level and do not appear at the parent CI level.
 - E. The child CI is given a unique instance definition and does not propagate.
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Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 27

What are BSM components? (Select four.)

- A. Service Health
- B. SLM
- C. DB2 Database
- D. Application Transformation Management
- E. End User Management
- F. System Availability Management
- G. Virtual User Management

H. Service Health Reporter

Correct Answer: ABEF

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 28

Which menu items are available under the Applications menu of BSM? (Select two.)

- A. System Availability Management
- B. EMS Integrations
- C. Personal Settings
- D. RTSM
- E. Application Management for SOA

Correct Answer: AE

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 29

Which architecture component is used by BSM for internal communications?

- A. SiteScope
- B. Intergateway Communications Adapter (ICA)
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- C. Bus
- D. Back-end Communications Channel

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 30

DRAG DROP

Click the Task button. Identify the components that must be shut down to shut down HP BSM software. Place them in the correct order.

Identify the components that must be shut down to shut down HP BSM software.

Place them in the correct order.

Place the FIRST component to shut down here.

Place the SECOND component to shut down here.

Components

Database

Data Processing Servers

Gateway Servers

BSM Console

Done

- A.
- B.
- C.

D.

Correct Answer:

Section: (none)

Explanation

Explanation/Reference:

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Identify the components that must be shut down to shut down HP BSM software.

Place them in the correct order.

Gateway Servers

Data Processing Servers

Components

Database

Data Processing Servers

Gateway Servers

BSM Console

Done

Identify the components that must be shut down to shut down HP BSM software.
Place them in the correct order.

Gateway Servers

Data Processing Servers

Components

Database

BSM Console

Done

Explanation:

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QUESTION 31

Users and Permissions management allows platform administrators to apply permissions. Where can permissions be applied?

A. They can be applied at the monitoring tool level. A tool is either a script, a probe or an agent.

- B. They can be applied at the resource level. A resource is either a resource collection (a resource that can have instances), an instance of a resource or a resource that cannot have instances in the permission tree.
- C. They can be applied at the CI type level. All CI types in the RTSM are eligible.
- D. They can be applied at the CI instance level. All CI instances in the RTSM are eligible.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 32

What does the BSM graphical user interface provide that makes Infrastructure Settings management easier?

- A. different rules: Mandatory and Optional
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- B. different behaviors: Alerts and Notifications
- C. different products: Operations and End User Experience
- D. different contexts: Applications and Foundations

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 33

Which log file should you check if you have problems with the startup of BSM?

- A. TopazInfra.ini
- B. RunMonitor.log
- C. jboss_boot.log
- D. supervisor.log

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 34

Which Tool menu option verifies that Real User Monitor can retrieve information from BSM?

- A. Monitoring Configuration Information
- B. JMX Console
- C. IP Translator
- D. Time Converter

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 35

Which type of report can be generated using custom report capabilities?

- A. a triage report
- B. smallest grouping performance and error report
- C. a report consisting of data from SiteScope and HP BPM
- D. a report consisting of data collection time only

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 36

To which category does the RUM Session Summary belong?

- A. MyBSM Reports
- B. Utility Reports
- C. Status Reports
- D. Analysis Reports

E. Location Reports

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 37

Which component stores reports saved by users at a specific state?

- A. Report Repository
- B. Discovery Probe
- C. CMDB Query Log
- D. BSM System Health

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Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 38

What is BPM?

- A. an agentless method of monitoring business processes
- B. an IT Lifecycle change management tool
- C. a data collector that simulates and measures the end user experience
- D. a network traffic mirroring and analysis tool

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 39

When SiteScope is integrated with BSM, which BSM Server does it connect to?

- A. Database
- B. DPS
- C. Engine
- D. Gateway

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 40

What happens when editing a script parameter using the End User Management Administration BPM configuration options?

- A. The parameter value changes in the script moving forward, for any new BPM configuration moving forward.
- B. The parameter value changes in the script only if you check out the script before the editing phase and check it back in upon completion.
- C. The parameter value changes only for the data collectors that are not currently running the scripts once they are assigned the new script.
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- D. The parameter value changes only for the data collectors running the scripts and they will use this value moving forward instead of the recorded parameter value.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 41

In the End User Management Administration UI, what happens when you select Delete CI, and choose to delete an application (CI type: BusinessApplication)?

- A. Only the application is deleted in order to avoid deletion of CI collections and business transaction flows that might be used by other applications or models. The user will be prompted before deletion.
- B. The deletion of the application CI and all its related CIs will succeed and take effect only if the user has superuser privileges.
- C. CIs cannot be deleted from the End User Management Administration, this can only be done from the IT Universe Manager section.
- D. The application, business transaction flow and monitoring transactions related to the application are deleted permanently. The user will be

prompted before deletion.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 42

What best describes a business transaction flow?

- A. a CI representing a BPM script
- B. an optional CI collection
- C. a CI representing a logical user flow in an application
- D. a monitor CI representing a transaction

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

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QUESTION 43

Which statement is true about changing BPM script parameters?

- A. BPM script parameters can only be changed during the script creation via VuGen, assuming the parameters edit option is marked.
- B. There is no option to change script parameters once the script is uploaded to the Script Repository.
- C. From the End User Management Administration Business Process Monitor configuration page, the user is only able to change the parameter value.
- D. From the End User Management Administration Business Process Monitor configuration page, the user is able to change parameters names and values, and update the VuGen script definitions.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 44

Which statements are true about MyBSM? (Select three.)

- A. External components can be added to the component gallery that is part of MyBSM.
- B. The wiring between components is fixed and cannot be modified using MyBSM.
- C. MyBSM provides a list of predefined pages to support standard workflows.
- D. With MyBSM, users can add pages to be shared by other users.
- E. MyBSM is only available to BSM platform administrators.
- F. Using MyBSM, reports can be scheduled to run at a specific time.

Correct Answer: ACD

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 45

What should you do if you suspect that a BPM instance is not working properly? (Select two.)

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- A. Review the last configuration update.
- B. Check the Health Status.
- C. Restart the BPM without any check.
- D. Monitor the pending samples.
- E. Look at the icon relative to the instance in the BPM Tree pane.

Correct Answer: BE

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 46

Which service performs the work defined in the application and business transaction flows, and retrieves business configuration information?

- A. Profile Manager
- B. Profile Retriever
- C. BPM
- D. SiteProbe Monitor

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 47

In the BPM administration, which button manually polls the HP BSM Server for changes?

- A. Request Configuration Update
- B. Proactive Sending Data
- C. Purge Database
- D. Polling Interval

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 48

Which area provides a complete view of the tasks for a BPM instance?

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- A. General Information area
- B. Last Configuration Update area
- C. Monitoring Status area
- D. Run Units area

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 49

What does the End User Management Open API enable you to do?

- A. manually delete CIs, CI types and attributes from the database
- B. perform basic operations on the main BPM entities
- C. manually create queries on the database
- D. write to log files from rule methods using a logger object

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Explanation:

QUESTION 50

What are the components of the 360 View page that provide comprehensive data regarding the CIs in a selected view?

- A. Hierarchy, SLAs, KPIs, Health Indicators, Alerts, Actual Changes "Pass Any Exam. Any Time." - www.actualtests.com 29 HP HP0-M45 Exam
- B. Hierarchy, Business Status, KPIs, Health Indicators, Alerts, Configuration Changes
- C. Hierarchy, Business Impact, KPIs, Health Indicators, Alerts, Actual Changes
- D. Hierarchy, Business Impact, KPIs, Health Indicators, Alerts, Changes and Incidents

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

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